



Sen. Laura M. Murphy

**Filed: 4/4/2018**

10000SB2662sam001

LRB100 18771 KTG 37667 a

1 AMENDMENT TO SENATE BILL 2662

2 AMENDMENT NO. \_\_\_\_\_. Amend Senate Bill 2662 by replacing  
3 everything after the enacting clause with the following:

4 "Section 1. Short title. This Act may be cited as the Task  
5 Force on Human Services Contracting Act.

6 Section 5. Findings. The General Assembly finds all of the  
7 following:

8 (1) According to a 2010 survey, the State of Illinois  
9 had 7,625 contracts and grants with nonprofit human service  
10 providers.

11 (2) Among all states, Illinois ranked at the bottom,  
12 that is number one, for the percentage of nonprofit human  
13 service providers with late payments.

14 (3) Illinois ranked third from the bottom, that is  
15 number 3, for the percentage of nonprofit human service  
16 providers having problems with changes to contracts and

1 grants.

2 (4) Illinois ranked third from the bottom, that is  
3 number 3, for the percentage of nonprofit human service  
4 providers having problems with payments not covering full  
5 costs.

6 (5) State government relies heavily on nonprofit human  
7 service providers to deliver a range of essential services,  
8 from youth services to job training to services for older  
9 adults, but little is known about the effectiveness of the  
10 partnership.

11 (6) In 2016, Illinois Partners for Human Service  
12 conducted a research study and found that reimbursement  
13 rates in nearly every field have fallen behind the cost of  
14 living, steadily losing value; and that stagnant  
15 reimbursement rates present severe challenges, including  
16 difficulty covering operating costs, high employee  
17 turnover, and an inability to meet increased needs.

18 Section 10. Purpose. It is the purpose of this Act to  
19 create a task force to study State contracting with private  
20 nonprofit human service providers and the challenges faced by  
21 those providers, and to develop recommendations on how to  
22 improve the contracting relationship and partnership between  
23 State departments and agencies and private nonprofit human  
24 service providers so that they work effectively and efficiently  
25 to improve the well-being of Illinoisans.

1           Section 15. Task Force on State Contracting with Private  
2 Nonprofit Human Service Providers.

3           (a) The Task Force on State Contracting with Private  
4 Nonprofit Human Service Providers is created to study State  
5 contracting with private nonprofit human service providers and  
6 to develop recommendations on how to improve the contracting  
7 relationship and partnership between State departments and  
8 agencies and private nonprofit human service providers so that  
9 they work effectively and efficiently to improve the well-being  
10 of Illinoisans. The Task Force shall perform the following  
11 actions:

12           (1) Review data provided by State departments and  
13 agencies that contract with private nonprofit human  
14 service providers regarding the effectiveness of the  
15 system of service provision.

16           (2) Collect and review data on each of the following:

17           (A) Service system planning: the means by which  
18 State departments and agencies and private nonprofit  
19 human service providers assess needs, identify gaps,  
20 and establish system goals, especially the flow of  
21 information collected by the State departments and  
22 agencies and shared back with private nonprofit human  
23 service providers.

24           (B) Contract negotiation: the process by which  
25 State departments and agencies engage private

1 nonprofit human service providers to provide specific  
2 services and achieve specific goals, especially the  
3 adequacy of time to review and adjust.

4 (C) Reimbursement rate methodologies: the  
5 processes by which State departments and agencies  
6 establish rates, the frequency of review and  
7 adjustment, and the adequacy of those rates to achieve  
8 the outcomes sought by the State.

9 (D) Monitoring of service and administration: the  
10 process by which State departments and agencies  
11 evaluate performance, especially the efficiency of  
12 data collection and review, and prevent or resolve  
13 processes and reports that are duplicative, costly,  
14 and wasteful of staff time and that slow the process of  
15 permanency and contribute to unnecessary staff  
16 turnover.

17 (E) Business processes: the means by which State  
18 departments and agencies provide approvals for  
19 services, activities, plans and changes, especially  
20 preventing the unnecessary delays that arise from  
21 delayed or slowed approvals, which also slow the  
22 process of permanency and unnecessarily add to the  
23 stress and trauma experience of children in State care.

24 (F) Timely payment: the process by which State  
25 departments and agencies make payments, including the  
26 timeliness of payments and the opportunities for

1           appeal; and the court of claims process as it relates  
2           to human service contracting.

3           (3) In each of the study categories described in  
4           subparagraphs (A) through (F) of paragraph (2), develop  
5           recommendations on how to improve the contracting  
6           relationship and partnership between State departments and  
7           agencies and private nonprofit human service providers so  
8           that they work effectively and efficiently to improve the  
9           well-being of Illinoisans. The Task Force shall also issue  
10          specific recommendations on procedures that will improve  
11          the court of claims process, as it relates to human service  
12          contracting, to make it operate more expeditiously and  
13          efficiently.

14          (b) Members of the Task Force shall include:

15                 (1) 2 legislative members appointed by the Speaker of  
16                 the House of Representatives, one of whom shall be  
17                 designated as Co-Chairperson;

18                 (2) 2 legislative members appointed by the Minority  
19                 Leader of the House of Representatives;

20                 (3) 2 legislative members appointed by the President of  
21                 the Senate, one of whom shall be designated as  
22                 Co-Chairperson;

23                 (4) 2 legislative members appointed by the Senate  
24                 Minority Leader;

25                 (5) 6 members who are representatives of private  
26                 nonprofit human service providers from each of the regions

1 of the Department of Children and Family Services,  
2 appointed by the co-chairs;

3 (6) the Director of Children and Family Services, or  
4 his or her designee;

5 (7) the Director of the Governor's Office of Management  
6 and Budget, or his or her designee;

7 (8) the chief executive officer of the Illinois  
8 Collaboration on Youth, or his or her designee;

9 (9) the executive director of Illinois Partners for  
10 Human Service, or his or her designee; and

11 (10) the president and chief executive officer of  
12 Forefront, or his or her designee.

13 (c) The Task Force may establish a method to gather  
14 testimony and input from individuals and organizations that are  
15 not members of the Task Force.

16 (d) The Office of the Auditor General shall provide  
17 administrative and other support to the Task Force.

18 (e) The Task Force shall submit a preliminary electronic  
19 report to the Auditor General, the General Assembly, and the  
20 Governor no later than October 1, 2019, and a final electronic  
21 report, along with recommendations and any proposed  
22 legislation, to the General Assembly and the Governor by  
23 January 1, 2020. The Task Force is dissolved on January 1,  
24 2021.

25 Section 20. Repeal. This Act is repealed on January 1,

1 2021.

2 Section 99. Effective date. This Act takes effect upon  
3 becoming law.".