98TH GENERAL ASSEMBLY

State of Illinois

2013 and 2014

HB5405

by Rep. Greg Harris

SYNOPSIS AS INTRODUCED:

215 ILCS 134/10 305 ILCS 5/5-30

Amends the Managed Care Reform and Patient Rights Act. Expands the definition of "health care plan" to include Health Maintenance Organizations, Managed Care Community Networks, Care Coordination Entities, and Accountable Care Entities. Amends the Medical Assistance Article of the Illinois Public Aid Code. In provisions concerning the Department of Healthcare and Family Services' contracts with Managed Care Organizations and other entities reimbursed by risk based capitation, provides that such contracts shall require the entity to (i) be accredited by the National Committee for Quality Assurance, (ii) establish an appeals and grievances process for consumers and providers, and (iii) provide a quality assurance and utilization review program that meets the requirements established by the Department in rules that incorporate those standards set forth in the Health Maintenance Organization Act.

LRB098 18640 KTG 53783 b

FISCAL NOTE ACT MAY APPLY

A BILL FOR

HB5405

1 AN ACT concerning public aid.

2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

Section 5. The Managed Care Reform and Patient Rights Act
is amended by changing Section 10 as follows:

6 (215 ILCS 134/10)

7 Sec. 10. Definitions:

8 "Adverse determination" means a determination by a health 9 care plan under Section 45 or by a utilization review program 10 under Section 85 that a health care service is not medically 11 necessary.

12 "Clinical peer" means a health care professional who is in 13 the same profession and the same or similar specialty as the 14 health care provider who typically manages the medical 15 condition, procedures, or treatment under review.

16 "Department" means the Department of Insurance.

17 "Emergency medical condition" means a medical condition 18 manifesting itself by acute symptoms of sufficient severity 19 (including, but not limited to, severe pain) such that a 20 prudent layperson, who possesses an average knowledge of health 21 and medicine, could reasonably expect the absence of immediate 22 medical attention to result in:

23

(1) placing the health of the individual (or, with

1 2 HB5405

respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy;

3

(2) serious impairment to bodily functions; or

4

(3) serious dysfunction of any bodily organ or part.

5 "Emergency medical screening examination" means a medical 6 screening examination and evaluation by a physician licensed to 7 practice medicine in all its branches, or to the extent 8 permitted by applicable laws, by other appropriately licensed 9 personnel under the supervision of or in collaboration with a 10 physician licensed to practice medicine in all its branches to 11 determine whether the need for emergency services exists.

"Emergency services" means, with respect to an enrollee of a health care plan, transportation services, including but not limited to ambulance services, and covered inpatient and outpatient hospital services furnished by a provider qualified to furnish those services that are needed to evaluate or stabilize an emergency medical condition. "Emergency services" does not refer to post-stabilization medical services.

19 "Enrollee" means any person and his or her dependents 20 enrolled in or covered by a health care plan.

21 "Health care plan" means a plan, including, but not limited 22 to, a Health Maintenance Organization, Managed Care Community 23 Network as defined in the Illinois Public Aid Code, Care 24 <u>Coordination Entity as defined in the Illinois Public Aid Code,</u> 25 <u>and Accountable Care Entity as defined in the Illinois Public</u> 26 <u>Aid Code,</u> that establishes, operates, or maintains a network of

health care providers that has entered into an agreement with 1 2 the plan to provide health care services to enrollees to whom 3 the plan has the ultimate obligation to arrange for the provision of or payment for services through organizational 4 5 arrangements for ongoing quality assurance, utilization review programs, or dispute resolution. Nothing in this definition 6 shall be construed to mean that an independent practice 7 association or 8 а physician hospital organization that 9 subcontracts with a health care plan is, for purposes of that 10 subcontract, a health care plan.

For purposes of this definition, "health care plan" shall not include the following:

13 (1) indemnity health insurance policies including14 those using a contracted provider network;

15 (2) health care plans that offer only dental or only
16 vision coverage;

17 (3) preferred provider administrators, as defined in
 18 Section 370g(g) of the Illinois Insurance Code;

19 (4) employee or employer self-insured health benefit
20 plans under the federal Employee Retirement Income
21 Security Act of 1974;

(5) health care provided pursuant to the Workers'
 Compensation Act or the Workers' Occupational Diseases
 Act; and

25 (6) not-for-profit voluntary health services plans
26 with health maintenance organization authority in

HB5405

existence as of January 1, 1999 that are affiliated with a union and that only extend coverage to union members and their dependents.

