**Section 240.1180 Caseload Transfer – Care Coordination Unit to Care Coordination Unit**

a) A caseload transfer shall occur when the authorized CCU's contract for provision of CCP care coordination services has been terminated by either party to the contract.

b) The transferring CCU shall:

1) transfer each participant's original case record file to the receiving CCU no later than the termination date of transferring CCU's contract;

2) the transferring CCU shall retain all records relating to requests for payment and receipt thereof and any documents peculiar to that agency.

(Source: Amended at 42 Ill. Reg. 20653, effective January 1, 2019)