

1 AN ACT concerning regulation.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 5. The Public Utilities Act is amended by changing  
5 Section 19-125 as follows:

6 (220 ILCS 5/19-125)

7 Sec. 19-125. Consumer education.

8 (a) The Commission shall make available upon request and at  
9 no charge, and shall make available to the public on the  
10 Internet through the State of Illinois World Wide Web site:

11 (1) a list of all certified alternative gas suppliers  
12 serving residential and small commercial customers within  
13 the service area of each gas utility including, in the case  
14 of the Internet, computer links to available web sites of  
15 the certified alternative gas suppliers;

16 (2) a list of all certified alternative gas suppliers  
17 serving residential or small commercial customers that  
18 have been found in the last 3 years by the Commission  
19 pursuant to Section 10-108 to have failed to provide  
20 service in accordance with this Act;

21 (3) guidelines to assist customers in determining  
22 which gas supplier is most appropriate for each customer;  
23 and

1           (4) Internet links to providers of information that  
2 enables customers to compare prices and services of gas  
3 utilities and alternative gas suppliers, if and when that  
4 information is available.

5           (b) In any service area where customers are able to choose  
6 their natural gas supplier, the Commission shall require gas  
7 utilities and alternative gas suppliers to inform customers of  
8 how they may contact the Commission in order to obtain  
9 information about the customer choice program.

10          (c) The Commission shall make available in print, upon  
11 request and at no charge, and on its World Wide Web site,  
12 information on where customers of alternative gas suppliers  
13 serving residential and small commercial customers can address  
14 any complaint with regard to an alternative gas supplier's  
15 obligations under Section 19-115 of this Act, including the  
16 provision of service in accordance with the terms of its  
17 contract, sales tactics, and rates. The Commission shall  
18 maintain a summary by category and provider of all informal  
19 complaints it receives pursuant to this Section, and it shall  
20 publish the summary on a quarterly basis on its World Wide Web  
21 site. Individual customer information shall not be included in  
22 the summary.

23          (d) Notwithstanding any other rulemaking authority that  
24 may exist, neither the Governor nor any agency or agency head  
25 under the jurisdiction of the Governor has any authority to  
26 make or promulgate rules to implement or enforce the provisions

1 of this amendatory Act of the 95th General Assembly. If,  
2 however, the Governor believes that rules are necessary to  
3 implement or enforce the provisions of this amendatory Act of  
4 the 95th General Assembly, the Governor may suggest rules to  
5 the General Assembly by filing them with the Clerk of the House  
6 and the Secretary of the Senate and by requesting that the  
7 General Assembly authorize such rulemaking by law, enact those  
8 suggested rules into law, or take any other appropriate action  
9 in the General Assembly's discretion. Nothing contained in this  
10 amendatory Act of the 95th General Assembly shall be  
11 interpreted to grant rulemaking authority under any other  
12 Illinois statute where such authority is not otherwise  
13 explicitly given. For the purposes of this amendatory Act of  
14 the 95th General Assembly, "rules" is given the meaning  
15 contained in Section 1-70 of the Illinois Administrative  
16 Procedure Act, and "agency" and "agency head" are given the  
17 meanings contained in Sections 1-20 and 1-25 of the Illinois  
18 Administrative Procedure Act to the extent that such  
19 definitions apply to agencies or agency heads under the  
20 jurisdiction of the Governor.

21 (Source: P.A. 92-852, eff. 8-26-02.)