

Sen. Ira I. Silverstein

Filed: 4/18/2007

| | 09500SB0141sam002 LRB095 07903 WGH 34902 a | | | | | | |
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| 1 | AMENDMENT TO SENATE BILL 141 | | | | | | |
| 2 | AMENDMENT NO Amend Senate Bill 141, AS AMENDED, by | | | | | | |
| 3 | replacing the title with the following: | | | | | | |
| 4 | "AN ACT concerning business."; and | | | | | | |
| 5 | by replacing everything after the enacting clause with the | | | | | | |
| 6 | following: | | | | | | |
| 7 8 | "Section 5. The Consumer Fraud and Deceptive Business Practices Act is amended by changing Section 2MM as follows: | | | | | | |
| 9 | (815 ILCS 505/2MM) | | | | | | |
| 10 | Sec. 2MM. Verification of accuracy of consumer reporting | | | | | | |
| 11 | information used to extend consumers credit and security freeze | | | | | | |
| 12 | on credit reports. | | | | | | |
| 13 | (a) A credit card issuer who mails an offer or solicitation | | | | | | |
| 14 | to apply for a credit card and who receives a completed | | | | | | |
| 15 | application in response to the offer or solicitation which | | | | | | |
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lists an address that is not substantially the same as the address on the offer or solicitation may not issue a credit card based on that application until reasonable steps have been taken to verify the applicant's change of address.

5 (b) Any person who uses a consumer credit report in connection with the approval of credit based on the application 6 for an extension of credit, and who has received notification 7 8 of a police report filed with a consumer reporting agency that 9 the applicant has been a victim of financial identity theft, as 10 defined in Section 16G-15 of the Criminal Code of 1961, may not 11 lend money or extend credit without taking reasonable steps to verify the consumer's identity and confirm that the application 12 13 for an extension of credit is not the result of financial 14 identity theft.

15 (c) A consumer may request that a security freeze be placed 16 on his or her credit report by sending a request in writing by certified mail to a consumer reporting agency at an address 17 designated by the consumer reporting agency to receive such 18 19 requests. This subsection (c) does not prevent a consumer 20 reporting agency from advising a third party that a security freeze is in effect with respect to the consumer's credit 21 22 report.

(d) A consumer reporting agency shall place a security freeze on a consumer's credit report no later than 5 business days after receiving a written request from the consumer: (1) a written request described in subsection (c); 1

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(2) proper identification; and
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(3) payment of a fee, if applicable.

3 (e) Upon placing the security freeze on the consumer's 4 credit report, the consumer reporting agency shall send to the 5 consumer within 10 business days a written confirmation of the placement of the security freeze and a unique personal 6 identification number or password or similar device, other than 7 8 the consumer's Social Security number, to be used by the 9 consumer when providing authorization for the release of his or 10 her credit report for a specific party or period of time.

(f) If the consumer wishes to allow his or her credit report to be accessed for a specific party or period of time while a freeze is in place, he or she shall contact the consumer reporting agency using a point of contact designated by the consumer reporting agency, request that the freeze be temporarily lifted, and provide the following:

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(1) Proper identification;

18 (2) The unique personal identification number or
 19 password or similar device provided by the consumer
 20 reporting agency;

(3) The proper information regarding the third party or
time period for which the report shall be available to
users of the credit report; and

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(4) A fee, if applicable.

25 (g) A consumer reporting agency shall develop a contact 26 method to receive and process a request from a consumer to 09500SB0141sam002

1 temporarily lift a freeze on a credit report pursuant to 2 subsection (f) in an expedited manner.

A contact method under this subsection shall include: (i) a postal address; and (ii) an electronic contact method chosen by the consumer reporting agency, which may include the use of telephone, fax, Internet, or other electronic means.

7 (h) A consumer reporting agency that receives a request 8 from a consumer to temporarily lift a freeze on a credit report 9 pursuant to subsection (f), shall comply with the request no 10 later than 3 business days after receiving the request.

