

Rep. JoAnn D. Osmond

Filed: 3/15/2013

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1	AMENDMENT TO HOUSE BILL 2785	
2	AMENDMENT NO Amend House Bill 2785 by replacir	ıg
3	everything after the enacting clause with the following:	
4	"Section 5. The Consumer Fraud and Deceptive Busines	s
5	Practices Act is amended by changing Section 2MM as follows:	
6	(815 ILCS 505/2MM)	
7	Sec. 2MM. Verification of accuracy of consumer reporting	ıg
8	information used to extend consumers credit and security freez	e
9	on credit reports.	
10	(a) A credit card issuer who mails an offer or solicitatio	n
11	to apply for a credit card and who receives a complete	d
12	application in response to the offer or solicitation which	:h
13	lists an address that is not substantially the same as th	ıe
14	address on the offer or solicitation may not issue a credi	.t
15	card based on that application until reasonable steps have bee	'n
16	taken to verify the applicant's change of address.	

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1 (b) Any person who uses a consumer credit report in 2 connection with the approval of credit based on the application for an extension of credit, and who has received notification 3 4 of a police report filed with a consumer reporting agency that 5 the applicant has been a victim of financial identity theft, as 6 defined in Section 16-30 or 16G-15 of the Criminal Code of 1961 or the Criminal Code of 2012, may not lend money or extend 7 8 credit without taking reasonable steps to verify the consumer's 9 identity and confirm that the application for an extension of 10 credit is not the result of financial identity theft.

11 (b-5) A consumer reporting agency may not include in a consumer credit report any information based upon obligations 12 13 incurred by a consumer during the time the consumer is a 14 resident of a facility as defined in Section 1-113 of the 15 Nursing Home Care Act, except for obligations owed the 16 facility. Upon receiving proper evidence that a person has been a resident of a facility, a consumer reporting agency issuing 17 credit scores in this State shall issue 2 credit scores to the 18 19 person and prospective creditors or lenders. One credit score 20 shall reflect the person's credit as it was immediately preceding admission to a facility, and the second credit score 21 22 shall reflect the person's credit immediately upon discharge from a facility accounting only for changes to the person's 23 24 credit occurring during that time and based upon only the 25 obligations owed the facility. When 2 credit scores are issued to the person or to prospective creditors or lenders, the 26

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1 scores shall be accompanied by a credit report. For purposes of 2 this Act, transfers between facilities shall be counted as a 3 stay in one facility.

(c) A consumer may request that a security freeze be placed 4 5 on his or her credit report by sending a request in writing by 6 certified mail to a consumer reporting agency at an address designated by the consumer reporting agency to receive such 7 requests. This subsection (c) does not prevent a consumer 8 9 reporting agency from advising a third party that a security 10 freeze is in effect with respect to the consumer's credit 11 report.

12 (d) A consumer reporting agency shall place a security 13 freeze on a consumer's credit report no later than 5 business 14 days after receiving a written request from the consumer:

15

(1) a written request described in subsection (c); and

16 17

(2) proper identification .; and

(3) payment of a fee, if applicable.

18 (e) Upon placing the security freeze on the consumer's credit report, the consumer reporting agency shall send to the 19 20 consumer within 10 business days a written confirmation of the 21 placement of the security freeze and a unique personal 22 identification number or password or similar device, other than the consumer's Social Security number, to be used by the 23 24 consumer when providing authorization for the release of his or 25 her credit report for a specific party or period of time.

26 (f) If the consumer wishes to allow his or her credit

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1 report to be accessed for a specific party or period of time 2 while a freeze is in place, he or she shall contact the 3 consumer reporting agency using a point of contact designated 4 by the consumer reporting agency, request that the freeze be 5 temporarily lifted, and provide the following:

6

(1) Proper identification;

7 (2) The unique personal identification number or
8 password or similar device provided by the consumer
9 reporting agency; and

10 (3) The proper information regarding the third party or 11 time period for which the report shall be available to 12 users of the credit report. ; and

13

(4) A fee, if applicable.

14 (g) A consumer reporting agency shall develop a contact 15 method to receive and process a request from a consumer to 16 temporarily lift a freeze on a credit report pursuant to 17 subsection (f) in an expedited manner.

A contact method under this subsection shall include: (i) a postal address; and (ii) an electronic contact method chosen by the consumer reporting agency, which may include the use of telephone, fax, Internet, or other electronic means.

(h) A consumer reporting agency that receives a request from a consumer to temporarily lift a freeze on a credit report pursuant to subsection (f), shall comply with the request no later than 3 business days after receiving the request.

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(i) A consumer reporting agency shall remove or temporarily

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1 lift a freeze placed on a consumer's credit report only in the 2 following cases:

3 (1) upon consumer request, pursuant to subsection (f)
4 or subsection (l) of this Section; or

5 (2) if the consumer's credit report was frozen due to a
6 material misrepresentation of fact by the consumer.

If a consumer reporting agency intends to remove a freeze upon a consumer's credit report pursuant to this subsection, the consumer reporting agency shall notify the consumer in writing prior to removing the freeze on the consumer's credit report.

(j) If a third party requests access to a credit report on which a security freeze is in effect, and this request is in connection with an application for credit or any other use, and the consumer does not allow his or her credit report to be accessed for that specific party or period of time, the third party may treat the application as incomplete.

(k) If a consumer requests a security freeze, the credit reporting agency shall disclose to the consumer the process of placing and temporarily lifting a security freeze, and the process for allowing access to information from the consumer's credit report for a specific party or period of time while the freeze is in place.

