1 AN ACT concerning regulation.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- Section 5. The Real Estate License Act of 2000 is amended by changing Section 20-20 and by adding Section 20-78 as
- 6 follows:

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7 (225 ILCS 454/20-20)

following causes:

- 8 (Section scheduled to be repealed on January 1, 2020)
- 9 Sec. 20-20. Grounds for discipline.
- (a) The Department may refuse to issue or renew or $\frac{a}{a}$ 10 license, may revoke, suspend, place on probation, suspend, or 11 revoke any license, reprimand, or take any other disciplinary 12 13 non-disciplinary action as the Department may deem 14 appropriate, including imposing fines proper or impose a fine not to exceed \$25,000 upon any licensee under this Act or 15 16 against a licensee in handling his or her own property, whether 17 held by deed, option, or otherwise, for each violation, with regard to any license, for any one or any combination of the 18
 - (1) Fraud or misrepresentation in applying for, or procuring, a license under this Act or in connection with applying for renewal of a license under this Act.
- 23 (2) Conviction by plea of guilty or nolo contendere,

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finding of guilt, jury verdict, or entry of judgment or by sentencing of any crime, including, but not limited to, convictions, preceding sentences of supervision, conditional discharge, or first offender probation, under the laws of any jurisdiction of the United States: (i) that is a felony; or (ii) that is a misdemeanor, an essential element of which is dishonesty, or that is directly related to the practice of the profession. The conviction of, plea of guilty or plea of nolo contendre to a felony misdemeanor, an essential element of which is dishonesty fraud or larceny, embezzlement, or obtaining money, property, or credit by false pretenses or by means of a confidence game, in this State, or any other jurisdiction.

- Inability to practice the profession with (3) reasonable judgment, skill, or safety as a result of a physical illness, including, but not limited deterioration through the aging process or loss of motor skill, or a mental illness or disability.
- (4) Practice under this Act as a licensee in a retail sales establishment from an office, desk, or space that is not separated from the main retail business by a separate and distinct area within the establishment.
- Disciplinary action of (5) another state jurisdiction against the license or other authorization to practice as a managing broker, broker, salesperson, or leasing agent if at least one of the grounds for that

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discipline is the same as or the equivalent of one of the grounds for discipline set forth in this Act. A certified copy of the record of the action by the other state or jurisdiction shall be prima facie evidence thereof.

- (6) Engaging in the practice of real estate brokerage without a license or after the licensee's license was expired or while the license was inoperative.
- (7) Cheating on or attempting to subvert the Real Estate License Exam or continuing education exam.
- (8) Aiding or abetting an applicant to subvert or cheat on the Real Estate License Exam or continuing education exam administered pursuant to this Act.
- (9) Advertising that is inaccurate, misleading, or contrary to the provisions of the Act.
- Making any substantial misrepresentation or untruthful advertising.
- (11) Making any false promises of a character likely to influence, persuade, or induce.
- (12) Pursuing a continued and flagrant course of misrepresentation or the making of false promises through licensees, employees, agents, advertising, or otherwise.
- (13) Any misleading or untruthful advertising, or using any trade name or insignia of membership in any real estate organization of which the licensee is not a member.
- (14) Acting for more than one party in a transaction without providing written notice to all parties for whom

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the licensee acts.

- (15) Representing or attempting to represent a broker other than the sponsoring broker.
- (16) Failure to account for or to remit any moneys or documents coming into his or her possession that belong to others.
- (17) Failure to maintain and deposit in a special account, separate and apart from personal and other business accounts, all escrow moneys belonging to others entrusted to a licensee while acting as a real estate broker, escrow agent, or temporary custodian of the funds of others or failure to maintain all escrow moneys on account until the transactions deposit in the consummated or terminated, except to the extent that the moneys, or any part thereof, shall be:
 - (A) disbursed prior to the consummation termination (i) in accordance with the written direction of the principals to the transaction or their duly authorized agents, (ii) in accordance with directions providing for the release, payment, or distribution of escrow moneys contained in any written contract signed by the principals to the transaction or their duly authorized agents, or (iii) pursuant to an order of a court of competent jurisdiction; or
 - (B) deemed abandoned and transferred to the Office of the State Treasurer to be handled as unclaimed

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property pursuant to the Uniform Disposition of Unclaimed Property Act. Escrow moneys may be deemed abandoned under this subparagraph (B) only: (i) in the absence of disbursement under subparagraph (A); (ii) in the absence of notice of the filing of any claim in a court of competent jurisdiction; and (iii) if 6 months have elapsed after the receipt of a written demand for the escrow moneys from one of the principals to the transaction or the principal's duly authorized agent.

The account shall be noninterest bearing, unless the character of the deposit is such that payment of interest otherwise required by law or unless thereon is principals to the transaction specifically require, in writing, that the deposit be placed in an interest bearing account.

