



HR0163

LRB097 11091 GRL 52270 r

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HOUSE RESOLUTION

2 WHEREAS, The members of the Illinois House of
3 Representatives are pleased to congratulate Lynn Goldman on her
4 15th year of volunteer service to The Lincoln Foundation for
5 Performance Excellence; and

6 WHEREAS, The Lincoln Foundation for Performance
7 Excellence, founded in 1994, leads profit and non-profit
8 organizations to performance excellence; and

9 WHEREAS, In order to foster a competitive market and
10 provide the foundation for a vital Illinois economy, it is
11 paramount that the values and ideas surrounding the concept of
12 "continuous quality improvement" be heralded as an important
13 priority for Illinois' business, education, government,
14 healthcare, and non-profit sectors; and

15 WHEREAS, The key to providing the highest quality products
16 and services is a continuous process of self-evaluation; all
17 organization, large and small, must strive for and make a
18 commitment to a "continuous improvement process" so as to
19 improve Illinois' quality of life and to make Illinois a state
20 where organizations want to operate and where its citizens wish
21 to live; and

1 WHEREAS, The Lincoln Foundation deploys a three-level
2 process, allowing organizations to measure themselves against
3 The Lincoln Foundation's seven criteria framework for
4 organization excellence, modeled after The Malcolm Baldrige
5 National Quality Award, of Leadership, Strategic Planning,
6 Customer Focus, Measurement, Analysis and Knowledge
7 Management, Workforce Focus, Operations Focus, and Results;
8 and

9 WHEREAS, The Lincoln Foundation depends on volunteer
10 Examiners to carry out its evaluation process and bring
11 knowledge of the criteria, experience with quality systems,
12 communication, leadership, and assessment skills in order to
13 provide a feedback report to help Illinois organizations become
14 world class; and

15 WHEREAS, Examiners receive extensive preparation and
16 support in learning about the Criteria for Performance
17 Excellence and commit a significant amount of time, effort, and
18 dedication in order to help organizations learn how to excel;
19 and

20 WHEREAS, Ms. Goldman has contributed her expertise and
21 personal time of over 3,000 hours over the past fifteen years
22 to serve as an Examiner for the Lincoln Foundation; therefore,
23 be it

1 RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE
2 NINETY-SEVENTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that
3 we congratulate Lynn Goldman on her volunteer work with The
4 Lincoln Foundation for Performance Excellence and thank her for
5 her time and commitment to helping Illinois organizations
6 excel; and be it further

7 RESOLVED, That a suitable copy of this resolution be
8 presented to Lynn Goldman as a symbol of our respect and
9 esteem.