4 "Health care professional" means a physician, a registered
5 professional nurse, or other individual appropriately licensed
6 or registered to provide health care services.

7 "Health care provider" means any physician, hospital 8 facility, or other person that is licensed or otherwise 9 authorized to deliver health care services. Nothing in this Act 10 shall be construed to define Independent Practice Associations 11 or Physician-Hospital Organizations as health care providers.

"Health care services" means any services included in the furnishing to any individual of medical care, or the hospitalization incident to the furnishing of such care, as well as the furnishing to any person of any and all other services for the purpose of preventing, alleviating, curing, or healing human illness or injury including home health and pharmaceutical services and products.

19 "Medical director" means a physician licensed in any state 20 to practice medicine in all its branches appointed by a health 21 care plan.

22 "Person" means a corporation, association, partnership, 23 limited liability company, sole proprietorship, or any other 24 legal entity.

25 "Physician" means a person licensed under the Medical 26 Practice Act of 1987. 1 "Post-stabilization medical services" means health care 2 services provided to an enrollee that are furnished in a 3 licensed hospital by a provider that is qualified to furnish 4 such services, and determined to be medically necessary and 5 directly related to the emergency medical condition following 6 stabilization.

7 "Stabilization" means, with respect to an emergency 8 medical condition, to provide such medical treatment of the 9 condition as may be necessary to assure, within reasonable 10 medical probability, that no material deterioration of the 11 condition is likely to result.

12 "Utilization review" means the evaluation of the medical 13 necessity, appropriateness, and efficiency of the use of health 14 care services, procedures, and facilities.

15 "Utilization review program" means a program established16 by a person to perform utilization review.

17 (Source: P.A. 91-617, eff. 1-1-00.)

Section 10. The Illinois Public Aid Code is amended by changing Section 5-30 as follows:

20 (305 ILCS 5/5-30)

21 Sec. 5-30. Care coordination.

(a) At least 50% of recipients eligible for comprehensive
 medical benefits in all medical assistance programs or other
 health benefit programs administered by the Department,

including the Children's Health Insurance Program Act and the 1 2 Covering ALL KIDS Health Insurance Act, shall be enrolled in a 3 care coordination program by no later than January 1, 2015. For this Section, "coordinated care" or "care 4 purposes of 5 coordination" means delivery systems where recipients will receive their care from providers who participate under 6 7 contract in integrated delivery systems that are responsible 8 for providing or arranging the majority of care, including 9 primary care physician services, referrals from primary care 10 physicians, diagnostic and treatment services, behavioral 11 health services, in-patient and outpatient hospital services, 12 dental services, and rehabilitation and long-term care 13 services. The Department shall designate or contract for such 14 integrated delivery systems (i) to ensure enrollees have a 15 choice of systems and of primary care providers within such 16 systems; (ii) to ensure that enrollees receive quality care in 17 a culturally and linguistically appropriate manner; and (iii) to ensure that coordinated care programs meet the diverse needs 18 19 of enrollees with developmental, mental health, physical, and 20 age-related disabilities.

(b) Payment for such coordinated care shall be based on arrangements where the State pays for performance related to health care outcomes, the use of evidence-based practices, the use of primary care delivered through comprehensive medical homes, the use of electronic medical records, and the appropriate exchange of health information electronically made

either on a capitated basis in which a fixed monthly premium per recipient is paid and full financial risk is assumed for the delivery of services, or through other risk-based payment arrangements.

5 (c) To qualify for compliance with this Section, the 50%goal shall be achieved by enrolling medical assistance 6 7 enrollees from each medical assistance enrollment category, 8 including parents, children, seniors, and people with 9 disabilities to the extent that current State Medicaid payment 10 laws would not limit federal matching funds for recipients in 11 care coordination programs. In addition, services must be more 12 comprehensively defined and more risk shall be assumed than in 13 the Department's primary care case management program as of the effective date of this amendatory Act of the 96th General 14 15 Assembly.