- (18) Failure to make available to the Department all and related documents escrow records maintained connection with the practice of real estate within 24 hours of a request for those documents by Department personnel.
- (19)Failing to furnish copies upon request of documents relating to a real estate transaction to a party who has executed that document.
- (20) Failure of a sponsoring broker to timely provide information, sponsor cards, or termination of licenses to the Department.

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- (21)Engaging in dishonorable, unethical, unprofessional conduct of a character likely to deceive, defraud, or harm the public.
 - (22) Commingling the money or property of others with his or her own money or property.
 - (23) Employing any person on a purely temporary or single deal basis as a means of evading the law regarding payment of commission to nonlicensees on some contemplated transactions.
 - (24) Permitting the use of his or her license as a broker to enable a salesperson or unlicensed person to real estate business without operate а actual participation therein and control thereof by the broker.
 - (25) Any other conduct, whether of the same or a different character from that specified in this Section, that constitutes dishonest dealing.
 - (26) Displaying a "for rent" or "for sale" sign on any property without the written consent of an owner or his or her duly authorized agent or advertising by any means that any property is for sale or for rent without the written consent of the owner or his or her authorized agent.
 - (27) Failing to provide information requested by the Department, or otherwise respond to that request, within 30 days of the request.
 - (28) Advertising by means of a blind advertisement, except as otherwise permitted in Section 10-30 of this Act.

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- (29) Offering quaranteed sales plans, as defined in clause (A) of this subdivision (29), except to the extent hereinafter set forth:
 - (A) A "guaranteed sales plan" is any real estate purchase or sales plan whereby a licensee enters into a conditional or unconditional written contract with a seller, prior to entering into a brokerage agreement with the seller, by the terms of which a licensee agrees to purchase a property of the seller within a specified period of time at a specific price in the event the property is not sold in accordance with the terms of a brokerage agreement to be entered into between the sponsoring broker and the seller.
 - (B) A licensee offering a guaranteed sales plan shall provide the details and conditions of the plan in writing to the party to whom the plan is offered.
 - (C) A licensee offering a guaranteed sales plan shall provide to the party to whom the plan is offered evidence of sufficient financial resources to satisfy the commitment to purchase undertaken by the broker in the plan.
 - (D) Any licensee offering a quaranteed sales plan shall undertake to market the property of the seller subject to the plan in the same manner in which the broker would market any other property, unless the agreement with the seller provides otherwise.

- (E) The licensee cannot purchase seller's property until the brokerage agreement has ended according to its terms or is otherwise terminated.
- (F) Any licensee who fails to perform on a guaranteed sales plan in strict accordance with its terms shall be subject to all the penalties provided in this Act for violations thereof and, in addition, shall be subject to a civil fine payable to the party injured by the default in an amount of up to \$25,000.
- (30) Influencing or attempting to influence, by any words or acts, a prospective seller, purchaser, occupant, landlord, or tenant of real estate, in connection with viewing, buying, or leasing real estate, so as to promote or tend to promote the continuance or maintenance of racially and religiously segregated housing or so as to retard, obstruct, or discourage racially integrated housing on or in any street, block, neighborhood, or community.
- (31) Engaging in any act that constitutes a violation of any provision of Article 3 of the Illinois Human Rights Act, whether or not a complaint has been filed with or adjudicated by the Human Rights Commission.
- (32) Inducing any party to a contract of sale or lease or brokerage agreement to break the contract of sale or lease or brokerage agreement for the purpose of substituting, in lieu thereof, a new contract for sale or

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lease or brokerage agreement with a third party.

- (33) Negotiating a sale, exchange, or lease of real estate directly with any person if the licensee knows that the person has an exclusive brokerage agreement with another broker, unless specifically authorized by that broker.
- (34) When a licensee is also an attorney, acting as the attorney for either the buyer or the seller in the same transaction in which the licensee is acting or has acted as a broker or salesperson.
- (35) Advertising or offering merchandise or services as free if any conditions or obligations necessary for receiving the merchandise or services are not disclosed in the same advertisement or offer. These conditions or obligations include without limitation the requirement that the recipient attend a promotional activity or visit a real estate site. As used in this subdivision (35), "free" includes terms such as "award", "prize", "no charge", "free of charge", "without charge", and similar words or phrases that reasonably lead a person to believe that he or she may receive or has been selected to receive something of value, without any conditions or obligations on the part of the recipient.
- (36) Disregarding or violating any provision of the Land Sales Registration Act of 1989, the Illinois Real Estate Time-Share Act, or the published rules promulgated

