

# HB3742



## 100TH GENERAL ASSEMBLY

### State of Illinois

2017 and 2018

**HB3742**

by Rep. Jaime M. Andrade, Jr.

#### SYNOPSIS AS INTRODUCED:

70 ILCS 3615/2.04

from Ch. 111 2/3, par. 702.04

Amends the Regional Transportation Authority Act. Provides that for a customer who uses a credit card or bank card to purchase a ticket or card containing fares from a Service Board, including, but not limited to, Ventra tickets and cards, the Service Board shall refund, upon request, non-expired tickets or cards by transferring the remaining fares to a new ticket or card or by issuing a refund of the remaining fares. Provides that in order to be eligible for a refund, an individual shall show proof of purchase of the ticket or card and shall also present the credit card or bank card that purchased the lost ticket or card.

LRB100 10817 AWJ 21050 b

FISCAL NOTE ACT  
MAY APPLY

A BILL FOR

1 AN ACT concerning local government.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 5. The Regional Transportation Authority Act is  
5 amended by changing Section 2.04 as follows:

6 (70 ILCS 3615/2.04) (from Ch. 111 2/3, par. 702.04)

7 Sec. 2.04. Fares and Nature of Service.

8 (a) Whenever a Service Board provides any public  
9 transportation by operating public transportation facilities,  
10 the Service Board shall provide for the level and nature of  
11 fares or charges to be made for such services, and the nature  
12 and standards of public transportation to be so provided that  
13 meet the goals and objectives adopted by the Authority in the  
14 Strategic Plan. Provided, however that if the Board adopts a  
15 budget and financial plan for a Service Board in accordance  
16 with the provisions in Section 4.11(b)(5), the Board may  
17 consistent with the terms of any purchase of service contract  
18 provide for the level and nature of fares to be made for such  
19 services under the jurisdiction of that Service Board, and the  
20 nature and standards of public transportation to be so  
21 provided.

22 (b) Whenever a Service Board provides any public  
23 transportation pursuant to grants made after June 30, 1975, to

1 transportation agencies for operating expenses (other than  
2 with regard to experimental programs) or pursuant to any  
3 purchase of service agreement, the purchase of service  
4 agreement or grant contract shall provide for the level and  
5 nature of fares or charges to be made for such services, and  
6 the nature and standards of public transportation to be so  
7 provided. A Service Board shall require all transportation  
8 agencies with which it contracts, or from which it purchases  
9 transportation services or to which it makes grants to provide  
10 half fare transportation for their student riders if any of  
11 such agencies provide for half fare transportation to their  
12 student riders.

13 (c) In so providing for the fares or charges and the nature  
14 and standards of public transportation, any purchase of service  
15 agreements or grant contracts shall provide, among other  
16 matters, for the terms or cost of transfers or interconnections  
17 between different modes of transportation and different public  
18 transportation agencies, schedules or routes of such service,  
19 changes which may be made in such service, the nature and  
20 condition of the facilities used in providing service, the  
21 manner of collection and disposition of fares or charges, the  
22 records and reports to be kept and made concerning such  
23 service, for interchangeable tickets or other coordinated or  
24 uniform methods of collection of charges, and shall further  
25 require that the transportation agency comply with any  
26 determination made by the Board of the Authority under and

1 subject to the provisions of Section 2.12b of this Act. In  
2 regard to any such service, the Authority and the Service  
3 Boards shall give attention to and may undertake programs to  
4 promote use of public transportation and to provide coordinated  
5 ticket sales and passenger information. In the case of a grant  
6 to a transportation agency which remains subject to Illinois  
7 Commerce Commission supervision and regulation, the Service  
8 Boards shall exercise the powers set forth in this Section in a  
9 manner consistent with such supervision and regulation by the  
10 Illinois Commerce Commission.

11 (d) By January 1, 2013, the Authority, in consultation with  
12 the Service Boards and the general public, must develop a  
13 policy regarding transfer fares on all fixed-route public  
14 transportation services provided by the Service Boards. The  
15 policy shall also set forth the fare sharing agreements between  
16 the Service Boards that apply to interagency fare passes and  
17 tickets. The policy established by the Authority shall be  
18 submitted to each of the Service Boards for its approval or  
19 comments and objection. After receiving the policy, the Service  
20 Boards have 90 days to approve or take other action regarding  
21 the policy. If all of the Service Boards agree to the policy,  
22 then a regional agreement shall be created and signed by each  
23 of the Service Boards. The terms of the agreement may be  
24 changed upon petition by any of the Service Boards and by  
25 agreement of the other Service Boards.

26 (e) By January 1, 2015, the Authority must develop and

1 implement a regional fare payment system. The regional fare  
2 payment system must use and conform with established  
3 information security industry standards and requirements of  
4 the financial industry. The system must allow consumers to use  
5 contactless credit cards, debit cards, and prepaid cards to pay  
6 for all fixed-route public transportation services. Beginning  
7 in 2012 and each year thereafter until 2015, the Authority must  
8 submit an annual report to the Governor and General Assembly  
9 describing the progress of the Authority and each of the  
10 Service Boards in implementing the regional fare payment  
11 system. The Authority must adopt rules to implement the  
12 requirements set forth in this Section.

13 (f) For a customer who uses a credit card or bank card to  
14 purchase a ticket or card containing fares from a Service  
15 Board, including, but not limited to, Ventra tickets and cards,  
16 the Service Board shall refund, upon request, non-expired  
17 tickets or cards by transferring the remaining fares to a new  
18 ticket or card or by issuing a refund of the remaining fares.  
19 In order to be eligible for a refund, an individual shall show  
20 proof of purchase of the ticket or card and shall also present  
21 the credit card or bank card that purchased the lost ticket or  
22 card.

23 (Source: P.A. 97-85, eff. 7-7-11.)