16 (d) The Department shall report to the General Assembly in 17 a separate part of its annual medical assistance program report, beginning April, 2012 until April, 2016, on the 18 19 progress and implementation of the care coordination program 20 initiatives established by the provisions of this amendatory Act of the 96th General Assembly. The Department shall include 21 22 in its April 2011 report a full analysis of federal laws or 23 regulations regarding upper payment limitations to providers necessary revisions 24 the or adjustments in rate and 25 methodologies and payments to providers under this Code that 26 would be necessary to implement coordinated care with full

1 financial risk by a party other than the Department.

2 (e) Integrated Care Program for individuals with chronic3 mental health conditions.

Integrated Care Program shall encompass 4 (1)The 5 services administered to recipients of medical assistance 6 under this Article to prevent exacerbations and 7 cost-effective, evidence-based complications using health 8 practice quidelines and mental management 9 strategies.

10 (2) The Department may utilize and expand upon existing 11 contractual arrangements with integrated care plans under 12 the Integrated Care Program for providing the coordinated 13 care provisions of this Section.

(3) Payment for such coordinated care shall be based on
arrangements where the State pays for performance related
to mental health outcomes on a capitated basis in which a
fixed monthly premium per recipient is paid and full
financial risk is assumed for the delivery of services, or
through other risk-based payment arrangements such as
provider-based care coordination.

(4) The Department shall examine whether chronic
mental health management programs and services for
recipients with specific chronic mental health conditions
do any or all of the following:

(A) Improve the patient's overall mental health ina more expeditious and cost-effective manner.

1 (B) Lower costs in other aspects of the medical 2 assistance program, such as hospital admissions, 3 emergency room visits, or more frequent and 4 inappropriate psychotropic drug use.

5 (5) The Department shall work with the facilities and any integrated care plan participating in the program to 6 7 identify and correct barriers to the successful 8 implementation of this subsection (e) prior to and during 9 implementation to best facilitate the goals and the 10 objectives of this subsection (e).

11 (f) A hospital that is located in a county of the State in 12 which the Department mandates some or all of the beneficiaries 13 of the Medical Assistance Program residing in the county to 14 enroll in a Care Coordination Program, as set forth in Section 15 5-30 of this Code, shall not be eligible for any non-claims 16 based payments not mandated by Article V-A of this Code for 17 which it would otherwise be qualified to receive, unless the hospital is a Coordinated Care Participating Hospital no later 18 than 60 days after the effective date of this amendatory Act of 19 20 the 97th General Assembly or 60 days after the first mandatory enrollment of a beneficiary in a Coordinated Care program. For 21 22 purposes of this subsection, "Coordinated Care Participating 23 Hospital" means a hospital that meets one of the following criteria: 24

(1) The hospital has entered into a contract to provide
 hospital services to enrollees of the care coordination

- 10 - LRB098 18640 KTG 53783 b

HB5405

1 program.

2 (2) The hospital has not been offered a contract by a 3 care coordination plan that pays at least as much as the 4 Department would pay, on a fee-for-service basis, not 5 including disproportionate share hospital adjustment 6 payments or any other supplemental adjustment or add-on 7 payment to the base fee-for-service rate.

8 (q) No later than August 1, 2013, the Department shall 9 issue a purchase of care solicitation for Accountable Care 10 Entities (ACE) to serve any children and parents or caretaker 11 relatives of children eligible for medical assistance under 12 this Article. An ACE may be a single corporate structure or a 13 of providers organized through network contractual 14 relationships with a single corporate entity. The solicitation 15 shall require that:

16 (1) An ACE operating in Cook County be capable of 17 serving at least 40,000 eligible individuals in that county; an ACE operating in Lake, Kane, DuPage, or Will 18 Counties be capable of serving at least 20,000 eligible 19 20 individuals in those counties and an ACE operating in other regions of the State be capable of serving at least 10,000 21 22 eligible individuals in the region in which it operates. 23 During initial periods of mandatory enrollment, the 24 Department shall require its enrollment services 25 contractor to use a default assignment algorithm that 26 ensures if possible an ACE reaches the minimum enrollment - 11 - LRB098 18640 KTG 53783 b

- - -

HB5405

1 levels set forth in this paragraph.

2 (2) An ACE must include at a minimum the following
3 types of providers: primary care, specialty care,
4 hospitals, and behavioral healthcare.

