



HR0181

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HOUSE RESOLUTION

2           WHEREAS, The members of the Illinois House of  
3 Representatives are pleased to congratulate Joe Kilbride on his  
4 17th year of volunteer service to The Lincoln Foundation for  
5 Performance Excellence; and

6           WHEREAS, The Lincoln Foundation for Performance  
7 Excellence, founded in 1994, leads for-profit and non-profit  
8 organizations to performance excellence; and

9           WHEREAS, In order to foster a competitive market and  
10 provide the foundation for a vital and stable Illinois economy,  
11 it is paramount that the values and ideas surrounding the  
12 concept of "continuous quality improvement" be heralded as an  
13 important priority for Illinois' sectors of business,  
14 education, government, healthcare, and non-profit  
15 organizations; and

16           WHEREAS, The key to providing the highest quality products  
17 and services is a continuous process of self-evaluation; all  
18 organizations, large and small, must strive for and make a  
19 commitment to a "continuous improvement process" so as to  
20 improve Illinois' quality of life, to make it a State where  
21 organizations want to operate and where its citizens wish to  
22 live; and

1           WHEREAS, The Lincoln Foundation deploys a three-level  
2 process, allowing organizations to measure themselves against  
3 The Lincoln Foundation's criteria framework for organization  
4 excellence, modeled after The Malcolm Baldrige National  
5 Quality Award, including: Leadership, Strategic Planning,  
6 Customer Focus, Measurement, Analysis and Knowledge  
7 Management, Workforce Focus, Operations Focus, and Results;  
8 and

9           WHEREAS, The Lincoln Foundation depends on volunteer  
10 examiners to carry out its evaluation process, bringing  
11 knowledge of the criteria, experience with quality systems,  
12 communication, leadership, and assessment skills in order to  
13 provide a feedback report to help Illinois organizations become  
14 world class; and

15           WHEREAS, Examiners receive extensive preparation and  
16 support in learning about the Criteria for Performance  
17 Excellence and commit a significant amount of time, effort, and  
18 dedication in order to help organizations learn how to excel;  
19 and

20           WHEREAS, Joe Kilbride has contributed his expertise and  
21 more than 3,500 hours of his personal time during the past  
22 seventeen years to serving as a Senior Examiner for The Lincoln

1 Foundation for Performance Excellence; therefore, be it

2       RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE  
3 NINETY-SEVENTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that  
4 we congratulate Joe Kilbride on his volunteer work with The  
5 Lincoln Foundation for Performance Excellence and thank him for  
6 his time and commitment to help Illinois organizations excel;  
7 and be it further

8       RESOLVED, That a suitable copy of this resolution be  
9 presented to Joe Kilbride as a symbol of our respect and  
10 esteem.