## 96TH GENERAL ASSEMBLY

# State of Illinois

## 2009 and 2010

#### SB3135

Introduced 2/8/2010, by Sen. Dale A. Righter - Chris Lauzen

### SYNOPSIS AS INTRODUCED:

815 ILCS 305/20 from Ch. 134, par. 120 815 ILCS 402/5

815 ILCS 402/5 815 ILCS 402/10

Amends the Automatic Telephone Dialers Act and the Restricted Call Registry Act. Provides that the Automatic Telephone Dialers Act applies to electioneering autodialer telephone calls but does not apply to other telephone calls made by an autodialer and placed on behalf of a political organization. Prohibits electioneering autodialer telephone calls to telephone service subscribers who have registered their telephone number or numbers on the Restricted Call ("Do Not Call") Registry. Defines "electioneering autodialer telephone call" to mean any voice communication over a telephone line, through the use of an autodialer or autodialer system, that refers to a clearly identified political candidate, political party, or question of public policy and is an appeal to vote for or against a clearly identified candidate, political party, or question of public policy. Effective immediately.

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1 AN ACT concerning business.

# 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

- Section 5. The Automatic Telephone Dialers Act is amended
  by changing Section 20 as follows:
- 6 (815 ILCS 305/20) (from Ch. 134, par. 120)

7 Sec. 20. Exemptions.

8 (a) Except as provided in subsection (b), the provisions of 9 this Act shall not apply to the following types of telephone 10 calls made by an autodialer:

11 (1) calls made in response to an express request of the 12 person called;

(2) calls made to any person with whom the telephone
solicitor has a prior or existing business relationship;

(3) a telephone call placed on behalf of any political,
charitable, public opinion polling, research survey, or
radio or television broadcast rating organization.

18 <u>(a-5) The provisions of this Act apply to electioneering</u> 19 <u>autodialer telephone calls as defined in Section 5 of the</u> 20 <u>Restricted Call Registry Act but do not apply to other</u> 21 <u>telephone calls made by an autodialer and placed on behalf of a</u> 22 political organization.

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(b) Notwithstanding the provisions of subsection (a) <u>or</u>

<u>(a-5)</u>, all calls made by an autodialer must be made in compliance with the requirements of subsection (d) of Section 15. (Source: P.A. 91-182, eff. 1-1-00.)

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5 Section 10. The Restricted Call Registry Act is amended by6 changing Sections 5 and 10 as follows:

7 (815 ILCS 402/5)

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8 Sec. 5. Definitions. As used in this Act:

9 (a) "Residential subscriber" means a person or spouse who 10 has subscribed to either residential telephone service from a 11 local exchange company or public mobile services, as defined by 12 Section 13-214 of the Public Utilities Act, a guardian of the 13 person or the person's spouse, or an individual who has power 14 of attorney from or an authorized agent of the person or the 15 person's spouse.

16 business relationship" means (b) "Established the 17 existence of an oral or written transaction, agreement, 18 contract, or other legal state of affairs involving a person or entity and an existing customer under which both parties have a 19 20 course of conduct or established pattern of activity for 21 commercial or mercantile purposes and for the benefit or profit of both parties. A pattern of activity does not necessarily 22 mean multiple previous contacts. The established business 23 24 relationship must exist between the existing customer and the

person or entity directly, and does not extend to any related 1 2 business entity or other business organization of the person or 3 entity or related to the person or entity or the person or entity's agent including but not limited to 4 а parent 5 corporation, subsidiary partnership, company other or 6 corporation or affiliate.

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(c) "Existing customer" means an individual who has either:

8 (1) entered into a transaction, agreement, contract, 9 or other legal state of affairs between a person or entity 10 and a residential subscriber under which the payment or 11 exchange of consideration for any goods or services has 12 taken place within the preceding 18 months or has been 13 arranged to take place at a future time; or

14 (2) opened or maintained a debit account, credit card 15 account, or other credit or discount program offered by or 16 in conjunction with the person or entity and has not 17 requested the person or entity to close such account or 18 terminate such program.

19 (d) "Registry" means the Restricted Call Registry20 established under this Act.

(e) "Telephone solicitation" means any voice communication over a telephone line from a live operator, through the use of an autodialer or autodialer system, as defined in Section 5 of the Automatic Telephone Dialers Act, or by other means for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, or for the purposes of

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1 soliciting charitable contributions but does not include
2 communications:

3 (1)any residential subscriber with that to subscriber's prior express invitation or permission when a 4 5 voluntary 2-way communication between a person or entity and a residential subscriber has occurred with or without 6 7 an exchange of consideration. A telephone solicitation is 8 presumed not to be made at the express request of a 9 subscriber if one of the following occurs, as applicable:

10 (A) The telephone solicitation is made 30 business 11 days after the last date on which the subscriber 12 contacted a business with the purpose of inquiring 13 about the potential purchase of goods or services.

