

Rep. Lilian Jiménez

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	10300HB0361ham001 LRB103 03888 SPS 58755 a
1	AMENDMENT TO HOUSE BILL 361
2	AMENDMENT NO Amend House Bill 361 by replacing
3	everything after the enacting clause with the following:
4	"Section 1. Short title. This Act may be cited as the
5	Illinois Work Without Fear Act.
6	Section 5. Legislative findings. The General Assembly
7	finds as follows:
8	Wage theft and other employment violations are a serious
9	and widespread problem that cause severe hardship to workers,
10	their families, and their communities.
11	When a worker is denied wages or forced to work "off the
12	clock", there is an immediate and irreparable harm to the
13	worker and their family.
14	Low-wage, often immigrant, workers are among the most
15	frequent victims of wage theft and other employment violations
16	and are also exposed to the greatest hazards at work.

Immigrant workers are among those most frequently injured
 or killed on the job.

3 These problems cannot be addressed unless workers are able 4 to come forward and call attention to violations in their 5 workplace.

6 Workers who come forward to expose unfair, unsafe, or 7 illegal conditions face retaliation with alarming frequency. 8 Where those workers are immigrants, retaliation often involves 9 threats or efforts to contact law enforcement agencies, 10 including immigration enforcement agencies, if a worker 11 engages in protected conduct.

No worker should have to fear adverse action, whether it involves threats to cut hours, move a worker to an undesirable schedule, or contact law enforcement agencies, for engaging in employment rights guaranteed by the State.

16 It is in the public policy interest of the State that 17 workers be able to report concerns to their employers, their 18 coworkers, their communities, and to Illinois labor 19 enforcement agencies without fear of retaliation or 20 discrimination.

It is in the public policy interest of the State for workers to be willing to come forward to expose hazardous, unsafe, and unfair conditions at their worksites so that local, State, and federal agencies can effectively enforce the laws.

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It is essential to the enforcement of State labor laws

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that broad, clear, and effective protections exist for workers engaging in conduct protected by law from all forms of employer retaliation, including prohibiting immigration-related threats.

5 Section 10. Definitions. As used in this Act:

6 "Chapter" means Chapter 820 of the Illinois Compiled 7 Statutes under the Title of Employment.

8 "Department" means the Department of Labor.

9 "Director" means the Director of the Department.

10 "Family or household member" means a spouse or party to a 11 civil union, parent, grandparent, child, grandchild, sibling, 12 or any other person related by blood or by present or prior 13 marriage or civil union, any other person who shares a 14 relationship through a child, or any other individual whose 15 close association with the employee is the equivalent of a family relationship as determined by the employee, and persons 16 17 jointly residing in the same household.

18 "Local employment ordinance" means any local ordinance 19 applicable to the performance of work by an individual for any 20 person or entity.

21 "License" means any agency permit, certificate, approval, 22 registration, or charter that is required by law and that is 23 issued by any agency for the purposes of operating a business 24 in this State. "License" does not include a professional 25 license. 10300HB0361ham001 -4- LRB103 03888 SPS 58755 a

"Person" means every natural person, firm, partnership,
 copartnership, limited liability company, corporation,
 association, business trust, or other legal entity, or its
 legal representatives, agents, or assigns.

5 "Violation" means each incident involving retaliation, 6 without reference to the number of employees involved in the 7 incident.

8 Section 15. Prohibited retaliation.

9 (a) It shall be unlawful for any person to engage in, or to 10 direct another person to engage in, retaliation against any person or their family member or household member for the 11 12 purpose of, or with the intent of, retaliating against any 13 person for exercising any right protected under this Chapter 14 or by any local employment ordinance, or as defined in subsection (b). Exercising a right protected by this Chapter 15 or local employment ordinance includes, but is not limited to, 16 17 the following:

(1) Filing a complaint or informing any person of any
person's alleged violation of this Chapter or local
employment ordinance, so long as the complaint or
disclosure is made in good faith.

(2) Seeking information regarding whether any person
is in compliance with this Chapter or local employment
ordinance.

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(3) Informing a person of his or her potential rights

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and remedies under this Chapter or local employment
 ordinance, and assisting him or her in asserting those
 rights.

4 (4) Filing a complaint, seeking information, or
5 informing a person of his or her rights concerning conduct
6 prohibited by Section 2-101 of the Illinois Human Rights
7 Act.

