## 94TH GENERAL ASSEMBLY

#### State of Illinois

#### 2005 and 2006

#### SB2170

Introduced 1/4/2006, by Sen. Susan Garrett

#### SYNOPSIS AS INTRODUCED:

210 ILCS 45/2-217 new 210 ILCS 50/3.85 210 ILCS 85/6.22 new 815 ILCS 505/2XX new

Amends the Nursing Home Care Act and the Hospital Licensing Act; provides that a nursing home or hospital that orders transportation of a resident or patient by ambulance must maintain a written record showing the name of the person who placed the order for that transportation and the medical reason for that transportation. Amends the Emergency Medical Services (EMS) Systems Act; authorizes the Department of Public Health to suspend, for a period not exceeding 30 days, the license of any vehicle service provider, after an opportunity for a hearing, when findings show that the provider has directly or indirectly given, offered, or promised anything of value to a facility licensed under the Nursing Home Care Act or the Hospital Licensing Act for the purpose of influencing the facility to use the provider's services for the transportation of residents or patients of the facility. Amends the Consumer Fraud and Deceptive Business Practices Act. Sets forth statements that must be included in an agreement for emergency or non-emergency transportation of a patient by an ambulance service provider, and requires that such an agreement contain certain other information and be printed in type of a certain size. Requires that the agreement be signed by the patient or the patient's authorized representative and by the ambulance service provider's authorized agent. Requires that the patient or the patient's authorized representative be provided with an executed copy of the agreement. Provides that it is an unlawful practice under the Act for an ambulance service provider to enter into an agreement with a patient, or a person acting on the patient's behalf, that does not comply with these requirements. Provides that if the court finds that an ambulance service provider has violated any of the requirements concerning an agreement with a patient, the court may order that the ambulance service provider pay to the patient an amount equal to 3 times the maximum amount stated in the agreement that will be due from the patient or, if no such maximum amount is stated in the agreement, 3 times the amount claimed due by the ambulance service provider, including any interest, collection costs, and attorney's fees claimed by the provider.

LRB094 13493 DRJ 50420 b

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AN ACT concerning business.

#### Be it enacted by the People of the State of Illinois, 2 represented in the General Assembly: 3

4 Section 5. The Nursing Home Care Act is amended by adding 5 Section 2-217 as follows:

(210 ILCS 45/2-217 new) 6

Sec. 2-217. Order for transportation of resident by 7 8 ambulance. If a facility orders transportation of a resident of the facility by ambulance, the facility must maintain a written 9 record that shows (i) the name of the person who placed the 10 order for that transportation and (ii) the medical reason for 11 12 that transportation.

- 13 Section 10. The Emergency Medical Services (EMS) Systems Act is amended by changing Section 3.85 as follows: 14
- 15 (210 ILCS 50/3.85)
- 16

Sec. 3.85. Vehicle Service Providers.

(a) "Vehicle Service Provider" means an entity licensed by 17 the Department to provide emergency or non-emergency medical 18 services in compliance with this Act, the rules promulgated by 19 20 the Department pursuant to this Act, and an operational plan approved by its EMS System(s), utilizing at least ambulances or 21 specialized emergency medical service vehicles (SEMSV). 22

23 (1) "Ambulance" means any publicly or privately owned 24 on-road vehicle that is specifically designed, constructed or modified and equipped, and is intended to be used for, 25 and is maintained or operated for the 26 emergency 27 transportation of persons who are sick, injured, wounded or 28 otherwise incapacitated or helpless, or the non-emergency medical transportation of persons who require the presence 29 of medical personnel to monitor the individual's condition 30

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or medical apparatus being used on such individuals.

(2) "Specialized Emergency Medical Services Vehicle" 2 or "SEMSV" means a vehicle or conveyance, other than those 3 owned or operated by the federal government, that is 4 5 primarily intended for use in transporting the sick or 6 injured by means of air, water, or ground transportation, that is not an ambulance as defined in this Act. The term 7 includes watercraft, aircraft and special purpose ground 8 9 transport vehicles or conveyances not intended for use on 10 public roads.

(3) An ambulance or SEMSV may also be designated as a
 Limited Operation Vehicle or Special-Use Vehicle:

(A) "Limited Operation Vehicle" means a vehicle
which is licensed by the Department to provide basic,
intermediate or advanced life support emergency or
non-emergency medical services that are exclusively
limited to specific events or locales.

(B) "Special-Use Vehicle" means any publicly or 18 privately owned vehicle that is specifically designed, 19 20 constructed or modified and equipped, and is intended to be used for, and is maintained or operated solely 21 for the emergency or non-emergency transportation of a 22 23 specific medical class or category of persons who are sick, injured, wounded or otherwise incapacitated or 24 25 helpless (e.g. high-risk obstetrical patients, 26 neonatal patients).

27 (b) The Department shall have the authority and 28 responsibility to:

(1) Require all Vehicle Service Providers, both
publicly and privately owned, to function within an EMS
System;

32 (2) Require a Vehicle Service Provider utilizing 33 ambulances to have a primary affiliation with an EMS System 34 within the EMS Region in which its Primary Service Area is 35 located, which is the geographic areas in which the 36 provider renders the majority of its emergency responses. 1 This requirement shall not apply to Vehicle Service 2 Providers which exclusively utilize Limited Operation 3 Vehicles;

4 (3) Establish licensing standards and requirements for
5 Vehicle Service Providers, through rules adopted pursuant
6 to this Act, including but not limited to:

7 (A) Vehicle design, specification, operation and
 8 maintenance standards;

9

(B) Equipment requirements;

10 11 (C) Staffing requirements; and

(D) Annual license renewal.

