- 1 AN ACT concerning certain lending practices.
- 2 Be it enacted by the People of the State of Illinois,
- 3 represented in the General Assembly:
- 4 Section 1. Short title. This Act may be cited as the
- 5 Illinois Affordable Loan Act.
- 6 Section 5. Purpose; construction. This Act shall be
- 7 liberally construed to effectuate its purpose. The purpose of
- 8 the Act is to protect consumers who enter into short-term,
- 9 high rate loans from abuses that occur in the credit
- 10 marketplace when such lenders are unregulated. This Act is to
- 11 be construed as a consumer protection statute for all
- 12 purposes.
- 13 Section 10. Definitions. As used in this Act:
- "Check" means a negotiable instrument as defined in
- 15 Article 3 of the Uniform Commercial Code which is drawn on a
- 16 financial institution and is to be payable on demand at
- maturity of the short-term or title-secured loan.
- 18 "Consumer" means any natural person who, singly or
- 19 jointly with another consumer, enters into a short-term loan
- 20 or title-secured loan.
- 21 "Department" means the Department of Financial
- 22 Institutions.
- 23 "Director" means the Director of the Department of
- 24 Financial Institutions.
- 25 "Local government authorization form" means a form
- 26 prescribed by the Director and signed by the clerk or chief
- 27 executive officer of the county or municipality in which the
- 28 licensee is to be located certifying that the licensed
- 29 location complies with the zoning and all other applicable
- 30 county or municipal ordinances and regulations.

- "Person" includes any natural person, firm, partnership,
- 2 association or corporation, or other entity that makes a
- 3 short-term loan or title-secured loan in this State or any
- 4 facilitator as described in subsection (b) of Section 15.
- 5 "Short-term loan" means a loan payable in less than one
- 6 year and includes any transaction via any medium including,
- 7 but not limited to, mail, telephone, internet, or at a
- 8 location licensed under this Act in which:
- 9 (1) a person accepts a check dated on the date it
 10 was written and agrees to hold it for a period of days
 11 prior to deposit or presentment, or accepts a check dated
 12 subsequent to the date it was written, and agrees to hold
 13 the check for deposit until the date written on the
 14 check; or
 - (2) a person accepts authorization to debit a consumer's bank account by up to the amount of each pledged check, executed on the date of the contract; or
- 18 (3) a person accepts future wages by the wage 19 assignment executed on the contract
- 20 "Title-secured loan" means a loan payable in less than 21 one year wherein, at commencement, a consumer provides to the 22 licensee at that time, as security for the loan, physical 23 possession of the obligor's title to a motor vehicle.
- 24 Section 15. Applicability.

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(a) Except as otherwise provided in this Section, this 25 26 Act applies to any person, partnership, association, limited liability company, or corporation doing business who, for a 27 28 fee, service charge, or other consideration (1) accepts a 29 check dated on the date it was written and agrees to hold it for a period of days prior to deposit or presentment, (2) 30 31 accepts a check dated subsequent to the date it was written and agrees to hold it for deposit until the date written on 32

the check, (3) accepts authorization to debit a consumer's

- 1 bank account by up to the amount of each pledged check,
- 2 executed on the date of the contract, (4) accepts future
- 3 wages by the wage assignment executed on the contract, or (5)
- 4 accepts physical possession of the consumer's title to a
- 5 motor vehicle.
- 6 (b) This Act applies to any person who facilitates,
- 7 enables, or acts as a conduit for another person, who is or
- 8 may be exempt from licensing, who makes short-term loans or
- 9 title-secured loans.
- 10 (c) The provisions of this Act apply to any person who
- 11 seeks to evade its applicability by any device, subterfuge,
- or pretense whatsoever.
- 13 Section 20. Exceptions.
- 14 (a) Retail sellers who cash checks incidental to or
- independent of a sale and who charge no more than \$2 per
- 16 check for the service are exempt from the provisions of this
- 17 Act.
- 18 (b) To the extent that banks, savings and loan
- 19 associations, credit unions, or other state or federally
- 20 regulated financial institutions are exempt by virtue of
- 21 other state or federal laws from the provisions of this Act
- 22 regarding limitations on interest rates, all other Sections
- of this Act apply except Section 25.
- 24 Section 25. Licensing.
- 25 (a) A license shall state the address, including city
- and state, at which the business is to be conducted and shall
- 27 state fully the name of the licensee. The license shall be
- conspicuously posted in the place of business of the licensee
- and shall not be transferable or assignable.
- 30 (b) An application for license shall be in writing and
- in a form prescribed by the Director. No person shall engage
- 32 in or offer to engage in the business regulated by this Act

