101ST GENERAL ASSEMBLY

State of Illinois

2019 and 2020

SB3373

Introduced 2/14/2020, by Sen. Sara Feigenholtz

SYNOPSIS AS INTRODUCED:

305 ILCS 5/5-4.2

from Ch. 23, par. 5-4.2

Amends the Medical Assistance Article of the Illinois Public Aid Code. In a provision requiring the Department of Healthcare and Family Services to establish, by rule, a process by which a provider of ambulance services can appeal a denied request for payment of ambulance services (rather than payment of non-emergency transportation by means of ground ambulance service), provides that for all appeals concerning ambulance services provided on and after December 15, 2012, the provider of ambulance services shall establish the medical necessity of the transport utilizing the patient care report and any other materials available in accordance with specified criteria established under the Code. Provides that a Physician Certification Statement, Certificate of Transportation Services, or Medical Certification for Non-Emergency Ambulance form is not necessary to establish medical necessity on appeal.

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FISCAL NOTE ACT MAY APPLY

A BILL FOR

SB3373

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AN ACT concerning public aid.

2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

4 Section 5. The Illinois Public Aid Code is amended by 5 changing Section 5-4.2 as follows:

6 (305 ILCS 5/5-4.2) (from Ch. 23, par. 5-4.2)

7 Sec. 5-4.2. Ambulance services payments.

(a) For ambulance services provided to a recipient of aid 8 9 under this Article on or after January 1, 1993, the Illinois 10 Department shall reimburse ambulance service providers at rates calculated in accordance with this Section. It is the 11 12 intent of the General Assembly to provide adequate 13 reimbursement for ambulance services so as to ensure adequate 14 access to services for recipients of aid under this Article and provide appropriate incentives to ambulance service 15 to 16 providers to provide services in an efficient and 17 cost-effective manner. Thus, it is the intent of the General Illinois 18 Assemblv that the Department implement а 19 reimbursement system for ambulance services that, to the extent 20 practicable and subject to the availability of funds 21 appropriated by the General Assembly for this purpose, is 22 consistent with the payment principles of Medicare. To ensure uniformity between the payment principles of Medicare and 23

Medicaid, the Illinois Department shall follow, to the extent necessary and practicable and subject to the availability of funds appropriated by the General Assembly for this purpose, the statutes, laws, regulations, policies, procedures, principles, definitions, guidelines, and manuals used to determine the amounts paid to ambulance service providers under Title XVIII of the Social Security Act (Medicare).

8 (b) For ambulance services provided to a recipient of aid 9 under this Article on or after January 1, 1996, the Illinois 10 Department shall reimburse ambulance service providers based 11 upon the actual distance traveled if a natural disaster, 12 weather conditions, road repairs, or traffic congestion 13 necessitates the use of a route other than the most direct 14 route.

15 (c) For purposes of this Section, "ambulance services" 16 includes medical transportation services provided by means of 17 an ambulance, medi-car, service car, or taxi.

18 (c-1) For purposes of this Section, "ground ambulance 19 service" means medical transportation services that are 20 described as ground ambulance services by the Centers for 21 Medicare and Medicaid Services and provided in a vehicle that 22 is licensed as an ambulance by the Illinois Department of 23 Public Health pursuant to the Emergency Medical Services (EMS) 24 Systems Act.

25 (c-2) For purposes of this Section, "ground ambulance
26 service provider" means a vehicle service provider as described

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1 in the Emergency Medical Services (EMS) Systems Act that 2 operates licensed ambulances for the purpose of providing 3 emergency ambulance services, or non-emergency ambulance 4 services, or both. For purposes of this Section, this includes 5 both ambulance providers and ambulance suppliers as described 6 by the Centers for Medicare and Medicaid Services.

