



July 30, 2020

The Honorable Michael J. Madigan
Speaker of the House
State House, Room 333
Springfield, IL 62706 and via email reports@ilga.gov

Dear Speaker Madigan:

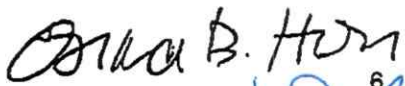
The Personal Information Protection Act ("PIPA"), 815 ILCS 530/1 *et seq.*, requires State agencies to notify you that a breach of security has occurred due to the inappropriate disclosure of private information. This letter is to notify you that a breach of security has occurred within the Illinois Application for Benefits Eligibility System ("ABE"). ABE is a component of the Integrated Eligibility System ("IES"), the eligibility system of record for the Supplemental Nutrition Assistance Program, Medicaid, Children's Health Insurance Program, and Temporary Assistance for Needy Families. On July 9, 2020, an issue within the system was discovered. The Illinois Department of Human Services ("IDHS"), the Illinois Department of Healthcare and Family Services ("HFS"), and the Illinois Department of Innovation and Technology ("DoIT") (collectively, "the Departments") opened an investigation into the matter.

During the investigation, it was determined that a security breach occurred due to a system error. As a result of the breach, 285 Illinois residents may have been affected when the Illinois Application for Pandemic Supplement Nutrition Assistance for Children Receiving Free or Reduced School Lunches ("P-EBT") for 97 system users was viewable by other system users. The P-EBT applications contained the name, address, telephone number, dates of birth, and possibly Social Security Numbers (SSN) of applicants and their child(ren), which explains the difference between the number of users (97) and the number of individuals potentially affected (285). The form does not require SSNs, but notes that it may speed up the application process if provided.

Once the Departments became aware of the issue, ABE was immediately shut down to prevent the information from being viewed by additional users. The system issue has been remediated and the information is no longer accessible by other system users. The Departments will notify the individuals who were potentially affected by mail. The Departments are working to ensure this does not happen again, as the privacy of our customers and their families is of paramount importance.

The purpose of this letter is to inform you of this occurrence in accordance with PIPA. There is no action required on your part. If you have any questions or comments, please contact us at (217) 557-1603.

Sincerely,


Grace B. Hou
Secretary
IDHS
*by [Signature] 6/30/20
General Counsel*


Theresa Eagleson
Director
HFS



July 30, 2020

The Honorable William E. Brady
Senate Minority Leader
State House, Room 309 A
Springfield, IL 62706 and via email reports@ilga.gov

Dear Leader Brady:

The Personal Information Protection Act ("PIPA"), 815 ILCS 530/1 et seq., requires State agencies to notify you that a breach of security has occurred due to the inappropriate disclosure of private information. This letter is to notify you that a breach of security has occurred within the Illinois Application for Benefits Eligibility System ("ABE"). ABE is a component of the Integrated Eligibility System ("IES"), the eligibility system of record for the Supplemental Nutrition Assistance Program, Medicaid, Children's Health Insurance Program, and Temporary Assistance for Needy Families. On July 9, 2020, an issue within the system was discovered. The Illinois Department of Human Services ("IDHS"), the Illinois Department of Healthcare and Family Services ("HFS"), and the Illinois Department of Innovation and Technology ("DoIT") (collectively, "the Departments") opened an investigation into the matter.

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Sincerely,


Grace B. Hou
Secretary
IDHS
*by [signature] 6
General (and)*


Theresa Eagleson
Director
HFS



July 30, 2020

The Honorable Jim Durkin
House Minority Leader
State House, Room 316
Springfield, IL 62706 and via email reports@ilga.gov

Dear Leader Durkin:

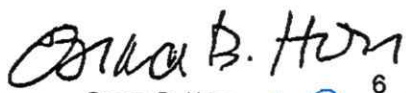
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Sincerely,


Grace B. Hou
Secretary
IDHS
*by Jim Durkin
6
General Counsel*


Theresa Eagleson
Director
HFS



July 30, 2020

The Honorable Don Harmon
President of the Senate
State House, Room 327
Springfield, IL 62706 and via email reports@ilga.gov

Dear Senate President Harmon:

The Personal Information Protection Act ("PIPA"), 815 ILCS 530/1 *et seq.*, requires State agencies to notify you that a breach of security has occurred due to the inappropriate disclosure of private information. This letter is to notify you that a breach of security has occurred within the Illinois Application for Benefits Eligibility System ("ABE"). ABE is a component of the Integrated Eligibility System ("IES"), the eligibility system of record for the Supplemental Nutrition Assistance Program, Medicaid, Children's Health Insurance Program, and Temporary Assistance for Needy Families. On July 9, 2020, an issue within the system was discovered. The Illinois Department of Human Services ("IDHS"), the Illinois Department of Healthcare and Family Services ("HFS"), and the Illinois Department of Innovation and Technology ("DoIT") (collectively, "the Departments") opened an investigation into the matter.

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