(i) A consumer reporting agency shall remove or temporarily lift a freeze placed on a consumer's credit report only in the following cases:

14 (1) upon consumer request, pursuant to subsection (f)15 or subsection (l) of this Section; or

16 (2) if the consumer's credit report was frozen due to a
 17 material misrepresentation of fact by the consumer.

18 If a consumer reporting agency intends to remove a freeze 19 upon a consumer's credit report pursuant to this subsection, 20 the consumer reporting agency shall notify the consumer in 21 writing prior to removing the freeze on the consumer's credit 22 report.

(j) If a third party requests access to a credit report on which a security freeze is in effect, and this request is in connection with an application for credit or any other use, and the consumer does not allow his or her credit report to be accessed for that specific party or period of time, the third
 party may treat the application as incomplete.

3 (k) If a consumer requests a security freeze, the credit 4 reporting agency shall disclose to the consumer the process of 5 placing and temporarily lifting a security freeze, and the 6 process for allowing access to information from the consumer's 7 credit report for a specific party or period of time while the 8 freeze is in place.

9 (1) A security freeze shall remain in place until the 10 consumer requests, using a point of contact designated by the 11 consumer reporting agency, that the security freeze be removed. 12 A credit reporting agency shall remove a security freeze within 13 3 business days of receiving a request for removal from the 14 consumer, who provides:

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(1) Proper identification;

16 (2) The unique personal identification number or
 17 password or similar device provided by the consumer
 18 reporting agency; and

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(3) A fee, if applicable.

20 (m) A consumer reporting agency shall require proper 21 identification of the person making a request to place or 22 remove a security freeze.

(n) The provisions of subsections (c) through (m) of this
Section do not apply to the use of a consumer credit report by
any of the following:

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(1) A person or entity, or a subsidiary, affiliate, or

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1 agent of that person or entity, or an assignee of a 2 financial obligation owing by the consumer to that person 3 or entity, or a prospective assignee of a financial obligation owing by the consumer to that person or entity 4 5 in conjunction with the proposed purchase of the financial obligation, with which the consumer has or had prior to 6 7 assignment an account or contract, including a demand 8 deposit account, or to whom the consumer issued a 9 negotiable instrument, for the purposes of reviewing the 10 account or collecting the financial obligation owing for the account, contract, or negotiable instrument. For 11 12 purposes of this subsection, "reviewing the account" 13 includes activities related to account maintenance, 14 monitoring, credit line increases, and account upgrades 15 and enhancements.

16 (2) A subsidiary, affiliate, agent, assignee, or
17 prospective assignee of a person to whom access has been
18 granted under subsection (f) of this Section for purposes
19 of facilitating the extension of credit or other
20 permissible use.

(3) Any state or local agency, law enforcement agency,
trial court, or private collection agency acting pursuant
to a court order, warrant, or subpoena.

24 (4) A child support agency acting pursuant to Title25 IV-D of the Social Security Act.

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(5) The State or its agents or assigns acting to

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investigate fraud.

2 (6) The Department of Revenue or its agents or assigns 3 acting to investigate or collect delinquent taxes or unpaid 4 court orders or to fulfill any of its other statutory 5 responsibilities.

6 (7) The use of credit information for the purposes of 7 prescreening as provided for by the federal Fair Credit 8 Reporting Act.

9 (8) Any person or entity administering a credit file 10 monitoring subscription or similar service to which the 11 consumer has subscribed.

(9) Any person or entity for the purpose of providing a
consumer with a copy of his or her credit report or score
upon the consumer's request.

(10) Any person using the information in connectionwith the underwriting of insurance.