(c-3) For purposes of this Section, "medi-car" means 7 8 transportation services provided to a patient who is confined 9 to a wheelchair and requires the use of a hydraulic or electric 10 lift or ramp and wheelchair lockdown when the patient's 11 condition does not require medical observation, medical 12 supervision, medical equipment, the administration of 13 medications, or the administration of oxygen.

14 (c-4) For purposes of this Section, "service car" means 15 transportation services provided to a patient by a passenger 16 vehicle where that patient does not require the specialized 17 modes described in subsection (c-1) or (c-3).

(d) This Section does not prohibit separate billing by
ambulance service providers for oxygen furnished while
providing advanced life support services.

(e) Beginning with services rendered on or after July 1, 2008, all providers of non-emergency medi-car and service car transportation must certify that the driver and employee attendant, as applicable, have completed a safety program approved by the Department to protect both the patient and the driver, prior to transporting a patient. The provider must

1 maintain this certification in its records. The provider shall 2 produce such documentation upon demand by the Department or its 3 representative. Failure to produce documentation of such training shall result in recovery of any payments made by the 4 5 Department for services rendered by a non-certified driver or 6 employee attendant. Medi-car and service car providers must 7 maintain legible documentation in their records of the driver 8 applicable, employee attendant that and, as actually 9 transported the patient. Providers must recertify all drivers 10 and employee attendants every 3 years.

11 Notwithstanding the requirements above, any public 12 transportation provider of medi-car and service car 13 transportation that receives federal funding under 49 U.S.C. 5307 and 5311 need not certify its drivers and employee 14 attendants under this Section, since safety training is already 15 16 federally mandated.

17 (f) With respect to any policy or program administered by the Department or its agent regarding approval of non-emergency 18 medical transportation by ground ambulance service providers, 19 20 including, but not limited to, the Non-Emergency Transportation Services Prior Approval Program (NETSPAP), the 21 22 Department shall establish by rule a process by which ground 23 ambulance service providers of ambulance services, as defined 24 in subsection (c), non-emergency medical transportation may 25 appeal any decision by the Department or its agent for which no 26 denial was received prior to the time of transport that either

(i) denies a request for approval for payment of ambulance 1 2 services non-emergency transportation by means of ground 3 ambulance service or (ii) grants a request for approval of ambulance services non-emergency transportation by means of 4 ground ambulance service at a level of service that entitles 5 the ground ambulance service provider to a lower level of 6 7 compensation from the Department than the ground ambulance service provider would have received as compensation for the 8 9 level of service requested. For all appeals under this 10 subsection concerning ambulance services provided on and after December 15, 2012, the provider shall establish the medical 11 12 necessity of the transport utilizing the patient care report 13 and any other materials available in accordance with the 14 criteria established in subsection (f-5). A Physician Certification Statement, Certificate of Transportation 15 16 Services, or Medical Certification for Non-Emergency Ambulance 17 form is not necessary to establish medical necessity on appeal. The rule shall be filed by December 15, 2012 and shall provide 18 that, for any decision rendered by the Department or its agent 19 20 on or after the date the rule takes effect, the ground ambulance service provider shall have 60 days from the date the 21 22 decision is received to file an appeal. The rule established by 23 the Department shall be, insofar as is practical, consistent with the Illinois Administrative Procedure Act. The Director's 24 decision on an appeal under this Section shall be a final 25 26 administrative decision subject to review under the

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1 Administrative Review Law.

2 (f-5) Beginning 90 days after July 20, 2012 (the effective date of Public Act 97-842), (i) no denial of a request for 3 approval for payment of non-emergency transportation by means 4 5 of ground ambulance service, and (ii) no approval of non-emergency transportation by means of ground ambulance 6 service at a level of service that entitles the ground 7 8 ambulance service provider to a lower level of compensation 9 from the Department than would have been received at the level 10 of service submitted by the ground ambulance service provider, 11 may be issued by the Department or its agent unless the 12 Department has submitted the criteria for determining the 13 appropriateness of the transport for first notice publication in the Illinois Register pursuant to Section 5-40 of the 14 15 Illinois Administrative Procedure Act.

