**Section 270.160 Multi-disciplinary Teams for Ombudsman Program**

a) The Regional Ombudsman may develop or participate on a multi-disciplinary team (M-Team). The M-Team may be new or an existing one. *The* Ombudsman, *or his or her designee, of the area in which the multi-disciplinary team is created shall be the facilitator of the multi-disciplinary team.* (Section 4.04(k) of the Act)

b) The M-Team shall *act in an advisory role for the purpose of providing professional knowledge and expertise in handling complex abuse, neglect, and advocacy issues involving participants* or residents. (Section 4.04(k) of the Act)

c) M-Team members shall sign a confidentiality form provided by the Office that shall be included in the Program records.

d) Ombudsmen shall not disclose resident or participant identifying information during an M-Team discussion. Ombudsman team members shall provide case summaries for discussion purposes rather than actual case files.

e) The M-Team *may consist of one or more volunteer representatives from any combination of at least 7 members from the following professions:*

1) *Banking or finance;*

2) *Disability care;*

3) *Health care;*

4) *Pharmacology;*

5) *Law;*

6) *Law enforcement;*

7) *Emergency responder;*

8) *Mental health care;*

9) *Clergy;*

10) *Coroner or medical examiner;*

11) *Substance abuse;*

12) *Domestic violence;*

13) *Sexual assault; or*

14) *Other related fields.* (Section 4.04(k) of the Act)

f) The M-Team has a right to request and receive records on particular cases from law enforcement agencies and coroners or medical examiners, in accordance with this Part.

(Source: Added at 43 Ill. Reg. 980, effective January 1, 2019)