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- 1 unless and until a license has been issued by the Director.
- 2 The Director shall not issue or renew any such license unless
- 3 and until the following findings are made:
- (1) that authorizing the applicant to engage in such business will promote the convenience and advantage of the community in which the applicant proposes to engage in business;
 - (2) that the financial responsibility, experience, character, and general fitness of the applicant are such as to command the confidence of the public and to warrant the belief that the business will be operated lawfully and fairly, and within the provisions and purposes of this Act;
 - (3) that neither the applicant or any principals of the applicant including managers of a limited liability company, partners, owners, officers, or directors have been convicted of any crimes;
 - (4) that the applicant has unencumbered assets of at least \$25,000, per location;
 - (5) that the applicant has provided a sworn statement that the applicant has not used in the past nor will in the future, directly or indirectly, use the criminal process to collect the payment of short-term loans;
 - (6) that the location has conformed to local zoning laws with respect to location, structural, aesthetic, or other requirements;
 - (7) that the licensee has submitted a completed local government authorization form; and
- 30 (8) such other information as the Director may deem necessary.
- 32 (c) No license shall be issued for longer than one year, 33 and no renewal of a license may be provided if a licensee has 34 violated this Act.

- 1 A licensee shall appoint, in writing, the Director 2 as attorney-in-fact upon whom all lawful process against the licensee may be served with the same legal force and validity 3 4 if served on the licensee. A copy of the written appointment, duly certified, shall be filed in the office of 5 6 the Director; and a copy thereof certified by the Director 7 shall be sufficient evidence. This appointment shall remain 8 in effect while any liability remains outstanding 9 State against the licensee. When summons is served upon the Director as attorney-in-fact for a licensee, the Director 10 11 shall immediately notify the licensee by registered mail, 12 enclosing the summons and specifying the hour and day of 13 service.
- 14 (e) A public hearing shall be held for each original 15 application and for renewals if one is requested in writing 16 by 5 or more members of the public or the Director.
- (f) A licensee must post a bond in the amount of \$50,000 per location which must continue in effect for 5 years after the licensee ceases operation in this State. The bond must be available to pay damages and penalties to consumers harmed by any violation of this Act.

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- (g) A licensee must pay an application fee of \$300 and an annual fee of \$300. In addition to the license fee, the reasonable expense of any examination, investigation, or custody by the Director under any provisions of this Act shall be borne by the licensee. If a licensee fails to renew his or her license by December 31, it shall automatically expire and the licensee shall not be entitled to a hearing; however, the Director, in his or her discretion, may reinstate an expired license upon payment of the annual renewal fee and proof of good cause for failure to renew.
- 32 (h) Not more than one place of business shall be 33 maintained under the same license, but the Director may issue 34 more than one license to the same licensee upon compliance

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- 1 with all the provisions of this Act governing issuance of 2 single license. The location cannot be within one mile of a 3 facility operated by an inter-track wagering 4 licensee or an organization license subject to the Illinois 5 Horse Racing Act of 1975, within one mile of a facility at 6 which gambling is conducted under the Riverboat Gambling Act, 7 within one mile of the location at which a riverboat subject 8 to the Riverboat Gambling Act docks, or within one mile of the main or branch campus of a public or private college or 9
- 12 (i) No licensee shall conduct the business of making
 13 loans under this Act with any office, suite, room, or place
 14 of business in which any other business is solicited or
 15 engaged in unless in the opinion of the Director, the other
 16 business would not be contrary to the best interests of
 17 consumers and is authorized by the Director in writing.

