### **101ST GENERAL ASSEMBLY**

## State of Illinois

## 2019 and 2020

#### HB4959

Introduced 2/18/2020, by Rep. Lamont J. Robinson, Jr.

## SYNOPSIS AS INTRODUCED:

New Act 30 ILCS 105/5.930 new

Creates the Medicaid Technical Assistance Center Act. Requires the Department of Healthcare and Family Services to establish a Medicaid Technical Assistance Center (Center). Provides that the Center shall operate as a cross-system educational resource to strengthen the business infrastructure of health care provider organizations in Illinois to ultimately increase the capacity, access, and quality of Illinois' Medicaid managed care program, HealthChoice Illinois. Requires the Center to be established within the Department's Office of Medicaid Innovation. Requires the Center to collaborate with public and private partners throughout the State to identify, establish, and maintain best practices necessary for health providers to ensure their capacity to participate in HealthChoice Illinois. Requires the Center to: (i) create and administer ongoing trainings for health care providers; (ii) maintain an independent, easy to navigate, and up-to-date website that includes, but is not limited to, recorded training archives, a training calendar, and provider resources and tools; and (iii) host regional learning collaboratives that will supplement the Center's training curriculum to bring together groups of stakeholders to share issues, best practices, and escalate issues. Provides that the Department, to the extent allowable under federal law, shall maximize federal financial participation for any moneys appropriated to the Department for the Medicaid Technical Assistance Center. Provides that any federal financial participation funds obtained shall be used for the further development and expansion of the Medicaid Technical Assistance Center. Amends the State Finance Act. Creates the Medicaid Technical Assistance Center Fund. Effective immediately.

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FISCAL NOTE ACT MAY APPLY

# A BILL FOR

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1 AN ACT concerning public aid.

# 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

Section 1. Short title. This Act may be cited as the
Medicaid Technical Assistance Act.

6 Section 5. Definitions. As used in this Act:

7 "Behavioral health providers" means mental health and8 substance use disorder providers.

9 "Department" means the Department of Healthcare and Family10 Services.

11 "Health care providers" means organizations who provide 12 physical, mental, substance use disorder, or social 13 determinant of health services.

14 "Network adequacy" means a Medicaid beneficiaries' ability 15 to access all necessary provider types within time and distance 16 standards as defined in the Managed Care Organization model 17 contract.

18 "Service deserts" means geographic areas of the State with 19 no or limited Medicaid providers that accept Medicaid.

20 "Social determinants of health" means any conditions that 21 impact an individual's health, including, but not limited to, 22 access to healthy food, safety, education, and housing 23 stability. "Stakeholders" means, but are not limited to, health care
 providers, advocacy organizations, managed care organizations,
 Medicaid beneficiaries, and State and city partners.

Section 10. Medicaid Technical Assistance Center. 4 The 5 Department of Healthcare and Family Services shall establish a 6 Medicaid Technical Assistance Center. The Medicaid Technical 7 Assistance Center shall operate as a cross-system educational resource to strengthen the business infrastructure of health 8 9 care provider organizations in Illinois to ultimately increase 10 the capacity, access, and quality of Illinois' Medicaid managed 11 care program, HealthChoice Illinois. The Medicaid Technical 12 Assistance Center shall be established within the Department's Office of Medicaid Innovation. 13

14 Section 15. Collaboration. The Medicaid Technical 15 Assistance Center shall collaborate with public and private partners throughout the State to identify, establish, and 16 17 maintain best practices necessary for health providers to 18 ensure their capacity to participate in HealthChoice Illinois. The Medicaid Technical Assistance Center shall administer the 19 20 following:

(1) Trainings: The Medicaid Technical Assistance
 Center shall create and administer ongoing trainings for
 health care providers. Trainings may be subcontracted. The
 Medicaid Technical Assistance Center shall provide

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1 in-person and web-based trainings. In-person training 2 shall be conducted throughout the State. All trainings must 3 be free of charge. The Medicaid Technical Assistance Center shall administer post-training surveys and incorporate 4 5 feedback. Training content and delivery must be reflective providers' varying levels of readiness, 6 of Illinois 7 resources, and client populations.

8 Web-based resources: The Medicaid Technical (2)9 Assistance Center shall maintain an independent, easy to 10 navigate, and up-to-date website that includes, but is not 11 limited to: recorded training archives, a training 12 and calendar, provider resources tools, up-to-date 13 explanations of Department and managed care organization 14 guidance, a running database of frequently asked questions 15 and contact information for key staff members of the 16 Department, managed care organizations, and the Medicaid 17 Technical Assistance Center.

(3) Learning collaboratives: The Medicaid Technical 18 19 Assistance Center shall host regional learning 20 collaboratives that will supplement the Medicaid Technical 21 Assistance Center training curriculum to bring together 22 groups of stakeholders to share issues, best practices, and 23 escalate issues. Leadership of the Department and managed 24 care organizations shall attend learning collaboratives on 25 a quarterly basis.

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(4) Network adequacy reports: The Medicaid Technical

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Assistance Center shall publicly release a report on Medicaid provider network adequacy within the first 3 years of implementation and annually thereafter. The reports shall identify provider service deserts and health care disparities by race and ethnicity.

6 Section 20. Federal financial participation. The 7 Department of Healthcare and Family Services, to the extent allowable under federal law, shall maximize federal financial 8 9 participation for any moneys appropriated to the Department for 10 the Medicaid Technical Assistance Center. Any federal 11 financial participation funds obtained in accordance with this 12 Section shall be used for the further development and expansion of the Medicaid Technical Assistance Center. All federal 13 financial participation funds obtained under this subsection 14 15 shall be deposited into the Medicaid Technical Assistance 16 Center Fund created under Section 25.

Section 25. Medicaid Technical Assistance Center Fund. The 17 Medicaid Technical Assistance Center Fund is created as a 18 19 special fund in the State treasury. The Fund shall consist of 20 any moneys appropriated to the Department of Healthcare and 21 Family Services for the purposes of this Act and any federal 22 financial participation funds obtained as provided under 23 Section 20. Moneys in the Fund shall be used for carrying out 24 the purposes of this Act and for no other purpose. All interest

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