1 AN ACT concerning aging.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- Section 5. The Adult Protective Services Act is amended by changing Sections 2, 4, 4.1, 4.2, 5, and 8 as follows:
- 6 (320 ILCS 20/2) (from Ch. 23, par. 6602)
- Sec. 2. Definitions. As used in this Act, unless the context requires otherwise:
- 9 (a) "Abandonment" means the desertion or willful forsaking of an eligible adult by an individual responsible for the care 10 and custody of that eligible adult under circumstances in 11 12 which a reasonable person would continue to provide care and 13 custody. Nothing in this Act shall be construed to mean that an 14 eligible adult is a victim of abandonment because of health care services provided or not provided by licensed health care 15 16 professionals.
- 17 (a-1) "Abuse" means causing any physical, mental or sexual
 18 injury to an eligible adult, including exploitation of such
 19 adult's financial resources, and abandonment.
- Nothing in this Act shall be construed to mean that an eligible adult is a victim of abuse, abandonment, neglect, or self-neglect for the sole reason that he or she is being furnished with or relies upon treatment by spiritual means

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- through prayer alone, in accordance with the tenets and 1 2 practices of a recognized church or religious denomination.
- Nothing in this Act shall be construed to mean that an 3 eligible adult is a victim of abuse because of health care 4 5 services provided or not provided by licensed health care 6 professionals.
- 7 Nothing in this Act shall be construed to mean that an 8 eligible adult is a victim of abuse in cases of criminal 9 activity by strangers, telemarketing scams, consumer fraud, 10 internet fraud, home repair disputes, complaints against a 11 homeowners' association, or complaints between landlords and 12 tenants.
- 13 (a-5) "Abuser" means a person who is a family member, 14 caregiver, or another person who has a continuing relationship with the eligible adult and abuses, abandons, neglects, or 15 16 financially exploits an eligible adult.
 - (a-6) "Adult with disabilities" means a person aged 18 through 59 who resides in a domestic living situation and whose disability as defined in subsection (c-5) impairs his or her ability to seek or obtain protection from abuse, abandonment, neglect, or exploitation.
 - (a-7) "Caregiver" means a person who either as a result of family relationship, voluntarily, or in exchange for compensation has assumed responsibility for all or a portion of the care of an eligible adult who needs assistance with activities of daily living or instrumental activities of daily

- 1 living.
- 2 (b) "Department" means the Department on Aging of the
- 3 State of Illinois.
- 4 (c) "Director" means the Director of the Department.
- 5 (c-5) "Disability" means a physical or mental disability,
- 6 including, but not limited to, a developmental disability, an
- 7 intellectual disability, a mental illness as defined under the
- 8 Mental Health and Developmental Disabilities Code, or dementia
- 9 as defined under the Alzheimer's Disease Assistance Act.
- 10 (d) "Domestic living situation" means a residence where
- 11 the eligible adult at the time of the report lives alone or
- 12 with his or her family or a caregiver, or others, or other
- 13 community-based unlicensed facility, but is not:
- 14 (1) A licensed facility as defined in Section 1-113 of
- the Nursing Home Care Act;
- 16 (1.5) A facility licensed under the ID/DD Community
- 17 Care Act;
- 18 (1.6) A facility licensed under the MC/DD Act;
- 19 (1.7) A facility licensed under the Specialized Mental
- 20 Health Rehabilitation Act of 2013;
- 21 (2) A "life care facility" as defined in the Life Care
- 22 Facilities Act;
- 23 (3) A home, institution, or other place operated by
- the federal government or agency thereof or by the State
- of Illinois;
- 26 (4) A hospital, sanitarium, or other institution, the

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- principal activity or business of which is the diagnosis,

 care, and treatment of human illness through the

 maintenance and operation of organized facilities

 therefor, which is required to be licensed under the

 Hospital Licensing Act;
 - (5) A "community living facility" as defined in the Community Living Facilities Licensing Act;
 - (6) (Blank);
 - (7) A "community-integrated living arrangement" as defined in the Community-Integrated Living Arrangements Licensure and Certification Act or a "community residential alternative" as licensed under that Act;
 - (8) An assisted living or shared housing establishment as defined in the Assisted Living and Shared Housing Act ; or
 - (9) A supportive living facility as described in Section 5-5.01a of the Illinois Public Aid Code.
- "Eligible adult" means either an 18 (e) adult with 19 disabilities aged 18 through 59 or a person aged 60 or older 20 who resides in a domestic living situation and is, or is alleged to be, abused, abandoned, neglected, or financially 21 22 exploited by another individual or who neglects himself or 23 herself. "Eligible adult" also includes an adult who resides in any of the facilities that are excluded from the definition 24 of "domestic living situation" under paragraphs (1) through 25 (9) of subsection (d), if either: (i) the alleged abuse, 26