university that provides student housing or

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- (j) If the Director finds, after due notice and hearing, 18 19 or opportunity for hearing, that a licensee, or an officer, agent, employee, or representative thereof, has violated any 20 2.1 of the provisions of this Act, has failed to comply with the 22 instructions, or orders promulgated by the Director, 23 has failed or refused to make its reports to the Director, or has furnished false information to the Director, the Director 24 25 may issue an order revoking or suspending the right of the 26 licensee and the officer, agent, employee, or representative 27 to do business in this State as a licensee. No revocation, suspension, or surrender of any license shall relieve the 28 29 licensee from civil or criminal liability for acts committed 30 prior to the revocation, suspension, or surrender.
 - (k) The Director shall maintain a list of licensees that shall be available to interested persons and the public. The Director shall create a toll-free number whereby consumers may obtain information about licensees. The Director shall

1 also establish a complaint process whereby an aggrieved 2 consumer or any member of the public may file a complaint against a licensee or non-licensee who violates any provision 3 4 of this Act. The Director shall hold hearings upon the request of a party to the complaint, make findings of fact, 5 6 conclusions of law, issue cease and desist orders, refer the 7 the appropriate law enforcement agency for to 8 prosecution under this Act, and suspend or revoke a license 9 granted under this Act. All proceedings shall be open to the public. 10

11 The Department may make and enforce such reasonable 12 rules, regulations, directions, orders, decisions, and findings as the execution and enforcement of the provisions 13 this Act require, and as are not inconsistent therewith. 14 15 addition, the Department may promulgate 16 connection with the activities of licensees that are necessary and appropriate for the protection of consumers in 17 this State. All rules and directions of a general character 18 shall be printed and copies thereof mailed to all licensees. 19

Section 30. Information and reporting.

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A licensee shall keep and use books, accounts, records that will enable the Director to determine if the licensee is complying with the provisions of this Act and maintain any other records as required by the Director. The Director, or designee, is authorized to examine those records The Director any reasonable time. shall make examination of the affairs, business, office, and records of each licensee at least once a year. All records must be kept 4 years following the last entry on a loan and according to generally accepted accounting procedures, which means that an examiner must be able to review the record keeping and reconcile each consumer loan with documentation maintained in the consumer's loan file records. The Director may at any

- 1 time investigate the loans and business and examine the
- 2 books, accounts, records, and files used therein, of every
- 3 licensee and of every person, partnership, association,
- 4 limited liability company, and corporation engaged in the
- 5 business described in this Act, whether the person,
- 6 partnership, association, limited liability company, or
- 7 corporation shall act or claim to act as principal or agent
- 8 or within or without the authority of this Act. For such
- 9 purpose the Director shall have free access to the offices
- 10 and places of business, books, accounts, papers, records,
- 11 files, safes, and vaults of such persons, partnerships,
- 12 associations, limited liability companies, and corporations.
- 13 The Director may require the attendance of and examine under
- 14 oath all persons whose testimony he or she may require
- 15 relative to such loans or such business, and in such cases
- 16 the Director shall have power to administer oaths to all
- 17 persons called as witnesses; and the Director may conduct
- 18 such examinations.
- 19 (b) A licensee shall collect information annually that
- 20 shall disclose in detail and under appropriate headings:
- 21 (1) the resources, assets, and liabilities of the
- licensee at the beginning and the end of the period;
- 23 (2) the income, expense, gain, loss, and a
- 24 reconciliation of surplus or net worth with the balance
- sheets, and the ratios of the profits to the assets
- 26 reported;
- 27 (3) the total number of short-term loans made in
- the calendar year ending as of December 31 of the
- 29 previous year;
- 30 (4) the total number of such loans outstanding as
- of December 31 of the previous year;
- 32 (5) the minimum, maximum, and average dollar amount
- of checks whose deposits were deferred in the calendar
- year ending as of December 31 of the previous year;

1 (6) the average annual percentage rate and the 2 average number of days a deposit of a check is deferred 3 during the calendar year ending as of December 31 of the 4 previous year;