8 (b) As used in this Section, "retaliation" means any of 9 the following practices, when undertaken for the retaliatory 10 purposes prohibited by subsection (a):

(1) engaging in or threatening to engage in an adverse employment action to discharge, suspend, penalize, demote, or discriminate against a person in the terms or conditions of employment;

(2) engaging in or threatening adverse actions that
 would impact a person's current or future employment;

(3) contacting or threatening to contact United States immigration authorities, or otherwise reporting or threatening to report, a person's suspected citizenship or immigration status or the suspected citizenship or immigration status of a family or household member of the person to a federal, State, or local agency;

23 (4) filing or threatening to file a false police24 report;

(5) using the federal E-Verify system to check the
 employment authorization status of a person at a time or

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in a manner not required under 8 U.S.C. 1324a(b) or not authorized under any memorandum of understanding governing the use of the federal E-Verify system; and

4 (6) engaging in unfair documentary practices by
5 demanding more or different documents than necessary,
6 requesting specific documents, or rejecting reasonably
7 genuine-looking documents while verifying a person's
8 citizenship, immigration status, or national origin, as
9 defined by 8 U.S.C. 1324b(a)(6).

10 "Retaliation" does not include conduct undertaken at the 11 express and specific direction or request of the federal 12 government.

(c) Engaging in retaliation against a person within 90 days of the person's exercise of rights protected under this Chapter or local employment ordinance shall raise a rebuttable presumption of having done so in retaliation for the exercise of those rights.

18 Sec

Section 20. Enforcement by Department.

(a) It shall be the duty of the Department to inquire diligently for any violations of this Act, institute the actions for penalties herein provided, and enforce generally the provisions of this Act.

(1) A person may file a complaint with the Department
 alleging violations of this Act by submitting a signed,
 completed application on the form provided by the

Department, alleging retaliation, and by submitting copies of all supporting documentation. Complaints shall be filed within one year after the date of the retaliation.

4 (2) Applications shall be reviewed by the Department 5 to determine whether there is cause for investigation.

6 (b) The Department shall have the following powers to 7 enforce this Act:

8 (1) to investigate and attempt equitably to adjust 9 controversies between parties in respect of claims of 10 retaliation under this Act and to that end the Department 11 through the Director or any other person in the Department designated by the Director, shall have the power to 12 13 administer oaths, subpoena and examine witnesses, issue 14 subpoenas duces tecum requiring the production of such 15 books, papers, records, and documents as may be evidence 16 of any matter under inquiry, and examine and inspect the same as may relate to the question in dispute. Service of 17 such subpoenas shall be made by any sheriff or any person. 18 19 Any court in this State, upon the application of the 20 Department may compel attendance of witnesses, the 21 production of books and papers, and the giving of 22 testimony before the Department by attachment for contempt 23 or in any other way as the production of evidence may be 24 compelled before such court;

(2) to take assignments of retaliation in the name of
 the Director and his or her successors in office and

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1 prosecute actions for the collection of unfair retaliation for persons financially unable to prosecute such claims 2 3 when in the judgment of the Department such claims are valid and enforceable in the courts. No court costs or any 4 5 fees for necessary process and proceedings shall be payable in advance by the Department for prosecuting such 6 actions. If there is a judgment rendered against the 7 8 defendant, the court shall assess as part of such judgment 9 the costs of such proceeding. Upon collection of such 10 judgments the Department shall pay from the proceeds of 11 such judgment such costs to such person who is by law 12 entitled to same. The Department may join in a single 13 proceeding any number of unfair retaliation claims against 14 the same employer but the court shall have discretionary 15 power to order a severance or separate trial for hearings;

16 (3) to make complaint in any court of competent 17 jurisdiction of violations of this Act; and

(4) to order the appropriate government agency to
suspend licenses held by violating parties as described in
in paragraphs (1) through (3) of subsection (b) of Section
15.

In addition to the aforementioned powers, subject to appropriation, the Department may establish an administrative procedure to adjudicate claims and to issue final and binding administrative decisions on such claims subject to the Administrative Review Law. To establish such a procedure, the 10300HB0361ham001 -9- LRB103 03888 SPS 58755 a

1 Director or the Director's authorized representative may adopt rules. The adoption, amendment, or rescission of rules for 2 such a procedure shall be in conformity with the requirements 3 4 of the Illinois Administrative Procedure Act. If a final and 5 binding administrative decision issued by the Department requires an employer or other party to pay wages, penalties, 6 or other amounts in connection with a retaliation claim, and 7 8 the employer or other party has neither (i) made the required 9 payment within 35 days of the issuance of the final and binding 10 administrative decision, nor (ii) timely filed a complaint 11 seeking review of the final and binding administrative decision pursuant to the Administrative Review Law in a court 12 13 of competent jurisdiction, the Department may file a verified 14 petition against the employer or other party to enforce the 15 final administrative decision and to collect any amounts due 16 in connection therewith in the circuit court of any county where an official office of the Department is located. 17

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Section 25. Enforcement by Attorney General.

