**Section 686.1540 Customer and Individual Provider Responsibilities**

a) The Customer and the Individual Provider are responsible for monitoring work hours to ensure that the Individual Provider does not work more than the maximum hours defined within the currently effective Collective Bargaining Agreement (CBA) in a work week unless approved for an exception under Section 686.1530.

b) Individual Providers who do not comply risk becoming unfunded by the HSP. Continued noncompliance by a Customer or Individual Provider may result in a change in the Customer's Service Plan to a different Individual Provider or to an agency provider.

c) The Individual Provider and the Customer will be notified in writing of any final determination of overtime found to be unauthorized.

1) If time worked in excess of the maximum hours defined within the currently effective CBA is found to be an unauthorized use of overtime, Section 686.1570 will apply.

2) Overtime usage will be monitored for abuse or fraud. Allegations of fraud will be referred to law enforcement authorities for review.

(Source: Amended at 46 Ill. Reg. 20865, effective December 19, 2022)