17 (n-5) This Section does not prevent a consumer reporting 18 agency from charging a fee of no more than \$10 to a consumer for each freeze, removal, or temporary lift of the freeze, 19 20 regarding access to a consumer credit report, except that a 21 consumer reporting agency may not charge a fee to (i) a 22 consumer 65 years of age or over for placement and removal of a 23 freeze, or (ii) a victim of identity theft who has submitted to 24 the consumer reporting agency a valid copy of a police report, 25 investigative report, or complaint that the consumer has filed 26 with a law enforcement agency about unlawful use of his or her

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1 personal information by another person.

2 (o) If a security freeze is in place, a consumer reporting agency shall not change any of the following official 3 4 information in a credit report without sending a written 5 confirmation of the change to the consumer within 30 days of 6 the change being posted to the consumer's file: (i) name, (ii) date of birth, (iii) Social Security number, and (iv) address. 7 8 Written confirmation is not required for technical 9 modifications of a consumer's official information, including and street abbreviations, complete spellings, 10 name or 11 transposition of numbers or letters. In the case of an address change, the written confirmation shall be sent to both the new 12 13 address and to the former address.

14 (o-5) A consumer reporting agency shall ensure that any 15 information provided to a consumer via an Internet website, 16 telephone, fax, or other electronic means is accurate, reflects 17 the provisions of this Section in its entirety, and includes 18 the following:

19 <u>(1) A link that is clearly posted on the home page of</u> 20 <u>the consumer reporting agency's Internet website to</u> 21 <u>information on how to place, temporarily lift, and remove a</u> 22 <u>security freeze.</u>

23 (2) Information on placing a security freeze and the
 24 designated address for submitting a request that is
 25 available via all telephone, fax, Internet, or other
 26 electronic means.

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1 (p) The following entities are not required to place a 2 security freeze in a consumer report, however, pursuant to 3 paragraph (3) of this subsection, a consumer reporting agency 4 acting as a reseller shall honor any security freeze placed on 5 a consumer credit report by another consumer reporting agency:

6 (1) A check services or fraud prevention services 7 company, which issues reports on incidents of fraud or 8 authorizations for the purpose of approving or processing 9 negotiable instruments, electronic funds transfers, or 10 similar methods of payment.

(2) A deposit account information service company, which issues reports regarding account closures due to fraud, substantial overdrafts, ATM abuse, or similar negative information regarding a consumer to inquiring banks or other financial institutions for use only in reviewing a consumer request for a deposit account at the inquiring bank or financial institution.

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(3) A consumer reporting agency that:

(A) acts only to resell credit information by
assembling and merging information contained in a
database of one or more consumer reporting agencies;
and

(B) does not maintain a permanent database of
 credit information from which new credit reports are
 produced.

26 (q) For purposes of this Section:

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"Credit report" has the same meaning as "consumer report",
 as ascribed to it in 15 U.S.C. Sec. 1681a(d).

3 "Consumer reporting agency" has the meaning ascribed to it 4 in 15 U.S.C. Sec. 1681a(f).

5 "Security freeze" means a notice placed in a consumer's 6 credit report, at the request of the consumer and subject to 7 certain exceptions, that prohibits the consumer reporting 8 agency from releasing the consumer's credit report or score 9 relating to an extension of credit, without the express 10 authorization of the consumer.

"Extension of credit" does not include an increase in an existing open-end credit plan, as defined in Regulation Z of the Federal Reserve System (12 C.F.R. 226.2), or any change to or review of an existing credit account.

"Proper identification" means information generally deemed sufficient to identify a person. Only if the consumer is unable to reasonably identify himself or herself with the information described above, may a consumer reporting agency require additional information concerning the consumer's employment and personal or family history in order to verify his or her identity.

(r) Any person who violates this Section commits anunlawful practice within the meaning of this Act.

24 (Source: P.A. 93-195, eff. 1-1-04; 94-74, eff. 1-1-06; 94-799, 25 eff. 1-1-07.) 09500SB0141sam002 -11- LRB095 07903 WGH 34902 a

Section 99. Effective date. This Act takes effect upon
 becoming law.".