(a) Whenever the Attorney General has reasonable cause to
believe that any person has violated this Act, the Attorney
General may, pursuant to the authority in Section 6.3 of the
Attorney General Act, initiate or intervene in a civil action
in the name of the People of the State in any circuit court to
obtain appropriate relief.

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(b) Before initiating or intervening in an action, the

Attorney General may, pursuant to the authority in Section 6.3
 of the Attorney General Act, conduct an investigation and may:

3 (1) require any individual to file a statement or
4 report in writing, under oath or otherwise, as to all
5 information the Attorney General may consider necessary;

6 (2) examine under oath any individual alleged to have 7 participated in or with knowledge of the alleged 8 violation; or

9 (3) issue subpoenas or conduct hearings in aid of any 10 investigation.

(c) Whenever a party refuses to produce a document, answer an interrogatory, or provide testimony under oath in response to a subpoena from the Attorney General, the Attorney General, pursuant to the authority in Section 6.3 of the Attorney General Act, may petition the circuit court for an order compelling compliance.

17 Section 30. Private right of action. Nothing in this Act shall be construed to prevent any person from making complaint 18 19 or prosecuting his or her own claim for damages caused by 20 retaliation. Any person aggrieved by an actual or suspected 21 violation of this Act or any rule adopted under this Act may 22 file suit in circuit court in the county where the alleged violation occurred or where any person who is party to the 23 24 action resides, without regard to exhaustion of any 25 alternative administrative remedies provided in this Act.

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Actions may be brought by one or more persons for and on behalf
 of themselves and other persons similarly situated.

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Section 35. Remedies and penalties.

4 (a) A person who is the subject of retaliation prohibited
5 by this Act, or a representative of that person, may bring a
6 civil action for any one or more of the following remedies:

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(1) back pay, with interest, and front pay, or, in lieu of actual damages, at the person subject to retaliation's election, liquidated damages of \$30,000;

10 (2) a civil penalty in an amount of \$10,000, payable
11 to the person subject to retaliation;

12 (3) reasonable attorney's fees and court costs,
13 including any expert witness costs; and

14 (4) equitable relief as the court may deem appropriate15 and just.

(b) A person that violates any provision of this Act shall be subject to an additional civil penalty in an amount of \$25,000 for each violation of Section 15, or \$50,000 for each repeat violation within a 5-year period.

20 The penalty amount may be recovered in any administrative 21 proceeding by the Department, or civil action filed in any 22 circuit court by the Director or the Attorney General. All moneys received by the Department as fees and civil penalties 23 24 under this Act shall be deposited into the Employee be 25 Classification Fund and shall used, subject to

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1 appropriation by the General Assembly, by the Department for 2 administration, investigation, and other expenses incurred in 3 carrying out its powers and duties under this Act.

4 In any civil action brought by the Attorney General, the 5 penalty amount shall be deposited into the Attorney General Court Ordered and Voluntary Compliance Payment Projects Fund. 6 Moneys in the Fund shall be used, subject to appropriation by 7 the General Assembly, for the performance of any function 8 9 pertaining to the exercise of the duties of the Attorney 10 General, including, but not limited to, enforcement of any law 11 of this State and conducting public education programs; however, any moneys in the Fund that are required by the court 12 13 or by an agreement to be used for a particular purpose shall be 14 used for that purpose. Any uncollected penalty amount shall be 15 subject to the provisions of the Illinois State Collection Act 16 of 1986.