5 (3) An ACE shall have a governance structure that 6 includes the major components of the health care delivery 7 system, including one representative from each of the 8 groups listed in paragraph (2).

9 (4) An ACE must be an integrated delivery system, 10 including a network able to provide the full range of 11 services needed by Medicaid beneficiaries and system 12 capacity to securely pass clinical information across 13 participating entities and to aggregate and analyze that 14 data in order to coordinate care.

15 (5) An ACE must be capable of providing both care 16 coordination and complex case management, as necessary, to 17 beneficiaries. To be responsive to the solicitation, a 18 potential ACE must outline its care coordination and 19 complex case management model and plan to reduce the cost 20 of care.

(6) In the first 18 months of operation, unless the ACE selects a shorter period, an ACE shall be paid care coordination fees on a per member per month basis that are projected to be cost neutral to the State during the term of their payment and, subject to federal approval, be eligible to share in additional savings generated by their

- 12 - LRB098 18640 KTG 53783 b

HB5405

1 care coordination.

2 (7) In months 19 through 36 of operation, unless the ACE selects a shorter period, an ACE shall be paid on a 3 pre-paid capitation basis for all medical assistance 4 5 covered services, under contract terms similar to Managed Care Organizations (MCO), with the Department sharing the 6 risk through either stop-loss insurance for extremely high 7 cost individuals or corridors of shared risk based on the 8 9 overall cost of the total enrollment in the ACE. The ACE 10 shall be responsible for claims processing, encounter data 11 submission, utilization control, and quality assurance.

(8) In the fourth and subsequent years of operation, an
ACE shall convert to a Managed Care Community Network
(MCCN), as defined in this Article, or Health Maintenance
Organization pursuant to the Illinois Insurance Code,
accepting full-risk capitation payments.

17 The Department shall allow potential ACE entities 5 months from the date of the posting of the solicitation to submit 18 proposals. After the solicitation is released, in addition to 19 20 the MCO rate development data available on the Department's website, subject to federal and State confidentiality and 21 22 privacy laws and regulations, the Department shall provide 2 23 years of de-identified summary service data on the targeted population, split between children and adults, showing the 24 25 historical type and volume of services received and the cost of 26 those services to those potential bidders that sign a data use

agreement. The Department may add up to 2 non-state government 1 2 employees with expertise in creating integrated delivery 3 systems to its review team for the purchase of care this solicitation described in subsection. 4 Anv such 5 individuals must sign a no-conflict disclosure and 6 confidentiality agreement and agree to act in accordance with 7 all applicable State laws.

8 During the first 2 years of an ACE's operation, the 9 Department shall provide claims data to the ACE on its 10 enrollees on a periodic basis no less frequently than monthly.

11 Nothing in this subsection shall be construed to limit the 12 Department's mandate to enroll 50% of its beneficiaries into 13 care coordination systems by January 1, 2015, using all 14 available care coordination delivery systems, including Care 15 Coordination Entities (CCE), MCCNs, or MCOs, nor be construed 16 to affect the current CCEs, MCCNs, and MCOs selected to serve 17 seniors and persons with disabilities prior to that date.

Department contracts with MCOs and other entities 18 (h) 19 reimbursed by risk based capitation shall have a minimum medical loss ratio of 85%, shall require the MCO or other 20 entity to pay claims within 30 days of receiving a bill that 21 22 contains all the essential information needed to adjudicate the 23 bill, and shall require the entity to pay a penalty that is at 24 least equal to the penalty imposed under the Illinois Insurance 25 Code for any claims not paid within this time period, shall require the entity to be accredited by the National Committee 26

HB5405	- 14 -	LRB098 18640 KTG 53783 b

1	for Quality Assurance, shall require the entity to establish an
2	appeals and grievances process for consumers and providers, and
3	shall require the entity to provide a quality assurance and
4	utilization review program that meets the requirements
5	established by the Department in rules that incorporate those
6	standards set forth in the Health Maintenance Organization Act.
7	The requirements of this subsection shall apply to contracts
8	with MCOs entered into or renewed or extended after June 1,
9	2013.

10 (Source: P.A. 97-689, eff. 6-14-12; 98-104, eff. 7-22-13.)