**Section 530.130 Programs and Services**

a) Services provided by CRPs are job placement, supported employment, and customized employment, which will be monitored through the Transition and Community Resource Unit. Services may be added or modified at the discretion of the DHS-DRS Director, as long as services are within the scope of vocational rehabilitation services as outlined in 34 CFR 361.48 and 361.49, and include the following:

1) Placement services, through a contract, include a variety of techniques and services necessary in obtaining and maintaining community based competitive employment consistent with the employment outcome goal identified on the Individualized Plan for Employment (IPE) (89 Ill. Adm. Code 572). Services and training may include, but are not limited to, assessments and evaluations of job readiness, specialized training, career development services, trial work, transferable skills, social and personal characteristics, vocational skills, computer skills, communication skills, interviewing skills, employment preferences, and job seeking skills. Job retention services, including observation and monitoring as well as direct on-the-job supports including job coaching, are also included and designed as follow-up services to ensure job stability and job performance.

2) Job coaching, under fee for service agreement, when DHS-DRS directly places a customer into a competitive integrated employment setting that is monitored by the customer's counselor.

b) Staffings during the placement process shall be held by the CRP to allow for review and discussion of the customer's progress towards achieving employment goals and objectives. The customer shall be provided the opportunity to be present at each staffing and participate in the development of the service plan through informed choice, commensurate with 89 Ill. Adm. Code 572 and 89 Ill. Adm. Code 590.40. Staffings after employment is obtained will be scheduled at the discretion of DHS-DRS, CRP, and the customer.

c) After the customer enters employment, DHS-DRS is responsible for documenting ongoing job stability. The CRP shall provide a report sufficient to demonstrate the customers continued stability in employment (see 89 Ill. Adm. Code 595.40).

d) Requirements for programs and services, required components of all programs, and individual program standards are addressed in 89 Ill. Adm. Code 530.Appendix A.

(Source: Amended at 48 Ill. Reg. 3129, effective February 16, 2024)