17 (c) Upon a finding by a court of applicable jurisdiction18 of a violation of this Act:

19 (1)For a first violation, the court, in its 20 discretion, may order the appropriate government agencies 21 to suspend all licenses subject to this Chapter that are 22 held by the violating party for a period of up to 14 days. 23 For the purposes of this paragraph, the licenses that are 24 subject to suspension are all licenses held by the 25 violating party specific to the business location or 26 locations where the retaliation occurred. In determining

whether a suspension of all licenses is appropriate, the 1 court shall consider whether the violating party knowingly 2 committed retaliation, the good faith efforts of the 3 violating party to resolve any alleged retaliation after 4 5 receiving notice of the violations, as well as the harm other persons performing work for the violating party, or 6 for other parties sharing job sites with the violating 7 party, will suffer as a result of the suspension of all 8 9 licenses. On receipt of the court's order and 10 notwithstanding any other law, the appropriate agencies shall suspend the licenses according to the court's order. 11

For a second violation, the court, in its 12 (2) 13 discretion, may order the appropriate government agencies 14 to suspend all licenses that are held by the violating 15 party specific to the business location or locations where the unfair retaliation occurred, for a period of up to 30 16 17 days. In determining whether a suspension of all licenses appropriate, the court shall consider whether the 18 is 19 violating party knowingly committed retaliation, the good 20 faith efforts of the violating party to resolve any of 21 alleged retaliation after receiving notice the 22 violations, as well as the harm other persons performing 23 work for the violating party, or for other parties sharing 24 job sites with the violating party, will suffer as a 25 result of the suspension of all licenses. On receipt of 26 the court's order and notwithstanding any other law, the appropriate agencies shall immediately suspend the
 licenses.

3 (3) For a third violation, or any violation thereafter, the court, in its discretion, may order the 4 5 appropriate government agencies to suspend for a period of up to 90 days all licenses that are held by the violating 6 party specific to the business location or locations where 7 8 the retaliation occurred. In determining whether a 9 suspension of all licenses is appropriate, the court shall 10 consider whether the violating party knowingly committed 11 retaliation, the good faith efforts of the violating party to resolve any alleged retaliation after receiving notice 12 13 of the violations, as well as the harm other persons 14 performing work for the violating party, or for other 15 parties sharing job sites with the violating party, will 16 suffer as a result of the suspension of all licenses. On receipt of the court's order and notwithstanding any other 17 18 law, the appropriate agencies shall immediately suspend 19 the licenses.

20 (d) An action under this Act shall not limit or otherwise 21 affect the applicability of other rights and remedies under 22 this Chapter or under the Whistleblower Act.

23 Section 40. Administration. The Director or the Director's 24 authorized representatives shall administer and enforce the 25 provisions of this Act. In order to accomplish the objectives 10300HB0361ham001 -15- LRB103 03888 SPS 58755 a

1 of this Act and to carry out the duties prescribed by this Act, the Director or the Director's authorized representative 2 3 shall, within 120 days of the effective date of this Act, adopt 4 rules necessary to administer and enforce the provisions of 5 this Act, including the procedures that shall be followed for investigations and hearings under Section 20. The adoption, 6 amendment, or rescission of rules shall be in conformity with 7 8 the requirements of the Illinois Administrative Procedure Act.

9 Section 45. The Whistleblower Act is amended by changing 10 Sections 5, 15, 20, 20.1, 20.2, 25, and 30 and by adding 11 Section 31 as follows:

12 (740 ILCS 174/5)

13 Sec. 5. Definitions. As used in this Act:

14 "Employer" means: an individual, sole proprietorship, partnership, firm, corporation, association, and any other 15 entity that has one or more employees in this State, including 16 a political subdivision of the State; a unit of local 17 18 government; a school district, combination of school districts, or governing body of a joint agreement of any type 19 20 formed by two or more school districts; a community college 21 district, State college or university, or any State agency 22 whose major function is providing educational services; any 23 authority including a department, division, bureau, board, 24 commission, or other agency of these entities; and any person

1 acting <u>directly or indirectly in the interest of an employer</u> 2 <u>in relation to an employee</u> within the scope of his or her 3 authority express or implied on behalf of those entities in 4 dealing with its employees.

5 "Employee" means any individual permitted to work who is 6 employed on a full time, part time, or contractual basis by an employer in an occupation. "Employee" also includes, but is 7 8 not limited to, a licensed physician who practices his or her profession, in whole or in part, at a hospital, nursing home, 9 10 clinic, or any medical facility that is a health care facility funded, in whole or in part, by the State. "Employee" does not 11 include any individual: 12

13 <u>(1) who has been and will continue to be free from</u> 14 <u>control and direction over the performance of his or her</u> 15 <u>work, both under his or her contract of service with his or</u> 16 <u>her employer and in fact;</u>

17 (2) who performs work which is either outside the 18 usual course of business or is performed outside all of 19 the places of business of the employer unless the employer 20 is in the business of contracting with third parties for 21 the placement of employees; and

22 (3) who is in an independently established trade,
 23 occupation, profession, or business.

