



HR1063

LRB096 21770 GRL 39614 r

1

HOUSE RESOLUTION

2 WHEREAS, The number of people over the age of 60 in the
3 State of Illinois is projected to increase by 87% from
4 1,966,236 in 2000 to 3,676,295 in 2030 - 1 in every 5
5 Illinoisans; and

6 WHEREAS, It has been determined that the elderly population
7 can be vulnerable to abuse, including financial exploitation;
8 and

9 WHEREAS, The House finds that the State should work in
10 conjunction with the Aging community and financial
11 institutions to protect our elderly citizens (persons 60 or
12 more years of age) from possible financial exploitation;
13 therefore, be it

14 RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE
15 NINETY-SIXTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that
16 the Department on Aging, in cooperation with the Area Agencies
17 on Aging and Elder Abuse and Neglect Provider Agencies, and in
18 accordance with this resolution, shall assist financial
19 institutions in their efforts to mitigate and prevent financial
20 exploitation of the elderly by making staff training resources
21 addressing financial exploitation recognition, deterrence, and
22 reporting channels and customer awareness materials regarding

1 the Department on Aging's financial exploitation hotline
2 available to financial institutions; and be it further

3 RESOLVED, That the Department on Aging, in cooperation with
4 the Area Agencies on Aging and Elder Abuse and Neglect Provider
5 Agencies, shall develop a specialized elder abuse training
6 curriculum, in in-person and online versions, to be made
7 available to financial institutions and their trade
8 associations to aid in the training of a variety of financial
9 institution employees and professionals, with an emphasis on
10 tellers and customer service representatives, and on
11 determining the existence of financial exploitation of elderly
12 customers; the curriculum should include modules on prevention
13 mechanisms, recognition factors, intervention options,
14 confidentiality, and other legal issues concerning the
15 financial exploitation of an elderly customer; and be it
16 further

17 RESOLVED, That the Department on Aging, in cooperation with
18 the Area Agencies on Aging and Elder Abuse and Neglect Provider
19 Agencies, shall develop a specialized roster of qualified
20 professionals available to aid in the training of a variety of
21 financial institution employees and professionals regarding
22 financial exploitation prevention mechanisms, recognition
23 factors, intervention options, confidentiality, and other
24 legal issues, as well as reporting channels in the event of

1 suspected financial exploitation of an elderly customer; and be
2 it further

3 RESOLVED, That the Department on Aging, in cooperation with
4 the Area Agencies on Aging and Elder Abuse and Neglect Provider
5 Agencies, shall provide posters, handouts, and materials
6 intended for use by direct customer contact staff; and be it
7 further

8 RESOLVED, That one year after the training materials are
9 made available, the Department on Aging shall undertake a study
10 of reports of suspected financial exploitation of the elderly
11 made during the immediate prior year, an analysis of trends,
12 and the development of statistical data regarding reports that
13 were made by depository institutions to the Illinois Elder
14 Abuse and Neglect program, and recommendations regarding
15 financial abuse of the elderly in Illinois; and be it further

16 RESOLVED, That a copy of this resolution be presented to
17 the Director of the Department on Aging.