**Section 240.930 Suspension of Services**

a) CCP services may be suspended by a CCU when a participant has not cooperated with the vendor in the provision of services as set forth in Section 240.350. Services shall be reinstated when the participant has met and continues to meet the requirements in the memorandum of understanding (MOU) (see Section 240.350).

b) The vendor shall notify the CCU of the need for suspension in accordance with Section 240.350.

c) Upon receipt of the vendor's verbal request for suspension, the CCU shall immediately, but not later than the next work day, verbally advise the participant of the suspension and the date of the suspension of services. This date shall be the date the vendor left or was unable to render service.

d) Notification of the suspension of services shall be sent to the participant /authorized representative and the vendors by the CCU by regular mail within 5 calendar days after the verbal notification by the CCU to the participant.

e) The CCU, in accordance with Section 240.350, shall obtain the signature of all parties to the MOU within 30 calendar days after the effective date of suspension.

f) Upon execution of the MOU (see Section 240.160), reinstatement of service shall be authorized in writing by the CCU, to be effective on or before 15 calendar days after the date of the last signature on the MOU. The written notice shall be provided to the participant and vendors by regular mail.

g) Suspension of services may not be appealed because a suspension is not a final decision.

(Source: Amended at 42 Ill. Reg. 20653, effective January 1, 2019)