

HB5305



99TH GENERAL ASSEMBLY

State of Illinois

2015 and 2016

HB5305

by Rep. Michael J. Madigan

SYNOPSIS AS INTRODUCED:

220 ILCS 5/16-123

Amends the Public Utilities Act. Makes a technical change in a Section concerning customer information centers.

LRB099 17432 EGJ 41790 b

A BILL FOR

1 AN ACT concerning regulation.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Public Utilities Act is amended by changing
5 Section 16-123 as follows:

6 (220 ILCS 5/16-123)

7 Sec. 16-123. Establishment of customer information centers
8 for electric utilities and ~~and~~ alternative retail electric
9 suppliers. All electric utilities and alternative retail
10 electric suppliers shall be required to maintain a customer
11 call center where customers can reach a representative and
12 receive current information. Customers shall periodically be
13 notified on how to reach the call center. The Commission shall
14 have the authority to establish reporting requirements for such
15 centers.

16 (Source: P.A. 90-561, eff. 12-16-97.)