HB4597

94TH GENERAL ASSEMBLY

State of Illinois

2005 and 2006

HB4597

Introduced 01/11/06, by Rep. William Delgado

SYNOPSIS AS INTRODUCED:

305 ILCS 5/12-4.36 new

   Amends the Illinois Public Aid Code. Provides that the Department of Human Services (DHS), with the advice of the Department of Healthcare and Family Services, shall work with the Social Services Advisory Council to develop outcome measures, data-based performance indicators, and annual reports in connection with the various programs that support the work effort of lower-income workers, including TANF, Medicaid, General Assistance, Food Stamps, and KidCare. Sets forth performance indicators to be used in connection with the outcome measures of (i) the extent to which the estimated population of eligible people and families under each of the programs is enrolled in the program and utilizes features of the program and (ii) the extent to which DHS local offices and staff deliver quality services and administer the programs consistently with the Department's established policies and procedures. Requires DHS to conduct an annual hearing on the administration of work support programs at the local office level not later than September of each year. Requires DHS to prepare an annual report and present it to the General Assembly on October 1, 2006. Effective immediately.

LRB094 17509 DRJ 52805 b

FISCAL NOTE ACT
MAY APPLY

A BILL FOR

1   AN ACT concerning public aid.

2   **Be it enacted by the People of the State of Illinois,**

3   **represented in the General Assembly:**

4   Section 5. The Illinois Public Aid Code is amended by

5   adding Section 12-4.36 as follows:

6   (305 ILCS 5/12-4.36 new)

7   Sec. 12-4.36. Work support programs; outcomes and

8   reporting.

9   (a) The General Assembly finds that it is in the best

10   interests of Illinois and of Illinois families and children

11   that families escape poverty and achieve financial progress

12   through employment. It is also in the best interests of

13   Illinois employers and the Illinois economy that workers be

14   healthy, stable, and productive. To help accomplish these

15   goals, the General Assembly has created programs that support

16   the work effort of lower-income workers, including the programs

17   under Articles IV, V, VI, IX, and IXA of this Code, the Food

18   Stamp Program, and the programs under the Children's Health

19   Insurance Program Act, among others. The General Assembly finds

20   that the hearings, data, and annual reports by the Department

21   of Human Services established under this Section will be useful

22   in determining whether the administration of certain of these

23   programs is effective in helping the programs accomplish their

24   purposes as intended by the General Assembly.

25   (b) The Department of Human Services, with the advice of

26   the Department of Healthcare and Family Services, shall work

27   with the Social Services Advisory Council to develop the

28   outcome measures and data-based performance indicators and

29   annual reports necessary to comply with this Section.

30   (c) The outcome measures shall address performance with

31   respect to the Temporary Assistance for Needy Families program,

32   the Food Stamp program, and all the medical assistance programs

1   for children and families. For each outcome measure, the

2   Department of Human Services, in consultation with the

3   Department of Healthcare and Family Services and the Social

4   Services Advisory Council, shall develop performance

5   indicators to help assess the level of attainment of the

6   outcome measures. To the extent possible, the performance

7   indicators shall be drawn from administrative data available

8   from the Department or to the Department from other agencies of

9   State or federal government. The outcome measures shall

10   include, but need not be limited to, the following measures,

11   and, for each such measure, the corresponding performance

12   indicators shall include, but need not be limited to, the

13   following indicators:

14   (1) Outcome measure: The extent to which the estimated

15   population of eligible people and families under each of

16   the programs is enrolled in the program and utilizes

17   features of the program. Performance indicators:

18   (A) As of the date of the data collected for the

19   annual report, a caseload profile for each Department

20   of Human Services local office showing the numbers of

21   cases receiving Food Stamps, Medicaid, TANF, MANG,

22   KidCare, and Family Care. For each program, the

23   caseload profile as to each local office shall also

24   show the percentage of the caseload employed

25   full-time, the percentage of the caseload employed

26   part-time, and the percentage of the caseload engaged

27   in documented social, health, or educational

28   activities instead of employment. By program,

29   aggregate data shall be provided that is relevant and

30   available.