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- abandonment, or neglect occurs outside of the facility and not under facility supervision and the alleged abuser is a family member, caregiver, or another person who has a continuing relationship with the adult; or (ii) the alleged financial exploitation is perpetrated by a family member, caregiver, or another person who has a continuing relationship with the adult, but who is not an employee of the facility where the adult resides.
- (f) "Emergency" means a situation in which an eligible adult is living in conditions presenting a risk of death or physical, mental or sexual injury and the provider agency has reason to believe the eligible adult is unable to consent to services which would alleviate that risk.
- (f-1) "Financial exploitation" means the use of an eligible adult's resources by another to the disadvantage of that adult or the profit or advantage of a person other than that adult.
- (f-3) "Investment advisor" means any person required to register as an investment adviser or investment adviser representative under Section 8 of the Illinois Securities Law of 1953, which for purposes of this Act excludes any bank, trust company, savings bank, or credit union, or their respective employees.
- 24 "Mandated reporter" means any of the following 25 persons while engaged in carrying out their professional 26 duties:

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- (1) a professional or professional's delegate while 1 2 engaged in: (i) social services, (ii) law enforcement, 3 (iii) education, (iv) the care of an eligible adult or eligible adults, or (v) any of the occupations required to be licensed under the Behavior Analyst Licensing Act, the Clinical Psychologist Licensing Act, the Clinical Social 6 7 Work and Social Work Practice Act, the Illinois Dental 8 Practice Act, the Dietitian Nutritionist Practice Act, the 9 Marriage and Family Therapy Licensing Act, the Medical 10 Practice Act of 1987, the Naprapathic Practice Act, the 11 Nurse Practice Act, the Nursing Home Administrators 12 Licensing and Disciplinary Act, the Illinois Occupational Therapy Practice Act, the Illinois Optometric Practice Act 13 14 of 1987, the Pharmacy Practice Act, the Illinois Physical 15 Therapy Act, the Physician Assistant Practice Act of 1987, 16 the Podiatric Medical Practice Act of 1987. 17 Respiratory Care Practice Act, the Professional Counselor and Clinical Professional Counselor Licensing and Practice 18 19 Act, the Illinois Speech-Language Pathology and Audiology 20 Practice Act, the Veterinary Medicine and Surgery Practice 21 Act of 2004, and the Illinois Public Accounting Act;
 - (1.5) an employee of an entity providing developmental disabilities services or service coordination funded by the Department of Human Services;
 - (2) an employee of a vocational rehabilitation facility prescribed or supervised by the Department of

Human Services;

- (3) an administrator, employee, or person providing services in or through an unlicensed community based facility;
- (4) any religious practitioner who provides treatment by prayer or spiritual means alone in accordance with the tenets and practices of a recognized church or religious denomination, except as to information received in any confession or sacred communication enjoined by the discipline of the religious denomination to be held confidential;
- (5) field personnel of the Department of Healthcare and Family Services, Department of Public Health, and Department of Human Services, and any county or municipal health department;
- (6) personnel of the Department of Human Services, the Guardianship and Advocacy Commission, the State Fire Marshal, local fire departments, the Department on Aging and its subsidiary Area Agencies on Aging and provider agencies, and the Office of State Long Term Care Ombudsman;
- (7) any employee of the State of Illinois not otherwise specified herein who is involved in providing services to eligible adults, including professionals providing medical or rehabilitation services and all other persons having direct contact with eligible adults;

- 1 (8) a person who performs the duties of a coroner or 2 medical examiner; or
 - (9) a person who performs the duties of a paramedic or an emergency medical technician; or \div

5 (10) a person who performs the duties of an investment 6 advisor.