(B) The telephone solicitation is made 30 business
days after the last date on which the subscriber
consented to be contacted.

17 (C) The telephone solicitation is made 30 business 18 days after a product or service becomes available where 19 the subscriber has made a request to the business for 20 that product or service that is not then available, and 21 requests a call when the product or service becomes 22 available;

(2) by or on behalf of any person or entity with whom a
 residential subscriber has an established business
 relationship which has not been terminated in writing by
 either party and which is related to the nature of the

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established business relationship;

2 (3) by or on behalf of any person or entity with whom a 3 residential subscriber is an existing customer, unless the customer has stated to the person or entity or the person 4 5 or entity's agent that he or she no longer wishes to receive the telemarketing sales calls of the person or 6 7 entity, or unless the nature of the call is unrelated to the established business relationship with the existing 8 9 customer:

10 (4) by or on behalf of an organization that is exempt 11 from federal income taxation under Section 501(c) of the 12 Internal Revenue Code, but only if the person making the 13 telephone solicitation immediately discloses all of the 14 following information upon making contact with the 15 consumer:

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(A) the caller's true first and last name; and

17 (B) the name, address, and telephone number of the18 organization;

(5) by or on behalf of an individual licensed under the
 Real Estate License Act of 2000 or as an insurance producer
 under the Illinois Insurance Code who either:

(A) is setting or attempting to set a face to face
appointment for actions relating to that individual's
real estate or insurance business; or

(B) is encouraging or attempting to encourage the
 purchase or rental of, or investment in, property,

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goods, or services, which cannot be completed, and for which payment or authorization of payment is not required, until after a written or electronic agreement is signed by the residential subscriber; or

5 (6) until July 1, 2005, by or on behalf of any entity over which the Federal Communications Commission or the 6 Illinois Commerce Commission has regulatory authority to 7 8 the extent that, subject to that authority, the entity is 9 required to maintain a license, permit, or certificate to 10 sell or provide telecommunications service, as defined in 11 Section 13-203 of the Public Utilities Act, while the 12 in telephone solicitation entity is engaged for inter-exchange telecommunications service, as defined in 13 14 Section 13-205 of the Public Utilities Act, or local 15 exchange telecommunications service, as defined in Section 16 13-204 of the Public Utilities Act or to the extent, 17 subject to the regulatory authority of the Federal Communications Commission, the entity is defined by Title 18 47 Section 522(5) of the United States Code, or providers 19 20 of information services as defined by Title 47 Section 153(20) of the United States Code. 21

(f) "Electioneering autodialer telephone call" means any voice communication over a telephone line, through the use of an autodialer or autodialer system as defined in Section 5 of the Automatic Telephone Dialers Act, that:

26 (1) refers to (i) a clearly identified candidate or

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1	candidates who will appear on the ballot for nomination for
2	election, election, or retention, (ii) a clearly
3	identified political party, or (iii) a clearly identified
4	question of public policy that will appear on the ballot;
5	(2) is targeted to the relevant electorate; and
6	(3) is susceptible to no reasonable interpretation
7	other than as an appeal to vote for or against a clearly
8	identified candidate for nomination for election,
9	election, or retention, a political party, or a question of
10	public policy.

11 (Source: P.A. 92-795, eff. 8-9-02.)

12 (815 ILCS 402/10)

13 Sec. 10. Prohibited calls.

14 <u>(a)</u> Beginning October 1, 2003, it is a violation of this 15 Act for any person or entity to make or cause to be made any 16 telephone solicitation calls to any residential subscriber 17 more than 45 days after the person or entity obtains the 18 Registry or any update of the Registry on which the residential 19 subscriber's telephone number or numbers first appear.

20 <u>(b) On and after the effective date of this amendatory Act</u> 21 <u>of the 96th General Assembly, it is a violation of this Act for</u> 22 <u>any person or entity to make or cause to be made any</u> 23 <u>electioneering autodialer telephone calls to any residential</u> 24 <u>subscriber more than 45 days after the person or entity obtains</u> 25 <u>the Registry or any update of the Registry on which the</u>

2 <u>appear</u> .	
3 (Source: P.A. 92-795, eff. 8-9-02; 93-49, eff.	6-30-03.)

4 Section 99. Effective date. This Act takes effect upon5 becoming law.