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- (7) the total of returned checks, the total of checks recovered, and the total of checks charged off during the calendar year ending as of December 31 of the previous year;
- (8) the total number of loans made that were secured by the title to a motor vehicle;
- (9) the total number of vehicle repossessions as a result of default on a loan secured by a title to a motor vehicle; and
- (10) verification that the licensee has not used the criminal process or caused the criminal process to be used in the collection of any short-term or title-secured loans during the calendar year ending as of December 31 of the previous year.
- The reports shall be verified by the oath or affirmation of the owner, manager, or president of the licensee. The reports must be filed with the Director no later than January 31. The Director may fine each licensee \$25 for each day beyond January 31 the report is filed.
- If a licensee conducts another business or 24 25 affiliated with other licensees under this Act, or if any other situation exits under which allocations of expense are 26 necessary, the licensee shall make the allocation according 27 to appropriate and reasonable accounting principles 28 29 approved by the Director. Information about other business 30 conducted on the same premises as that of short-term loans or title-secured loans shall be provided as required by the 31 32 Director.
- 33 (d) A licensee shall file a copy of the contract 34 described in subsection (b) of Section 40 and the fee

- 1 schedule described in subsection (c) of Section 40 with the
- 2 Director prior to the date of commencement of business at
- 3 each location, at the time any changes are made to the
- 4 documents or schedule, and annually thereafter upon renewal
- of license. These documents shall be available to interested
- 6 parties and to the general public.
- 7 Section 35. Required act.
- 8 (a) A short-term loan must have a minimum term of no
- 9 less than 2 weeks for each \$100 owed on the loan with a
- 10 maximum of 8 weeks.
- 11 (b) A consumer shall be permitted to make partial
- 12 payments (in amounts equal to no less than \$5 increments) on
- 13 the loan at any time, without charge.
- 14 (c) A consumer may rescind a short-term loan or
- 15 title-secured loan agreement without cost no later than the
- 16 end of the business day immediately following the day on
- 17 which the loan was made. To rescind the short-term or
- 18 title-secured loan, the consumer must inform the lender that
- 19 the consumer wants to rescind the loan and return cash in an
- 20 amount equal to the amount loaned pursuant to the written
- 21 agreement.
- 22 (d) The maximum amount of the loan may not exceed \$400
- for a short-term loan and \$2000 for a title-secured loan. The
- 24 minimum amount of a short-term loan or title-secured loan is
- 25 \$50.
- 26 (e) After each payment made in full or in part, on any
- loan, the licensee shall give to the person making such
- 28 payment a signed, dated receipt showing the amount paid and
- the balance due on the loan.
- 30 (f) The check written by the consumer in a short-term
- 31 loan must be made payable to the licensee.
- 32 (g) Upon receipt of the check from the consumer for a
- 33 short-term or title-secured loan, the licensee must

- 1 immediately stamp the back of the check with an endorsement
- 2 that states: "This check is being negotiated as part of a
- 3 short-term loan pursuant to the Illinois Affordable Loan Act,
- 4 and any holder of this check takes it subject to all claims
- 5 and defenses of the maker.".
- 6 (h) A facilitator is subject to enforcement under
- 7 Section 25 and the civil remedies provision of Section 65 if
- 8 the person making the short-term loan fails to comply with
- 9 the requirements of this Act.
- 10 (i) The licensee must provide the consumer, or each
- 11 consumer if there is more than one, with a copy of the loan
- documents described in Section 40 prior to the consummation
- of the loan.
- 14 (j) The holder or assignee of any check written by a
- 15 consumer in connection with a short-term loan takes the
- 16 instrument subject to all claims and defenses of the
- 17 consumer.
- 18 Section 40. Required disclosures.
- 19 (a) Before entering into a short-term loan or
- 20 title-secured loan, a licensee shall deliver to the consumer
- 21 a pamphlet prepared by the Director which explains, in simple
- 22 English and Spanish, all of the consumer's rights and
- 23 responsibilities in a short-term or title-secured loan
- 24 transaction, includes a toll-free number to the Director's
- 25 office to handle concerns or complaints by consumers, and
- 26 informs consumers that the Director's office can provide
- 27 information about whether a lender is licensed, whether
- 28 complaints have been filed with the Director, and the
- 29 resolution of those complaints.
- 30 (b) Licensees shall provide consumers with a written
- 31 agreement on a form specified or approved by the Director
- 32 that can be kept by the consumer, and must include the
- following information in English and in the language in which