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- by the Department to enforce those Acts.
- (37) Violating the terms of a disciplinary order issued by the Department.
 - (38) Paying or failing to disclose compensation in violation of Article 10 of this Act.
 - (39) Requiring a party to a transaction who is not a client of the licensee to allow the licensee to retain a portion of the escrow moneys for payment of the licensee's commission or expenses as a condition for release of the escrow moneys to that party.
 - (40) Disregarding or violating any provision of this Act or the published rules promulgated by the Department to enforce this Act or aiding or abetting any individual, partnership, registered limited liability partnership, limited liability company, or corporation in disregarding provision of this Act or the published promulgated by the Department to enforce this Act.
 - (41) Failing to provide the minimum services required by Section 15-75 of this Act when acting under an exclusive brokerage agreement.
 - (42) Habitual or excessive use or addiction to alcohol, narcotics, stimulants, or any other chemical agent or drug that results in a managing broker, broker, salesperson, or leasing agent's inability to practice with reasonable skill or safety.
 - (b) The Department may refuse to issue or renew or may

- suspend the license of any person who fails to file a return,
 pay the tax, penalty or interest shown in a filed return, or
 pay any final assessment of tax, penalty, or interest, as
 required by any tax Act administered by the Department of
 Revenue, until such time as the requirements of that tax Act
 are satisfied in accordance with subsection (g) of Section
 2105-15 of the Civil Administrative Code of Illinois.
 - (c) The Department shall deny a license or renewal authorized by this Act to a person who has defaulted on an educational loan or scholarship provided or guaranteed by the Illinois Student Assistance Commission or any governmental agency of this State in accordance with item (5) of subsection (g) of Section 2105-15 of the Civil Administrative Code of Illinois.
 - (d) In cases where the Department of Healthcare and Family Services (formerly Department of Public Aid) has previously determined that a licensee or a potential licensee is more than 30 days delinquent in the payment of child support and has subsequently certified the delinquency to the Department may refuse to issue or renew or may revoke or suspend that person's license or may take other disciplinary action against that person based solely upon the certification of delinquency made by the Department of Healthcare and Family Services in accordance with item (5) of subsection (g) of Section 2105-15 of the Civil Administrative Code of Illinois.
 - (e) In enforcing this Section, the Department or Board upon

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a showing of a possible violation may compel an individual licensed to practice under this Act, or who has applied for licensure under this Act, to submit to a mental or physical examination, or both, as required by and at the expense of the Department. The Department or Board may order the examining physician to present testimony concerning the mental physical examination of the licensee or applicant. No information shall be excluded by reason of any common law or statutory privilege relating to communications between the licensee or applicant and the examining physician. The examining physicians shall be specifically designated by the Board or Department. The individual to be examined may have, at his or her own expense, another physician of his or her choice present during all aspects of this examination. Failure of an individual to submit to a mental or physical examination, when directed, shall be grounds for suspension of his or her license until the individual submits to the examination if the Department finds, after notice and hearing, that the refusal to submit to the examination was without reasonable cause.

If the Department or Board finds an individual unable to practice because of the reasons set forth in this Section, the Department or Board may require that individual to submit to care, counseling, or treatment by physicians approved or designated by the Department or Board, as a condition, term, or restriction for continued, reinstated, or renewed licensure to practice; or, in lieu of care, counseling, or treatment, the

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2 Department to file, a complaint to immediately suspend, revoke,

or otherwise discipline the license of the individual. An

individual whose license was granted, continued, reinstated,

5 renewed, disciplined or supervised subject to such terms,

6 conditions, or restrictions, and who fails to comply with such

terms, conditions, or restrictions, shall be referred to the

8 Secretary for a determination as to whether the individual

shall have his or her license suspended immediately, pending a

hearing by the Department.

In instances in which the Secretary immediately suspends a person's license under this Section, a hearing on that person's license must be convened by the Department within 30 days after the suspension and completed without appreciable delay. The Department and Board shall have the authority to review the subject individual's record of treatment and counseling regarding the impairment to the extent permitted by applicable federal statutes and regulations safeguarding the confidentiality of medical records.

An individual licensed under this Act and affected under this Section shall be afforded an opportunity to demonstrate to the Department or Board that he or she can resume practice in compliance with acceptable and prevailing standards under the provisions of his or her license.

25 (Source: P.A. 95-851, eff. 1-1-09; 96-856, eff. 12-31-09.)

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(225 ILCS 454/20-78 new) 1

Sec. 20-78. Confidentiality. All information collected by the Department in the course of an examination or investigation of a licensee or applicant, including, but not limited to, any complaint against a licensee filed with the Department and information collected to investigate any such complaint, shall be maintained for the confidential use of the Department and shall not be disclosed. The Department may not disclose the information to anyone other than law enforcement officials, other regulatory agencies that have an appropriate regulatory interest as determined by the Secretary, or to a party presenting a lawful subpoena to the Department. Information and documents disclosed to a federal, State, county, or local law enforcement agency shall not be disclosed by the agency for any purpose to any other agency or person. A formal complaint filed against a licensee by the Department or any order issued by the Department against a licensee or applicant shall be a public record, except as otherwise prohibited by law.

19 Section 99. Effective date. This Act takes effect upon 20 becoming law.