## 96TH GENERAL ASSEMBLY

## State of Illinois

## 2009 and 2010

#### SB2057

Introduced 2/20/2009, by Sen. Edward D. Maloney

### SYNOPSIS AS INTRODUCED:

New Act

Creates the Illinois Public Safety Special Needs Alert Program Act. Establishes the Special Needs Alert Program (SNAP) database to ensure persons with disabilities or special needs or both have the same access to public safety services as provided to all citizens. Requires public safety agencies to make reasonable efforts to publicize the SNAP database and provides how a family member or caregiver of a special needs person, or a special needs person themselves can enter emergency contact information into the SNAP database. Contains provisions concerning the verification of information entered into the database; the dissemination of emergency information entered into SNAP to other public safety agencies during an emergency 9-1-1 call; the confidentiality of information entered into SNAP; liability; defined terms; and other matters. Effective immediately.

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FISCAL NOTE ACT MAY APPLY

A BILL FOR

SB2057

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AN ACT concerning public safety.

# 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

Section 1. Short title. This Act may be cited as the
Illinois Public Safety Special Needs Alert Program Act.

Section 5. Purpose. It is the policy of the State of 6 7 Illinois to ensure that consistently high levels of public 8 safety services are available to all members of the State, 9 including people who may require special consideration in order to access services. This program shall seek to afford people 10 with disabilities or special needs or both the same access to 11 public safety services provided to all citizens. It is the 12 13 intent of this program to offer guidance and direction to 14 public safety workers in responding to and assisting those people with special needs or disabilities or both with whom 15 16 they will have contact in the performance of their duties and 17 responsibilities. The ability to effectively deal with special needs individuals is enhanced with knowledge or information. 18 19 The ability to identify special needs individuals, their places employment, educational facilities, and residences are 20 of 21 valuable resources in instances when or if an emergency 22 response by law enforcement or fire protection personnel or both are needed. 23

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Section 10. Definitions. As used in this Act:

2 "Disability" means an individual's physical or mental 3 impairment that substantially limits one or more of the major 4 life activities; a record of such impairment; or when the 5 individual is regarded as having such an impairment.

6 "Special needs individuals" means those individuals who 7 have or are at increased risk for a chronic physical, 8 developmental, behavioral, or emotional condition and who also 9 require health and related services of a type or amount beyond 10 that required by individuals generally.

"Public safety agency" means a functional division of a public agency that provides firefighting, police, medical, or other emergency services.

14 "9-1-1 system" means a basic system, an enhanced 9-1-1 15 system, or public safety answering point.

16 "Basic system" means a telephone service which 17 automatically connects a person dialing the digits 9-1-1 to an 18 established public safety answering point through normal 19 telephone service facilities.

20 "Enhanced 9-1-1" or "E9-1-1" means an emergency telephone 21 system with specific electronically controlled features such 22 as Automatic Location Information (ALI), Automatic Number 23 Identification (ANI), or Selective Routing, and that uses the 24 Master Street Address Guide (MSAG) geographic files.

25 "Public safety answering point" or "PSAP" or "Center" or

1 "9-1-1 Center" means the initial answering location of a 9-1-1 2 call.

3 "Special Needs Alert Program" or "SNAP" means a database of 4 individuals with special needs maintained by public safety 5 agencies.

6 Section 15. Reporting of Special Needs Individuals.

7 (a) Public safety agencies shall make reasonable efforts to
8 publicize the Special Needs Alert Program (SNAP) database.
9 Means of publicizing the database include, but are not limited
10 to, pamphlets and websites.

11 (b) Families, caregivers, or the individuals with 12 disabilities or special needs may contact their local law 13 enforcement agency or fire department or fire protection 14 district.

15 (c) Public safety workers are to be cognitive of special 16 needs individuals they may come across when they respond to 17 calls. If workers are able to identify individuals who have 18 special needs, they shall try to ascertain as specifically as 19 possible what that special need might be. The public safety 20 worker should attempt to verify the special need as provided in 21 item (2) of subsection (d).

(d) The disabled individual's name, date of birth, phone
number, and residential address or place of employment should
also be obtained for possible entry into the SNAP database.

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(1) Whenever possible, it is preferable that written

permission is obtained from a parent, guardian, family member, or caregiver of the individual themselves prior to being entered into the SNAP database.

4 (2) No individual may be entered into a SNAP database
5 unless the special need has been verified. Acceptable means
6 of verifying a special need for purposes of this program
7 shall include statements by:

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(A) the individual,

(B) family members,

10 (C) friends,

(D) caregivers, or

12 (E) medical personnel familiar with the13 individual.

(e) For public safety agencies that share the same public
safety answering point (PSAP), information collected by one
agency serviced by the PSAP is to be disseminated to all
agencies utilizing the common PSAP.

(f) Information received at an incorrect public safety agency shall be accepted and forwarded to the correct agency as soon as possible.

Section 20. Database entry fields. For agencies with enhanced 9-1-1 systems an individual's verified special needs information shall be entered into the auxiliary data field on the 9-1-1 screen for the individual's phone number. If a 9-1-1 call is generated from the residence or business, the SB2057 - 5 - LRB096 11315 KTG 21748 b individual's name, date of birth, and special need or disability shall be displayed.

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3 Section 25. Provision of information to the field. When 4 special needs information comes up in either a 9-1-1 system or 5 a Computer Aided Dispatch (CAD), the telecommunicator shall 6 relay that information to responding personnel.

7 Section 30. Confidentiality. The information gathered as 8 part of SNAP shall remain strictly confidential. The information shall be used only to provide assistance to 9 10 emergency medical and police responders. No public safety 11 worker shall knowingly violate this confidentiality clause. Citizens who believe their health privacy rights have been 12 violated may file a complaint with the U.S. Department of 13 14 Health and Human Services (DHHS) via the Office of Civil Rights 15 (OCR).

16 Section 35. Liability. Nothing in this Act shall be 17 construed to create a duty of care or ground of liability for 18 injury to persons or property.

19 Section 40. Citizen advisory. Citizens electing to 20 participate in SNAP must be advised that the provision of 21 special needs information will not result in preferential 22 treatment. SB2057 - 6 - LRB096 11315 KTG 21748 b

Section 99. Effective date. This Act takes effect upon
 becoming law.