- 1 the loan was negotiated:
- 2 (1) the name, address, telephone number of the
- 3 licensee making the short-term loan or title-secured
- 4 loan, and the name and title of the individual employee
- 5 who signs the agreement on behalf of the licensee;
- 6 (2) an itemization of the fees and interest charges
- 7 to be paid by the consumer;

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- 8 (3) disclosures required by the federal Truth in 9 Lending Act;
 - (4) disclosures required under any other State law;
- 11 (5) a clear description of the consumer's payment 12 obligations under the loan;
 - (6) a notice that the licensee may take possession of a vehicle used to secure a loan if the borrower fails to repay the loan and that the borrower shall be entitled to any proceeds from the sale of the vehicle in excess of the amount owed on the loan; and
- 18 (7) the statement, in at least 14-point bold type
 19 face, that "You cannot be prosecuted in criminal court to
 20 collect this loan.".
- 21 The information required to be disclosed under this 22 subsection must be disclosed in a manner that is more 23 conspicuous than the other information provided in the loan 24 document and shall be located immediately preceding the 25 signature of the consumer.
- 26 (d) The following notices in English and Spanish, as
 27 well as other languages in which a significant amount of
 28 short-term loan or title-secured loan business is conducted,
 29 must be conspicuously posted by a licensee in each location
 30 of a business providing short-term loans or title-secured
 31 loans:
- 32 (1) A notice that informs consumers that the 33 licensee cannot use the criminal process against a 34 consumer to collect any short-term loan or title-secured

- loan.
- 2 (2) The schedule of all interest and fees to be 3 charged on loans with an example of the amounts that 4 would be charged on a \$100 loan payable in 14 days, and 5 \$200 loan payable in 30 days, giving the corresponding 6 annual percentage rate.
- 7 (e) Financial institutions making short-term loans or 8 title-secured loans, which, because of the application of 9 other state or federal law, are exempt from the limitations of Section 45 of this Act, and which charge fees, 10 11 interest, and charges greater than that authorized in Section 45 of this Act, must post, in a conspicuous place in the 12 branch in which the short-term loans or title-secured loans 13 are entered into, the notice set forth in this subsection. A 14 15 single instance of charging a consumer more than the fees, 16 interest, and other charges permitted in Section 45 requires the financial institution to post this notice. 17
- "WARNING: The fees and interest charged on short-term loans or title-secured loans made at this institution are higher than those charged at other financial institutions."
- 21 Section 45. Advertising.
- 22 Advertising for loans transacted under this Act may not be false, misleading, or deceptive. That advertising, if 23 24 it states a rate or amount of charge for a loan, must state the rate as an annual percentage rate. No licensee may 25 advertise in any manner so as to indicate or imply that 26 its rates or charges for loans are in any way 27 interest "recommended", "approved", "set" or "established" by 28 29 State government or by this Act.
- 30 (b) If any advertisement to which this Section applies 31 states the amount of any installment payment, the dollar 32 amount of any finance charge, or the number of installments 33 or the period of repayment, then the advertisement shall

