**Section 230.470 Conduct of the Hearing**

a) The hearing shall be conducted in accordance with Article 10 of the Illinois Administrative Procedure Act [5 ILCS 100], unless otherwise specified in this Part.

b) The hearing shall be recorded and made part of the case record.

c) The hearing may be conducted by telephone or other electronic means.

d) Continuances may be granted.

e) The Hearing Officer shall recommend a decision on each issue to the Director.

(Source: Added at 45 Ill. Reg. 10780, effective August 10, 2021)