**Section 230.420 Grievances and Appeals to the Department**

The Department will allow appeals by the following:

a) An older individual or the individual's representative who is appealing the AAA's grievance response under Section 230.410(a)(1);

b) A service provider whose application to provide services, under grants or contracts directly awarded by the Department, is denied or terminated;

c) Any eligible applicant for designation as a planning and service area under 45 CFR 1321.29(a) (2019) whose application is denied;

d) Any AAA when the Department proposes to:

1) Disapprove the area plan or any amendment to the area plan that has been submitted to the Department by the AAA; or

2) Reject the AAA's recommendation to designate a service provider.

(Source: Amended at 45 Ill. Reg. 10780, effective August 10, 2021)