



Sen. Christopher Belt

Filed: 4/6/2026

10400SB3066sam002

LRB104 20460 SPS 36198 a

1 AMENDMENT TO SENATE BILL 3066

2 AMENDMENT NO. _____. Amend Senate Bill 3066, AS AMENDED,
3 by replacing everything after the enacting clause with the
4 following:

5 "Section 1. Short title. This Act may be cited as the
6 Service Appointment Fairness Act.

7 Section 5. Service appointment times.

8 (a) If a person provides a service to a consumer,
9 including a repair or installation service, and the provision
10 of the service requires entry to the consumer's dwelling or
11 requires the consumer to be present at the consumer's property
12 for the service to be provided, the service provider shall:

13 (1) schedule an appointment with the consumer; and

14 (2) provide the consumer with reasonable notice of an
15 estimated time or range of times during which the service
16 provider will arrive to provide the service.

1 (b) If the estimated range of time provided under
2 paragraph (2) of subsection (a) exceeds 2 hours, the service
3 provider shall notify the consumer by telephone no later than
4 one hour before the service provider's anticipated arrival
5 time. The notice shall state the specific time at which the
6 service provider expects to arrive. If the consumer does not
7 answer the telephone, the service provider may leave a
8 voicemail message to satisfy the requirements of this
9 subsection.

10 (c) If the provider fails to satisfy the requirements of
11 paragraph (2) of subsection (a), fails to satisfy the
12 requirements of subsection (b), or fails to arrive within 30
13 minutes of the time stated in the telephone call or voicemail
14 message as provided in subsection (b), the provider shall not
15 charge the consumer any fee or additional charge if the
16 consumer is not present when the service provider arrives.

17 Section 10. Enforcement.

18 (a) The Attorney General or the State's Attorney of any
19 county in this State may bring an action in the name of the
20 People of this State against any person to restrain and
21 prevent any pattern or practice in violation of subsection (c)
22 of Section 5. In the enforcement of subsection (c) of Section
23 5, the Attorney General or the State's Attorney may accept an
24 assurance of voluntary compliance from anyone engaged in any
25 conduct, act, or practice deemed in violation of subsection

1 (c) of Section 5. Failure to perform the terms of any such
2 assurance constitutes prima facie evidence of a violation of
3 subsection (c) of Section 5.

4 (b) A violation of subsection (c) of Section 5 constitutes
5 an unlawful practice under the Consumer Fraud and Deceptive
6 Business Practices Act. All remedies, penalties, and authority
7 granted to the Attorney General or the State's Attorney by the
8 Consumer Fraud and Deceptive Business Practices Act shall be
9 available to the Attorney General or the State's Attorney for
10 the enforcement of subsection (c) of Section 5.

11 Section 15. Action for actual damages. Any person who
12 suffers actual damage as a result of a violation of subsection
13 (c) of Section 5 may bring an action under Section 10a of the
14 Consumer Fraud and Deceptive Business Practices Act.

15 Section 90. The Consumer Fraud and Deceptive Business
16 Practices Act is amended by adding Section 2MMMM as follows:

17 (815 ILCS 505/2MMMM new)

18 Sec. 2MMMM. Violations of the Service Appointment Fairness
19 Act. Any person who violates subsection (c) of Section 5 of the
20 Service Appointment Fairness Act commits an unlawful practice
21 within the meaning of this Act."