(g) Whenever a patient covered by a medical assistance 16 17 program under this Code or by another medical program administered by the Department, including a patient covered 18 under the State's Medicaid managed care program, is being 19 20 transported from a facility and requires non-emergency 21 transportation including ground ambulance, medi-car, or 22 transportation, a Physician Certification service car 23 Statement as described in this Section shall be required for each patient. Facilities shall develop procedures for a 24 25 licensed medical professional to provide a written and signed 26 Physician Certification Statement. The Physician Certification

Statement shall specify the level of transportation services 1 2 needed and complete a medical certification establishing the 3 criteria for approval of non-emergency ambulance transportation, as published by the Department of Healthcare 4 5 and Family Services, that is met by the patient. This certification shall be completed prior to ordering 6 the transportation service and prior to patient discharge. The 7 8 Physician Certification Statement is not required prior to 9 transport if a delay in transport can be expected to negatively 10 affect the patient outcome.

11 The medical certification specifying the level and type of 12 non-emergency transportation needed shall be in the form of the 13 Physician Certification Statement on a standardized form prescribed by the Department of Healthcare and Family Services. 14 15 Within 75 days after July 27, 2018 (the effective date of Public Act 100-646), the Department of Healthcare and Family 16 17 Services shall develop a standardized form of the Physician Certification Statement specifying the level and type of 18 transportation services needed in consultation with the 19 20 Department of Public Health, Medicaid managed care 21 organizations, a statewide association representing ambulance 22 providers, a statewide association representing hospitals, 3 23 statewide associations representing nursing homes, and other The Physician Certification Statement shall 24 stakeholders. 25 include, but is not limited to, the criteria necessary to 26 demonstrate medical necessity for the level of transport needed

as required by (i) the Department of Healthcare and Family 1 2 Services and (ii) the federal Centers for Medicare and Medicaid Services as outlined in the Centers for Medicare and Medicaid 3 Services' Medicare Benefit Policy Manual, Pub. 100-02, Chap. 4 5 10, Sec. 10.2.1, et seq. The use of the Physician Certification Statement shall satisfy the obligations of hospitals under 6 Section 6.22 of the Hospital Licensing Act and nursing homes 7 2-217 8 Section of the Nursing Home Care under Act. 9 Implementation and acceptance of the Physician Certification 10 Statement shall take place no later than 90 days after the 11 issuance of the Physician Certification Statement by the 12 Department of Healthcare and Family Services.

Pursuant to subsection (E) of Section 12-4.25 of this Code, the Department is entitled to recover overpayments paid to a provider or vendor, including, but not limited to, from the discharging physician, the discharging facility, and the ground ambulance service provider, in instances where a non-emergency ground ambulance service is rendered as the result of improper or false certification.

Beginning October 1, 2018, the Department of Healthcare and Family Services shall collect data from Medicaid managed care organizations and transportation brokers, including the Department's NETSPAP broker, regarding denials and appeals related to the missing or incomplete Physician Certification Statement forms and overall compliance with this subsection. The Department of Healthcare and Family Services shall publish

1 quarterly results on its website within 15 days following the 2 end of each quarter.

3 (h) On and after July 1, 2012, the Department shall reduce 4 any rate of reimbursement for services or other payments or 5 alter any methodologies authorized by this Code to reduce any 6 rate of reimbursement for services or other payments in 7 accordance with Section 5-5e.

8 (i) On and after July 1, 2018, the Department shall 9 increase the base rate of reimbursement for both base charges 10 and mileage charges for ground ambulance service providers for 11 medical transportation services provided by means of a ground 12 ambulance to a level not lower than 112% of the base rate in 13 effect as of June 30, 2018.

14 (Source: P.A. 100-587, eff. 6-4-18; 100-646, eff. 7-27-18; 15 101-81, eff. 7-12-19.)