- (g) "Neglect" means another individual's failure to provide an eligible adult with or willful withholding from an eligible adult the necessities of life including, but not limited to, food, clothing, shelter or health care. This subsection does not create any new affirmative duty to provide support to eligible adults. Nothing in this Act shall be construed to mean that an eligible adult is a victim of neglect because of health care services provided or not provided by licensed health care professionals.
- (h) "Provider agency" means any public or nonprofit agency in a planning and service area that is selected by the Department or appointed by the regional administrative agency with prior approval by the Department on Aging to receive and assess reports of alleged or suspected abuse, abandonment, neglect, or financial exploitation. A provider agency is also referenced as a "designated agency" in this Act.
- (i) "Regional administrative agency" means any public or nonprofit agency in a planning and service area that provides regional oversight and performs functions as set forth in subsection (b) of Section 3 of this Act. The Department shall

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Agency on an Area Aging as the regional administrative agency or, in the event the Area Agency on Aging in that planning and service area is deemed by the Department to be unwilling or unable to provide those functions, the Department may serve as the regional administrative agency or designate another qualified entity to the regional administrative agency; serve as any such designation shall be subject to terms set forth by the Department.

- (i-5) "Self-neglect" means a condition that is the result of an eligible adult's inability, due to physical or mental impairments, or both, or a diminished capacity, to perform essential self-care tasks that substantially threaten his or her own health, including: providing essential food, clothing, shelter, and health care; and obtaining goods and services necessary to maintain physical health, mental emotional well-being, and general safety. The term includes compulsive hoarding, which is characterized by the acquisition and retention of large quantities of items and materials that living produce an extensively cluttered space, which significantly impairs the performance of essential self-care tasks or otherwise substantially threatens life or safety.
- (j) "Substantiated case" means a reported case of alleged or suspected abuse, abandonment, neglect, financial exploitation, or self-neglect in which a provider agency, after assessment, determines that there is reason to believe

- abuse, abandonment, neglect, or financial exploitation has occurred.
- 3 (k) "Verified" means a determination that there is "clear
- 4 and convincing evidence" that the specific injury or harm
- 5 alleged was the result of abuse, abandonment, neglect, or
- 6 financial exploitation.
- 7 (Source: P.A. 102-244, eff. 1-1-22; 102-953, eff. 5-27-22.)
- 8 (320 ILCS 20/4) (from Ch. 23, par. 6604)
- 9 Sec. 4. Reports of abuse, abandonment, or neglect.
- 10 (a) Any person who suspects the abuse, abandonment,
- 11 neglect, financial exploitation, or self-neglect of an
- 12 eligible adult may report this suspicion or information about
- 13 the suspicious death of an eligible adult to an agency
- designated to receive such reports under this Act or to the
- 15 Department.
- 16 (a-5) If any mandated reporter has reason to believe that
- 17 an eligible adult, who because of a disability or other
- 18 condition or impairment is unable to seek assistance for
- 19 himself or herself, has, within the previous 12 months, been
- 20 subjected to abuse, abandonment, neglect, or financial
- 21 exploitation, the mandated reporter shall, within 24 hours
- 22 after developing such belief, report this suspicion to an
- 23 agency designated to receive such reports under this Act or to
- the Department. The agency designated to receive such reports
- 25 under this Act or the Department may establish a manner in

which a mandated reporter can make the required report through 1 2 an Internet reporting tool. Information sent and received 3 through the Internet reporting tool is subject to the same rules in this Act as other types of confidential reporting 5 established by the designated agency or the Department. Whenever a mandated reporter is required to report under this 6 7 Act in his or her capacity as a member of the staff of a 8 medical or other public or private institution, facility, or 9 agency, he or she shall make a report to an agency designated 10 to receive such reports under this Act or to the Department in 11 accordance with the provisions of this Act and may also notify 12 the person in charge of the institution, facility, or agency or his or her designated agent that the report has been made. 13 14 Under no circumstances shall any person in charge of such 15 institution, facility, or agency, or his or her designated 16 agent to whom the notification has been made, exercise any 17 control, restraint, modification, or other change in the report or the forwarding of the report to an agency designated 18 to receive such reports under this Act or to the Department. 19 20 privileged quality of communication between 21 professional person required to report and his or her patient 22 or client shall not apply to situations involving abused, 23 abandoned, neglected, or financially exploited eligible adults and shall not constitute grounds for failure to report as 24 25 required by this Act.