- 1 state all of the following items:
- 2 (1) The amount of the loan.
- 3 (2) The number, amount, and due dates or period of 4 payments scheduled to repay the indebtedness if the
- 5 credit is extended.
- 6 (3) The rate of the finance charge expressed as an
- 7 annual percentage rate.
- 8 Section 50. Incentives. A licensee may not pay money or
- 9 any other thing of value to any person as an incentive or
- inducement to apply for a loan, to borrow money, or to refer
- 11 potential borrowers to the licensee.
- 12 Section 55. Permitted charges.
- 13 (a) No licensee shall charge or receive, directly or
- 14 indirectly, any interest, fees, or charges except those
- specifically authorized by this Section.
- 16 (b) A licensee may charge a one time administrative fee
- of no more than \$5 for each short-term loan entered into with
- 18 a consumer. The administrative fee may not be imposed upon
- 19 refinancing of an existing short-term loan.
- 20 (c) In addition to the administrative fee, the licensee
- 21 may charge interest on the amount of cash delivered to the
- 22 consumer in a short-term loan in an amount no greater than
- 23 36% per year (defined as a 365-day year). The rate charged on
- 24 the outstanding balance after maturity may not be greater
- 25 than the rate charged during the loan term. Charges on loans
- shall be computed and paid only as a percentage of the unpaid
- 27 principle balance. Principal balance means the balance due
- and owed exclusive of any interest, service charges, or other
- 29 loan-related charges.
- 30 (d) If there are insufficient funds to pay a check on
- 31 the date of presentment, a licensee may charge a fee, not to
- 32 exceed the lesser of \$15 or the fee imposed upon the licensee

- 1 by the financial institution. Only one such fee may be
- 2 collected with respect to a particular check even if it has
- 3 been redeposited and returned more than once. A licensee may
- 4 only present the check for payment twice. A fee charged
- 5 pursuant to this subsection is a licensee's exclusive charge
- 6 for late payment.
- 7 (e) When a loan is repaid before its due date, unearned
- 8 interest charges must be rebated to the consumer based on a
- 9 method at least as favorable to the consumer as the actuarial
- 10 method.
- 11 Section 60. Prohibited acts. No licensee making
- 12 short-term loans or title-secured loans shall commit, or have
- 13 committed on behalf of the licensee, any of the following
- 14 prohibitions:
- 15 (1) Engaging in the business of short-term lending
- or title-secured lending, unless the Director has first
- issued a valid license.
- 18 (2) Threatening to use or using the criminal
- 19 process in this or any other state to collect on the
- loan.
- 21 (3) Altering the date or any other information on a
- check.
- 23 (4) Using any device or agreement that would have
- 24 the effect of charging or collecting more fees, charges,
- or interest than allowed by this Act including, but not
- limited to, entering into a different type of transaction
- with the consumer.
- 28 (5) Engaging in unfair, deceptive, or fraudulent
- 29 practices in the making or collecting of a short-term or
- 30 title-secured loan.
- 31 (6) Entering into a short-term or title-secured
- loan where the loan amount exceeds 25% of the consumer's
- gross income for the term of the loan.

1 (7) Charging to cash a check representing the 2 proceeds of the short-term or title-secured loan.

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- (8) Using or attempting to use the check provided by the consumer in a short-term loan as security for purposes of any State or federal law.
- (9) Accepting payment in whole or in part of the short-term loan through the proceeds of another short-term loan provided by any licensee
- (10) A short-term or title-secured loan may be refinanced a maximum number of two times, but only when the principal outstanding balance has been reduced by at least 20%.
- through the payment of the consumer's check by the drawee bank, the return of a check to a consumer who redeems it for consideration, or any other method of termination, no loan, other than the refinancing of an existing short-term or title-secured loan, may be made to an obligor who has had an outstanding short-term or title-secured loan with the preceding 15 days. The licensee shall verify the statement by using a database created by or approved by the Director for that purpose, or if no such database exists, by using available information bases.
- (12) Accepting any collateral for a short-term loan.
- (13) Charging any interest, fees, or charges other than those specifically authorized by this Act, including, but not limited to:
 - (A) charges for insurance; or
- (B) attorneys fees or other collection costs.
- (14) Threatening to take any action against a consumer that is prohibited by this Act, or making any misleading or deceptive statements regarding the