(1) A security freeze shall remain in place until the consumer requests, using a point of contact designated by the consumer reporting agency, that the security freeze be removed. 09800HB2785ham002

1 A credit reporting agency shall remove a security freeze within 2 3 business days of receiving a request for removal from the 3 consumer, who provides:

4

(1) Proper identification; and

5 (2) The unique personal identification number or
6 password or similar device provided by the consumer
7 reporting agency. ; and

8

(3) (blank) A fee, if applicable.

9 (m) A consumer reporting agency shall require proper 10 identification of the person making a request to place or 11 remove a security freeze.

12 (n) The provisions of subsections (c) through (m) of this 13 Section do not apply to the use of a consumer credit report by 14 any of the following:

15 (1) A person or entity, or a subsidiary, affiliate, or 16 agent of that person or entity, or an assignee of a 17 financial obligation owing by the consumer to that person or entity, or a prospective assignee of a financial 18 19 obligation owing by the consumer to that person or entity 20 in conjunction with the proposed purchase of the financial 21 obligation, with which the consumer has or had prior to 22 assignment an account or contract, including a demand 23 deposit account, or to whom the consumer issued a 24 negotiable instrument, for the purposes of reviewing the 25 account or collecting the financial obligation owing for 26 the account, contract, or negotiable instrument. For

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purposes of this subsection, "reviewing the account" includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.

5 (2) A subsidiary, affiliate, agent, assignee, or 6 prospective assignee of a person to whom access has been 7 granted under subsection (f) of this Section for purposes 8 of facilitating the extension of credit or other 9 permissible use.

(3) Any state or local agency, law enforcement agency,
trial court, or private collection agency acting pursuant
to a court order, warrant, or subpoena.

13 (4) A child support agency acting pursuant to Title14 IV-D of the Social Security Act.

15 (5) The State or its agents or assigns acting to16 investigate fraud.

17 (6) The Department of Revenue or its agents or assigns 18 acting to investigate or collect delinquent taxes or unpaid 19 court orders or to fulfill any of its other statutory 20 responsibilities.

(7) The use of credit information for the purposes of
 prescreening as provided for by the federal Fair Credit
 Reporting Act.

(8) Any person or entity administering a credit file
 monitoring subscription or similar service to which the
 consumer has subscribed.

(9) Any person or entity for the purpose of providing a
 consumer with a copy of his or her credit report or score
 upon the consumer's request.

4 (10) Any person using the information in connection
5 with the underwriting of insurance.

(n-5) <u>A</u> This Section does not prevent a consumer reporting 6 7 agency may not charge from charging a fee in connection with a of no more than \$10 to a consumer for each freeze, removal, or 8 9 temporary lift of a the freeze, regarding access to a consumer 10 credit report, except that a consumer reporting agency may not 11 charge a fee to (i) a consumer 65 years of age or over for placement and removal of a freeze, or (ii) a victim of identity 12 theft who has submitted to the consumer reporting agency a 13 valid copy of a police report, investigative report, 14 complaint that the consumer has filed with a law enforcement 15 16 agency about unlawful use of his or her personal information by 17 another person.

(o) If a security freeze is in place, a consumer reporting 18 agency shall not change any of the following official 19 20 information in a credit report without sending a written confirmation of the change to the consumer within 30 days of 21 the change being posted to the consumer's file: (i) name, (ii) 22 date of birth, (iii) Social Security number, and (iv) address. 23 24 Written confirmation is not required for technical 25 modifications of a consumer's official information, including 26 and street abbreviations, complete spellings, name or

1 transposition of numbers or letters. In the case of an address 2 change, the written confirmation shall be sent to both the new 3 address and to the former address.

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4 (p) The following entities are not required to place a 5 security freeze in a consumer report, however, pursuant to 6 paragraph (3) of this subsection, a consumer reporting agency 7 acting as a reseller shall honor any security freeze placed on 8 a consumer credit report by another consumer reporting agency:

9 (1) A check services or fraud prevention services 10 company, which issues reports on incidents of fraud or 11 authorizations for the purpose of approving or processing 12 negotiable instruments, electronic funds transfers, or 13 similar methods of payment.

(2) A deposit account information service company,
which issues reports regarding account closures due to
fraud, substantial overdrafts, ATM abuse, or similar
negative information regarding a consumer to inquiring
banks or other financial institutions for use only in
reviewing a consumer request for a deposit account at the
inquiring bank or financial institution.

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(3) A consumer reporting agency that:

(A) acts only to resell credit information by
assembling and merging information contained in a
database of one or more consumer reporting agencies;
and

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(B) does not maintain a permanent database of

credit information from which new credit reports are produced.

3 (q) For purposes of this Section:

4 "Credit report" has the same meaning as "consumer report",
5 as ascribed to it in 15 U.S.C. Sec. 1681a(d).

6 "Consumer reporting agency" has the meaning ascribed to it 7 in 15 U.S.C. Sec. 1681a(f).

8 "Security freeze" means a notice placed in a consumer's 9 credit report, at the request of the consumer and subject to 10 certain exceptions, that prohibits the consumer reporting 11 agency from releasing the consumer's credit report or score 12 relating to an extension of credit, without the express 13 authorization of the consumer.

14 "Extension of credit" does not include an increase in an 15 existing open-end credit plan, as defined in Regulation Z of 16 the Federal Reserve System (12 C.F.R. 226.2), or any change to 17 or review of an existing credit account.

"Proper identification" means information generally deemed sufficient to identify a person. Only if the consumer is unable to reasonably identify himself or herself with the information described above, may a consumer reporting agency require additional information concerning the consumer's employment and personal or family history in order to verify his or her identity.

(r) Any person who violates this Section commits anunlawful practice within the meaning of this Act.

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1 (Source: P.A. 97-597, eff. 1-1-12; 97-1150, eff. 1-25-13.)".