(a-6) If a mandated reporter has reason to believe that

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- the death of an eligible adult may be the result of abuse or 1 2 neglect, the matter shall be reported to an agency designated 3 to receive such reports under this Act or to the Department for subsequent referral to the appropriate law enforcement agency 4 and the coroner or medical examiner in accordance with 5 subsection (c-5) of Section 3 of this Act. 6
 - (a-7) A person making a report under this Act in the belief that it is in the alleged victim's best interest shall be immune from criminal or civil liability or professional disciplinary action on account of making the notwithstanding any requirements concerning the confidentiality of information with respect to such eligible adult which might otherwise be applicable.
 - (a-9) Law enforcement officers shall continue to report incidents of alleged abuse pursuant to the Illinois Domestic Violence Act of 1986, notwithstanding any requirements under this Act.
 - (b) Any person, institution or agency participating in the making of a report, providing information or records related to a report, assessment, or services, or participating in the investigation of a report under this Act in good faith, or taking photographs or x-rays as a result of an authorized assessment, shall have immunity from any civil, criminal or other liability in any civil, criminal or other proceeding brought in consequence of making such report or assessment or account of submitting or otherwise disclosing such

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- photographs or x-rays to any agency designated to receive reports of alleged or suspected abuse, abandonment, neglect. Any person, institution or agency authorized by the Department to provide assessment, intervention, administrative services under this Act shall, in the good faith performance of those services, have immunity from any 7 civil, criminal or other liability in any civil, criminal, or other proceeding brought as a consequence of the performance of those services. For the purposes of any civil, criminal, or other proceeding, the good faith of any person required to report, permitted to report, or participating an investigation of a report of alleged or suspected abuse, abandonment, neglect, financial exploitation, or self-neglect shall be presumed.
 - (c) The identity of a person making a report of alleged or suspected abuse, abandonment, neglect, financial exploitation, or self-neglect or a report concerning information about the suspicious death of an eligible adult under this Act may be disclosed by the Department or other agency provided for in this Act only with such person's written consent or by court order, but is otherwise confidential.
- 22 (d) The Department shall by rule establish a system for 23 filing and compiling reports made under this Act.
 - Any physician who willfully fails to report as required by this Act shall be referred to the Illinois State Medical Disciplinary Board for action in accordance with

subdivision (A)(22) of Section 22 of the Medical Practice Act 1 2 of 1987. Any dentist or dental hygienist who willfully fails to report as required by this Act shall be referred to the 3 Department of Professional Regulation for action in accordance 5 with paragraph 19 of Section 23 of the Illinois Dental 6 Practice Act. Any optometrist who willfully fails to report as 7 required by this Act shall be referred to the Department of Financial and Professional Regulation for action in accordance 8 9 with paragraph (15) of subsection (a) of Section 24 of the 10 Illinois Optometric Practice Act of 1987. Any other mandated 11 reporter required by this Act to report suspected abuse, 12 abandonment, neglect, or financial exploitation who willfully 13 fails to report the same is quilty of a Class A misdemeanor.

(320 ILCS 20/4.1)

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(Source: P.A. 102-244, eff. 1-1-22.)

Sec. 4.1. Employer discrimination. No employer shall discharge, demote or suspend, or threaten to discharge, demote or suspend, or in any manner discriminate against any employee: (i) who makes any good faith oral or written report of suspected abuse, abandonment, neglect, or financial exploitation; (ii) who makes any good faith oral or written report concerning information about the suspicious death of an eligible adult; or (iii) who is or will be a witness or testify in any investigation or proceeding concerning a report of suspected abuse, abandonment, neglect, or financial