1	short-term or title-secured loan or any consequences
2	thereof.
3	(15) Making a misrepresentation of a material fact
4	by an applicant in obtaining or attempting to obtain a
5	license.
6	(16) Including any of the following provisions in
7	loan documents required by subsection (b) of Section 40:
8	(A) a hold harmless clause;
9	(B) a confession of judgment clause;
10	(C) a waiver of the right to a jury trial, if
11	applicable, in any action brought by or against a
12	consumer;
13	(D) a mandatory arbitration clause;
14	(E) any assignment of or order for payment of
15	wages or other compensation for services;
16	(F) a provision in which the consumer agrees
17	not to assert any claim or defense arising out of
18	the contract; or
19	(G) a waiver of any provision of this Act.
20	(17) Selling any insurance of any kind whether or
21	not sold in connection with the making or collecting of a
22	short-term or title-secured loan.
23	(18) The provisions of Section 17-la of the
24	Criminal Code of 1961 do not apply to any negotiable
25	instrument used under this Act.
26	(19) No licensee may take any power of attorney.
27	(20) No licensee may take any security interest in
28	real estate.
29	(21) No licensee may collect a delinquency or
30	collection charge on any installment regardless of the
31	period in during which it remains in default.
32	(22) No licensee or other person shall pledge,
33	hypothecate, or sell a note entered into under the

provisions of this Act by an obligor except to another

licensee under this Act, a licensee under the Sales Finance Agency Act, a bank, savings bank, savings and loan association, or credit union created under the laws of this State or the United States, or to other persons or entities authorized by the Director in writing. Sales of such notes by licensees under this Act or other persons shall be made by agreement in writing and shall authorize the Director to examine the loan documents so hypothecated, pledged, or sold.

- (23) When a licensee repossesses a motor vehicle that was used as collateral and which is used primarily for the obligor's personal, family, or household purposes, the licensee shall be subject to the requirements of and shall transfer the certificate of title pursuant to Section 3-114 of the Illinois Vehicle Code.
- (24) No licensee may take possession of a vehicle without first giving written notice by regular and certified mail to the borrower; affording the borrower the opportunity to make the vehicle available to the lender at a place, date, and time reasonably convenient to the lender and borrower; and permitting the borrower to remove from the vehicle any personal belongings without charge or additional cost to the borrower.
- (25) No licensee may dispose of the vehicle without first giving at least 10 days written notice to the borrower prior to the sale and the opportunity to cure. The notice shall state the date, time, and place of the sale and provide the borrower with a written accounting of the amount owed on the loan. A loan contract shall advise the borrower that matters involving improprieties in the making of the loan or in loan collecting practices may be referred to the Department and shall prominently disclose the Department's address and telephone number.

- 1 (26) No licensee may take possession of a vehicle 2 for a loan default and lease the vehicle back to the 3 borrower.
- 4 (27) No licensee may use any appraisal to secure a
 5 loan other than the vehicle's Kelly Blue Book Used Car
 6 Guide value.
- 7 Section 65. Enforcement.

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- 8 (a) The remedies provided herein are cumulative and 9 apply to licensees and unlicensed persons to whom this Act 10 applies and who failed to obtain a license:
- 11 (1) Any violation of any State law prohibiting
 12 unfair or deceptive trade practices constitutes a
 13 violation of this Act.
 - (2) Any violation of this Act constitutes a violation of any State law prohibiting unfair or deceptive trade practices.
 - any order, decision, finding, rule, or direction of the Director lawfully made pursuant to the authority of this Act, except as the result of accidental or bona fide error of computation, renders the loan void, and the person shall have no right to collect, receive, or retain any principal, interest, or other charges whatsoever with respect to the loan.
 - (4) Any person found to have violated this Act shall be liable to the consumer for actual, consequential, and punitive damages, plus statutory damages of \$1000 for each violation (to be increased by the Director to reflect inflation), plus costs, and attorneys fees. The Directory may, after 10 days notice by registered mail to the licensee at the address set forth in the license, stating the contemplated action and in general the grounds therefor, revoke or suspend any

license issued under this Act. The Director may fine, suspend, or revoke only the particular license with respect to which grounds for the fine, revocation, or suspension occur or exist, but if the Director shall find that grounds for revocation are of general application to all offices or to more than one office of the licensee, the Director shall fine, suspend, or revoke every license to which such grounds apply.

