



## 104TH GENERAL ASSEMBLY

### State of Illinois

2025 and 2026

HB2782

Introduced 2/6/2025, by Rep. Hoan Huynh

#### SYNOPSIS AS INTRODUCED:

New Act

Creates the Prohibition on Automated Online Ticket Purchasing Act. Provides that a person may not use or create any automated software program that performs automatic and repetitive tasks and is designed to impersonate or replicate human activity online to: (1) purchase tickets in excess of posted limits for an online ticket sale; (2) use multiple Internet protocol addresses, multiple purchaser accounts, or multiple e-mail addresses to purchase tickets in excess of posted limits for an online ticket sale; or (3) circumvent or disable an electronic queue, waiting period, presale code, or other sales volume limitation system associated with an online ticket sale. Provides that an owner or operator of a place of entertainment that sells tickets to events, and any agent who conducts or facilitates those sales, shall report to the Attorney General any incidents that violates the prohibition on using a bot to purchase tickets, of which the owner, operator, or agent has actual knowledge, within a reasonable period of time after the incident is discovered by the owner, operator, or agent, and in no case later than 30 days after the incident is discovered. Provides that the Attorney General may seek injunctive relief in response to violations of the Act. Provides for civil penalties for violations of the Act.

LRB104 09645 SPS 19711 b

1 AN ACT concerning business.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 1. Short title. This Act may be cited as the  
5 Prohibition on Automated Online Ticket Purchasing Act.

6 Section 5. Definitions. As used in this Act:

7 "Bot" means any automated software program that performs  
8 automatic and repetitive tasks and is designed to impersonate  
9 or replicate human activity online. "Bot" does not include  
10 auto fill or password management features built into an  
11 Internet browser or provided through separate software.

12 "Event" means a concert, theatrical performance, sporting  
13 event, exhibition, show, or similar scheduled activity that:

14 (1) is open to the public;

15 (2) is held in a public or private venue; and

16 (3) requires payment of an admission fee to attend the  
17 activity.

18 "Ticket" means a physical or electronic certificate,  
19 voucher, document, token, or other evidence of a right for  
20 admission to enter a place of entertainment for one or more  
21 events at one or more specified dates and times.

22 Section 10. Prohibition on automated online ticket

1 purchasing.

2 (a) A person may not use or create a bot to:

3 (1) purchase tickets in excess of posted limits for an  
4 online ticket sale;

5 (2) use multiple Internet protocol addresses, multiple  
6 purchaser accounts, or multiple e-mail addresses to  
7 purchase tickets in excess of posted limits for an online  
8 ticket sale; or

9 (3) circumvent or disable an electronic queue, waiting  
10 period, presale code, or other sales volume limitation  
11 system associated with an online ticket sale.

12 (b) An owner or operator of a place of entertainment that  
13 sells tickets to events, and any agent who conducts or  
14 facilitates those sales, shall report to the Attorney General  
15 any incidents that violate subsection (a), of which the owner,  
16 operator, or agent has actual knowledge, within a reasonable  
17 period of time after the incident is discovered by the owner,  
18 operator, or agent, and in no case later than 30 days after the  
19 incident is discovered.

20 Section 15. Enforcement by Attorney General.

21 (a) The Attorney General may investigate a claim that a  
22 person violated this Act.

23 (b) If the Attorney General concludes that a person is  
24 violating this Act, the Attorney General may bring an action  
25 in the name of the People of the State to restrain or enjoin

1 the person from violating this Act.

2 (c) In addition to bringing an action for injunctive  
3 relief under this Act, the Attorney General may seek  
4 restitution and petition a circuit court for the assessment of  
5 a civil penalty as provided by this Section.

6 (d) A person who knowingly violates Section 10 is liable  
7 for a civil penalty of not more than \$10,000 for each  
8 violation.

9 (e) Every ticket transaction in which a ticket is acquired  
10 to be sold in violation of Section 10 constitutes a separate  
11 violation for purposes of assessing a civil penalty.

12 (f) The civil penalty for a violation of a court order or  
13 injunction issued to enforce this Act may not exceed \$100,000.

14 (g) The Attorney General may recover all reasonable costs  
15 of bringing an action under this Section, including court  
16 costs, reasonable attorneys' fees, and investigation costs.