- 1 exploitation.
- 2 (Source: P.A. 102-244, eff. 1-1-22.)
- 3 (320 ILCS 20/4.2)
- 4 Sec. 4.2. Testimony by mandated reporter and investigator.
- 5 Any mandated reporter who makes a report or any person who
- 6 investigates a report under this Act shall testify fully in
- any judicial proceeding resulting from such report, as to any
- 8 evidence of abuse, abandonment, neglect, or financial
- 9 exploitation or the cause thereof. Any mandated reporter who
- is required to report a suspected case of or a suspicious death
- due to abuse, abandonment, neglect, or financial exploitation
- 12 under Section 4 of this Act shall testify fully in any
- 13 administrative hearing resulting from such report, as to any
- 14 evidence of abuse, abandonment, neglect, or financial
- 15 exploitation or the cause thereof. No evidence shall be
- 16 excluded by reason of any common law or statutory privilege
- 17 relating to communications between the alleged abuser or the
- 18 eligible adult subject of the report under this Act and the
- 19 person making or investigating the report.
- 20 (Source: P.A. 102-244, eff. 1-1-22.)
- 21 (320 ILCS 20/5) (from Ch. 23, par. 6605)
- Sec. 5. Procedure.
- 23 (a) A provider agency designated to receive reports of
- 24 alleged or suspected abuse, abandonment, neglect, financial

exploitation, or self-neglect under this Act shall, upon 1 2 receiving such a report, conduct a face-to-face assessment 3 with respect to such report, in accord with established law Department protocols, procedures, and policies. 5 Face-to-face assessments, casework, and follow-up of reports of self-neglect by the provider agencies designated to receive 6 7 reports of self-neglect shall be subject to sufficient 8 appropriation for statewide implementation of assessments, 9 casework, and follow-up of reports of self-neglect. In the 10 absence of sufficient appropriation for statewide 11 implementation of assessments, casework, and follow-up of 12 reports of self-neglect, the designated adult protective 13 shall refer services provider agency all reports of 14 self-neglect to the appropriate agency or agencies 15 designated by the Department for any follow-up. The assessment 16 shall include, but not be limited to, a visit to the residence 17 of the eligible adult who is the subject of the report and shall include interviews or consultations regarding 18 19 allegations with service agencies, immediate family members, 20 and individuals who may have knowledge of the eligible adult's circumstances based on the consent of the eligible adult in 21 22 all instances, except where the provider agency is acting in 23 the best interest of an eligible adult who is unable to seek assistance for himself or herself and where there are 24 25 allegations against a caregiver who has 26 responsibilities in exchange for compensation. If, after the

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assessment, the provider agency determines that the case is substantiated it shall develop a service care plan for the eligible adult and may report its findings at any time during the case to the appropriate law enforcement agency in accord with established law and Department protocols, procedures, and policies. In developing a case plan, the provider agency may consult with any other appropriate provider of services, and such providers shall be immune from civil or criminal liability on account of such acts. The plan shall include alternative suggested or recommended services which are appropriate to the needs of the eligible adult and which involve the least restriction of the eligible adult's activities commensurate with his or her needs. Only those services to which consent is provided in accordance with Section 9 of this Act shall be provided, contingent upon the availability of such services.

(b) A provider agency shall refer evidence of crimes against an eligible adult to the appropriate law enforcement agency according to Department policies. A referral to law enforcement may be made at intake, at er any time during the case, or after a report of a suspicious death, depending upon the circumstances. Where a provider agency has reason to believe the death of an eligible adult may be the result of abuse, abandonment, or neglect, the agency shall immediately report the matter to the coroner or medical examiner and shall cooperate fully with any subsequent investigation.

- 1 (c) If any person other than the alleged victim refuses to
 2 allow the provider agency to begin an investigation,
 3 interferes with the provider agency's ability to conduct an
 4 investigation, or refuses to give access to an eligible adult,
 5 the appropriate law enforcement agency must be consulted
 6 regarding the investigation.
- 7 (Source: P.A. 101-496, eff. 1-1-20; 102-244, eff. 1-1-22.)
- 8 (320 ILCS 20/8) (from Ch. 23, par. 6608)
 - Sec. 8. Access to records. All records concerning reports of abuse, abandonment, neglect, financial exploitation, or self-neglect or reports of suspicious deaths due to abuse, neglect, or financial exploitation and all records generated as a result of such reports shall be confidential and shall not be disclosed except as specifically authorized by this Act or other applicable law. In accord with established law and Department protocols, procedures, and policies, access to such records, but not access to the identity of the person or persons making a report of alleged abuse, abandonment, neglect, financial exploitation, or self-neglect as contained in such records, shall be provided, upon request, to the following persons and for the following persons:
 - (1) Department staff, provider agency staff, other aging network staff, and regional administrative agency staff, including staff of the Chicago Department on Aging while that agency is designated as a regional