- (5) A consumer may sue for injunctive and other appropriate equitable relief to stop any person from violating any provisions of this Act.
- (6) The remedies provided in this Section are not intended to be the exclusive remedies available to a consumer nor must the consumer exhaust any administrative remedies provided under this Act or any other applicable law.
- (7) An order assessing a fine, an order revoking or suspending a license, or an order denying renewal of a license shall take effect upon service of the order unless the licensee requests, in writing, within 10 days after the date of service, a hearing. In the event a hearing is requested, the order shall be stayed until a final administrative order is entered.
- (8) If the licensee requests a hearing, the Director shall schedule a hearing within 30 days after the request for a hearing unless otherwise agreed to by the parties. The hearing shall be held at the time and place designated by the Director. The Director and any administrative law judge designated by him or her shall have the power to administer oaths and affirmations, subpoena witnesses and compel their attendance, take evidence, and require the production of books, papers, correspondence, and other records or information that he or she considers relevant or material to the inquiry. The

- costs for the administrative hearing shall be set by
 rule. The Director shall have the authority to prescribe
- 3 rules for the administration of this Section.

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- 4 (b) Any person, including members, officers, and 5 directors of the person who knowingly violates this Act is 6 guilty of a misdemeanor and, on conviction, is subject to a 7 fine not exceeding \$1,000 or is subject to imprisonment not 8 exceeding 6 months, or both.
- 9 Section 70. Closing of business; surrender of license.
 10 At least 10 days before a licensee ceases operations, closes
 11 the business, or files for bankruptcy, the licensee shall:
 - (1) Notify the Department of its action in writing.
 - (2) With the exception of filing for bankruptcy, surrender its license to the Director for cancellation. The surrender of the license shall not affect the licensee's civil or criminal liability for acts committed prior to surrender or entitle the licensee to a return of any part of the annual license fee.
 - (3) The licensee shall notify the Department of the location where the books, accounts, contracts, and records will be maintained and the procedure to ensure prompt return of contracts, titles, and releases to the customers.
 - (4) The accounts, books, records, and contracts shall be maintained and serviced by the licensee, another licensee under this Act, or an entity exempt from licensing under this Act.
 - (5) The Department shall have the authority to conduct examinations of the books, records, and loan documents at any time after surrender of the license, filing of bankruptcy, or the cessation of operations.
 - Section 75. Recording or releasing a lien.

- 1 (a) Upon making a loan secured by a title to a motor
- 2 vehicle, the licensee must immediately take into possession
- 3 evidence of the debtor's ownership in the motor vehicle that
- 4 has been registered with the Office of the Illinois Secretary
- of State and shall note on the face of the loan contract the
- 6 vehicle's make, model, year of manufacture, and vehicle
- 7 identification number.
- 8 (b) Within 24 hours after payment in full, the licensee
- 9 must release any filed liens, provide evidence of the release
- 10 to the debtor, and return the title to the debtor or cause
- 11 the title to be returned to the debtor.
- 12 (c) The licensee shall not charge, directly or
- indirectly, fees associated with the repossession of a motor
- 14 vehicle.
- 15 Section 80. Judicial review. All final administrative
- 16 decisions of the Department under this Act are subject to
- 17 judicial review pursuant to the provisions of the
- 18 Administrative Review Law, and all amendments and
- 19 modifications thereof, and any rules adopted pursuant
- 20 thereto.
- 21 Section 85. Injunction; civil penalty; costs. If it
- 22 appears to the Director that a person or any entity has
- 23 committed or is about to commit a violation of this Act, a
- 24 rule promulgated under this Act, or an order of the Director,
- 25 the Director may apply to the circuit court for an order
- 26 enjoining the person or entity from violating or continuing
- 27 to violate this Act, the rule, or order and for injunctive or
- other relief that the nature of the case may require and may,
- 29 in addition, request the court to assess a civil penalty up
- to \$1,000 along with costs and attorney's fees.
- 31 Section 97. Severability. The provisions of this Act are

1 severable under Section 1.31 of the Statute on Statutes.