31   (B) As of the date of the data collected for the

32   annual report, an estimate of the number of people in

33   Illinois potentially eligible for each program, and

34   the number enrolled in each program, broken down as to

35   both potential eligibles and actual enrollees by

36   categories of race and national origin, insofar as the

1   administrative data for each program tracks race and
2   national origin in the programs.
3   (C) Statewide, the number of people enrolled in one
4   program who are income-eligible for one or more other
5   programs and the number of those who are enrolled in
6   such other programs.
7   (D) Statewide, the number of participants in
8   Temporary Assistance for Needy Families or Food Stamps
9   who are participating, as full or partial compliance in
10   program work requirements, in activities related to
11   mental illness or depression, substance abuse, low
12   literacy, domestic violence, or a physical disability.
13   As part of this indicator, the number of people in the
14   caseload identified as having one or more of these
15   barriers to employment, the number of funded "slots" in
16   programs meant to address these barriers, the extent to
17   which these slots are filled, and the number of people
18   needing these services who are not receiving them due
19   to the unavailability of a funded program "slot".
20   (E) The number of individuals in any of these
21   programs whose first language is not English, and the
22   number who are provided translation services. In
23   addition, the number of families whose first language
24   is not English who participate in Temporary Assistance
25   for Needy Families or Food Stamps and who are
26   participating in English as a Second Language classes.
27   (F) The number and percentage of program exits
28   based on increased income, compared to the number and
29   percentage of exits based on other factors.
30   (2) Outcome measure: The extent to which Department of
31   Human Services local offices and staff deliver quality
32   services and administer the programs consistently with the
33   Department's established policies and procedures.
34   Performance indicators:
35   (A) The ratio of caseworkers to cases in each
36   program by local office.

1   (B) The ratio of non-English-speaking cases to
2   caseworkers who speak the appropriate language, by
3   office.
4   (C) The impact in service delivery improvement by
5   technological upgrades made in local offices' case
6   processing and application processes.
7   (D) The average time elapsed between the date of
8   application and the date of disposition of the
9   application in each program.
10   (E) The number of applications granted as to which
11   assistance was provided after the deadline provided by
12   law for the provision of assistance to successful
13   applicants.
14   (F) The average number of visits to the local
15   office by working applicants.
16   (G) The number and percentage of recipient
17   families transitioning from Medicaid to Family Care.
18   (H) The number and percentage of recipient
19   families transitioning from Medicaid to KidCare
20   Assist, from KidCare Assist to KidCare Share, and from
21   KidCare Share to KidCare Premium.
22   (I) The number of applications denied and the
23   number of cases closed for procedural reasons (reasons
24   other than substantive eligibility criteria based on
25   income and family circumstances).
26   (J) The number of administrative appeals filed.
27   (d) The Department of Human Services shall conduct an
28   annual hearing on the administration of work support programs
29   at the local office level not later than September of each
30   year. The hearing shall include testimony of people who have
31   used or attempted to use the work support programs, officials
32   familiar with the status of technology used in the
33   administration of programs in the local offices, and Department
34   of Human Services workers engaged in the administration of
35   programs in the local offices. The first annual hearing shall
36   be held so that the proceedings may be included in the October

1   1, 2006, annual report.

2   (e) The Department of Human Services shall prepare an

3   annual report and present it to the General Assembly on October

4   1, 2006. The report shall cover the performance indicators

5   based on data for the year July 1, 2005 through June 30, 2006.

6   The report shall also include a summary of the testimony

7   provided at the annual hearing. Thereafter, each annual report

8   shall be presented on October 1 and shall cover the performance

9   indicators for July 1 of the previous year through June 30 of

10   the year of the report, plus a summary of the testimony at the

11   annual hearing that year. The performance indicators contained

12   in the first report due October 1, 2006 may be limited to those

13   as to which data reports are already generated by the

14   departments of State government during the relevant year.

15   Thereafter, however, the Department of Human Services or other

16   units of State government shall generate administrative data

17   reports as needed to document performance of the performance

18   indicators, and the second and all further annual reports shall

19   include reports on the performance indicators based on those

20   data.

21   Section 99. Effective date. This Act takes effect upon

22   becoming law.