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administrative agency, in the furtherance of their responsibilities under this Act;

- (1.5) A representative of the public guardian acting in the course of investigating the appropriateness of guardianship for the eligible adult or while pursuing a petition for guardianship of the eligible adult pursuant to the Probate Act of 1975;
- (2) A law enforcement agency or State's Attorney's investigating known office or suspected abuse, abandonment, neglect, financial exploitation, or self-neglect. Where a provider agency has reason to believe that the death of an eligible adult may be the result of abuse, abandonment, or neglect, including any reports made after death, the agency shall immediately provide the appropriate law enforcement agency with all records pertaining to the eligible adult;
- (2.5) A law enforcement agency, fire department agency, or fire protection district having proper jurisdiction pursuant to a written agreement between a provider agency and the law enforcement agency, fire department agency, or fire protection district under which the provider agency may furnish to the law enforcement agency, fire department agency, or fire protection district a list of all eligible adults who may be at imminent risk of abuse, abandonment, neglect, financial exploitation, or self-neglect;

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involved in the treatment of an eligible adult whom he or reasonably suspects may be abused, abandoned, she neglected, financially exploited, or self-neglected or who

(3) A physician who has before him or her or who is

- has been referred to the Adult Protective Services
- Program;
- eligible adult reported to be abused, (4) An abandoned, neglected, financially exploited, self-neglected, or such adult's authorized guardian or agent, unless such guardian or agent is the abuser or the alleged abuser;
- (4.5) An executor or administrator of the estate of an eligible adult who is deceased;
- (5) A probate court with jurisdiction over the quardianship of an alleged victim for an in camera inspection In cases regarding abuse, abandonment, neglect, or financial exploitation, a court or a quardian ad litem, upon its or his or her finding that access to such records may be necessary for the determination of an issue before the court. However, such access shall be limited to an in camera inspection of the records, unless the court determines that disclosure of the information contained therein is necessary for the resolution of an issue pending before it;
- (5.5) \underline{A} In cases regarding self-neglect, a guardian ad litem, unless such quardian ad litem is the abuser or

<u>alleged abuser;</u>

- (6) A grand jury, upon its determination that access to such records is necessary in the conduct of its official business;
- (7) Any person authorized by the Director, in writing, for audit or bona fide research purposes;
- (8) A coroner or medical examiner who has reason to believe that an eligible adult has died as the result of abuse, abandonment, neglect, financial exploitation, or self-neglect. The provider agency shall immediately provide the coroner or medical examiner with all records pertaining to the eligible adult;
- (8.5) A coroner or medical examiner having proper jurisdiction, pursuant to a written agreement between a provider agency and the coroner or medical examiner, under which the provider agency may furnish to the office of the coroner or medical examiner a list of all eligible adults who may be at imminent risk of death as a result of abuse, abandonment, neglect, financial exploitation, or self-neglect;
- (9) Department of Financial and Professional Regulation staff and members of the Illinois Medical Disciplinary Board or the Social Work Examining and Disciplinary Board in the course of investigating alleged violations of the Clinical Social Work and Social Work Practice Act by provider agency staff or other licensing

bodies at the discretion of the Director of the Department
on Aging;

- (9-a) Department of Healthcare and Family Services staff and provider agency staff when that Department is funding services to the eligible adult, including access to the identity of the eligible adult;
- (9-b) Department of Human Services staff and provider agency staff when that Department is funding services to the eligible adult or is providing reimbursement for services provided by the abuser or alleged abuser, including access to the identity of the eligible adult;
- (10) Hearing officers in the course of conducting an administrative hearing under this Act; parties to such hearing shall be entitled to discovery as established by rule;
- (11) A caregiver who challenges placement on the Registry shall be given the statement of allegations in the abuse report and the substantiation decision in the final investigative report; and
- (12) The Illinois Guardianship and Advocacy Commission and the agency designated by the Governor under Section 1 of the Protection and Advocacy for Persons with Developmental Disabilities Act shall have access, through the Department, to records, including the findings, pertaining to a completed or closed investigation of a report of suspected abuse, abandonment, neglect, financial

- exploitation, or self-neglect of an eligible adult. 1
- (Source: P.A. 102-244, eff. 1-1-22.) 2
- Section 99. Effective date. This Act takes effect January 3
- 1, 2024. 4