24 <u>"Public body" means the State or any officer, board, or</u>
25 <u>commission of the State, or any political subdivision or</u>
26 department thereof, or any institution supported in whole or

in part by public funds, and includes every county, city, 1 town, village, township, school district, irrigation, utility, 2 reclamation improvement or other district and every other 3 4 political subdivision, district, or municipality of the State 5 whether such political subdivision, municipality, or district operates under a special charter or not, and any enforcement 6 7 agency related to any such public body. 8 "Retaliatory action" means an adverse action taken by an 9 employer or his or her agent to discharge, threaten, penalize, 10 or in any other manner discriminate against any employee or former employee. "Retaliatory action" includes, but is not 11 12 limited to: 13 (1) taking, or threatening to take, an adverse 14 employment action, such as discharge, suspension, or 15 demotion, against an employee in the terms or conditions 16 of employment; (2) taking, or threatening to take, any action that 17 would adversely impact a former employee's current or 18

19 <u>future employment;</u>
20 <u>(3) contacting, or threatening to contact, United</u>
21 <u>States immigration authorities, or otherwise reporting, or</u>
22 threatening to report, an employee's suspected citizenship

23 <u>or immigration status or the suspected citizenship or</u> 24 <u>immigration status of an employee's family or household</u> 25 <u>member to a federal, State, or local agency;</u>

26 (4) using the federal E-Verify system to check the

employment authorization status of a person at a time or 1 2 in a manner not required under 1324a(b) or not authorized 3 under any memorandum of understanding governing the use of 4 the federal E-Verify system; or 5 (5) engaging in unfair documentary practices by demanding more or different documents than necessary, 6 requesting specific documents, or rejecting reasonably 7 genuine-looking documents while verifying a worker's 8 9 citizenship, immigration status, or national origin, as 10 defined by 8 U.S.C. 1324b(a)(6) 11 "Supervisor" means any individual (i) within an employer's organization, or an organization the employer has a 12 contractual relationship with, (ii) who has the authority to 13 direct and control the work performance of the affected 14 15 employee, or (iii) who has managerial authority to take 16 corrective action regarding a violation of the law, rule, or regulation disclosed by an employee in accordance with Section 17 15. 18 19 (Source: P.A. 95-128, eff. 1-1-08; 96-1253, eff. 1-1-11.) 20 (740 ILCS 174/15) 21 Sec. 15. Retaliation for certain disclosures prohibited. 22 (a) An employer may not take retaliatory action retaliate against an employee who discloses or threatens to disclose 23 24 information about an activity, policy, or practice of the 25 employer to in a court, an administrative hearing, a public

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body conducting an investigation, or or before a legislative commission or committee, or in any other proceeding <u>initiated</u> <u>by a public body</u>, where the employee has reasonable cause to believe that <u>the activity</u>, <u>policy or practice (i) violates</u> the <u>information discloses a violation of</u> a State or federal law, rule, or regulation <u>or (ii) poses a substantial and specific</u> <u>danger to public health or safety.</u>.

(b) An employer may not take retaliatory action retaliate 8 9 against an employee for disclosing or threatening to disclose 10 information to a government or law enforcement agency an activity, policy, or practice of the employer, where the 11 employee has reasonable cause to believe that the activity, 12 13 policy, or practice (i) violates the information discloses a violation of a State or federal law, rule, or regulation or 14 15 (ii) poses a substantial and specific danger to public health 16 or safety.

17 (c) An employer may not take retaliatory action against an 18 employee for disclosing or threatening to disclose to a 19 supervisor an activity, policy, or practice of the employer 20 that the employee has reasonable cause to believe (i) violates 21 a State or federal law, rule, or regulation or (ii) poses a 22 substantial and specific danger to public health or safety. 23 (Source: P.A. 95-128, eff. 1-1-08.)

24 (740 ILCS 174/20)

25 Sec. 20. Retaliation for certain refusals prohibited. An

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employer may not <u>take retaliatory action</u> retaliate against an employee for refusing to participate in an activity that would result in a violation of a State or federal law, rule, or regulation, including, but not limited to, violations of the Freedom of Information Act.

6 (Source: P.A. 96-555, eff. 8-18-09.)

7 (740 ILCS 174/20.1)

8 Sec. 20.1. Other retaliation. Any other act or omission 9 not otherwise specifically set forth in this Act, whether 10 within or without the workplace, also constitutes <u>retaliatory</u> 11 <u>action retaliation</u> by an employer under this Act if the act or 12 omission would be materially adverse to a reasonable employee 13 and is because of the employee disclosing or attempting to 14 disclose public corruption or wrongdoing.

15 (Source: P.A. 96-555, eff. 8-18-09.)

16 (740 ILCS 174/20.2)

Sec. 20.2. Threatening retaliation. An employer may not threaten any employee with any act or omission if that act or omission would constitute <u>retaliatory action</u> retaliation against the employee under this Act.

21 (Source: P.A. 96-555, eff. 8-18-09.)

22 (740 ILCS 174/25)

23 Sec. 25. <u>Criminal</u> Civil penalty. Violation of this Act is

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- 1 a Class A misdemeanor.
- 2 (Source: P.A. 93-544, eff. 1-1-04.)

3 (740 ILCS 174/30)

Sec. 30. Damages <u>and penalties</u>. If an employer takes any <u>retaliatory</u> action against an employee in violation of Section 15 or 20, the employee may bring a civil action against the employer for all relief necessary to make the employee whole, including but not limited to the following, as appropriate:

9

(1) permanent or preliminary injunctive relief;

10 (2) reinstatement with the same seniority status that 11 the employee would have had, but for the violation;

12 (3) (2) back pay, with interest, and front pay, or, in 13 lieu of actual damages, at the employee's election, 14 liquidated damages of \$30,000;; and

15 <u>(4)</u> (3) compensation for any <u>costs incurred</u> damages 16 sustained as a result of the violation, including 17 litigation costs, expert witness fees, and reasonable 18 attorney's fees.

In addition to the remedies specified in paragraphs (1) through (4), the Attorney General may request and the finder of fact may impose a civil penalty in the amount of \$30,000 for each violation, or \$50,000 for each repeat violation within a 5-year period. For purposes of this Section, each violation of this Act for each employee the employer took or threatened to take retaliatory action against shall constitute a separate 10300HB0361ham001 -22- LRB103 03888 SPS 58755 a

1	and distinct violation. A civil penalty imposed under this
2	Section shall be deposited into the Attorney General Court
3	Ordered and Voluntary Compliance Payment Projects Fund. Moneys
4	in the Fund shall be used, subject to appropriation, for the
5	performance of any function pertaining to the exercise of the
6	duties of the Attorney General, including, but not limited to,
7	enforcement of any law of this State and conducting public
8	education programs; however, any moneys in the Fund that are
9	required by the court or by an agreement to be used for a
10	particular purpose shall be used for that purpose.
11	(Source: P.A. 93-544, eff. 1-1-04.)
12	(740 ILCS 174/31 new)
13	Sec. 31. Attorney General enforcement.
14	(a) Whenever the Attorney General has reasonable cause to
15	believe that any person or entity is engaged in a practice
16	prohibited by this Act, the Attorney General may, pursuant to
17	the authority conferred by Section 6.3 of the Attorney General
18	Act, initiate or intervene in a civil action in the name of the
19	People of the State in any appropriate court to obtain
20	appropriate relief.
21	(b) Before initiating an action, the Attorney General may
22	conduct an investigation and may:
23	(1) require an individual or entity to file a
24	statement or report in writing, under oath or otherwise,
25	as to all information the Attorney General may consider

1	necessary;
2	(2) examine under oath any person alleged to have
3	participated in or with knowledge of the alleged
4	violation; or
5	(3) issue subpoenas or conduct hearings in aid of any
6	investigation.
7	(c) Service by the Attorney General of any notice
8	requiring a person or entity to file a statement or report, or
9	of a subpoena upon any person or entity, shall be made:
10	(1) personally by delivery of a duly executed copy
11	thereof to the person to be served or, if a person is not a
12	natural person, in the manner provided in the Code of
13	Civil Procedure when a complaint is filed; or
14	(2) by mailing certified mail a duly executed copy
15	thereof to the person to be served at his or her last known
16	abode or principal place of business within this State or,
17	if the person is not a natural person, in the manner
18	provided in the Code of Civil Procedure when a complaint
19	is filed.
20	The Attorney General may compel compliance with
21	investigative demands under this Section through an order by
22	any court of competent jurisdiction.".