(4) License all Vehicle Service Providers that have met
the Department's requirements for licensure, unless such
Provider is owned or licensed by the federal government.
All Provider licenses issued by the Department shall
specify the level and type of each vehicle covered by the
license (BLS, ILS, ALS, ambulance, SEMSV, limited
operation vehicle, special use vehicle);

(5) Annually inspect all licensed Vehicle Service
 Providers, and relicense such Providers that have met the
 Department's requirements for license renewal;

(6) Suspend, revoke, refuse to issue or refuse to renew 22 the license of any Vehicle Service Provider, or that 23 portion of a license pertaining to a specific vehicle 24 operated by the Provider, after an opportunity for a 25 hearing, when findings show that the Provider or one or 26 27 more of its vehicles has failed to comply with the 28 standards and requirements of this Act or rules adopted by the Department pursuant to this Act; 29

30 <u>(6.5)</u> Suspend, for a period not exceeding 30 days, the 31 license of any Vehicle Service Provider, after an 32 opportunity for a hearing, when findings show that the 33 Provider has directly or indirectly given, offered, or 34 promised anything of value to a facility licensed under the 35 Nursing Home Care Act or the Hospital Licensing Act for the 36 purpose of influencing the facility to use the Provider's

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# services for the transportation of residents or patients of the facility;

3 Issue an Emergency Suspension Order for (7) any Provider or vehicle licensed under this Act, when the 4 5 Director or his designee has determined that an immediate 6 and serious danger to the public health, safety and welfare exists. Suspension or revocation proceedings which offer 7 an opportunity for hearing shall be promptly initiated 8 9 after the Emergency Suspension Order has been issued;

10 (8) Exempt any licensed vehicle from subsequent 11 vehicle design standards or specifications required by the 12 Department, as long as said vehicle is continuously in the vehicle 13 compliance with design standards and specifications originally applicable to that vehicle, or 14 until said vehicle's title of ownership is transferred; 15

(9) Exempt any vehicle (except an SEMSV) which was
being used as an ambulance on or before December 15, 1980,
from vehicle design standards and specifications required
by the Department, until said vehicle's title of ownership
is transferred. Such vehicles shall not be exempt from all
other licensing standards and requirements prescribed by
the Department;

(10) Prohibit any Vehicle Service Provider from
advertising, identifying its vehicles, or disseminating
information in a false or misleading manner concerning the
Provider's type and level of vehicles, location, primary
service area, response times, level of personnel,
licensure status or System participation; and

(11) Charge each Vehicle Service Provider a fee, to be
submitted with each application for licensure and license
renewal, which shall not exceed \$25.00 per vehicle, up to
\$500.00 per Provider.

33 (Source: P.A. 89-177, eff. 7-19-95.)

34 Section 15. The Hospital Licensing Act is amended by adding 35 Section 6.22 as follows:

1	(210 ILCS 85/6.22 new)
2	Sec. 6.22. Order for transportation of patient by
3	ambulance. If a hospital orders transportation of a patient of
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4	the hospital by ambulance, the hospital must maintain a written
6	record that shows (i) the name of the person who placed the
7	order for that transportation and (ii) the medical reason for
/	that transportation.
8	Section 20. The Consumer Fraud and Deceptive Business
9	Practices Act is amended by adding Section 2XX as follows:
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10	(815 ILCS 505/2XX new)
11	Sec. 2XX. Ambulance service contracts.
12	(a) In this Section:
13	"Ambulance service provider" means a person who provides
14	emergency or non-emergency transportation services by
15	ambulance.
16	"Patient" means a person who is transported by ambulance
17	pursuant to an agreement with an ambulance service provider.
18	(b) An agreement for payment to an ambulance service
19	provider for the provider's emergency or non-emergency
20	transportation of a patient by ambulance must be in writing and
21	must comply with all of the following requirements:
22	(1) The following caption must appear at the beginning
23	of the agreement, in at least 16-point boldface type:
24	"PATIENT'S RESPONSIBILITY TO PAY FOR AMBULANCE TRANSPORT
25	SERVICE".
26	(2) The agreement's terms must be expressed in clear,
27	simple language and in at least 14-point boldface type.
28	(3) The agreement must contain each of the following
29	statements:
30	(A) "NOTICE: MEDICARE WILL NOT PAY ANY PART OF THE
31	COST OF YOUR TRANSPORT BY AMBULANCE UNLESS CERTIFIED BY
32	YOUR HEALTH CARE PROVIDER AS BEING MEDICALLY
33	NECESSARY."

1	(B) "(Ambulance service provider) will file a
2	claim for payment for the ambulance transport service
3	provided to you by (ambulance service provider). If
4	Medicare or your other insurer rejects your claim,
5	(ambulance service provider) will give you written
6	notice of that nonpayment, and you will have to pay for
7	the ambulance transport service provided. That total
8	amount will not be more than \$(amount)."
9	(C) "The total interest on any unpaid balance may
10	not exceed 7% per year, and collection costs, including
11	attorney's fees, may not exceed \$(amount)."
12	(D) "If you do not understand any part of this
13	agreement, ask (ambulance service provider) to explain
14	the terms of the agreement to you."
15	(E) "If Medicare or your other insurer rejects a
16	claim for payment for ambulance transport service
17	provided to you pursuant to this agreement, you have
18	the right to appeal that rejection directly to Medicare
19	or your other insurer."
20	(F) "(Ambulance service provider) will keep your
21	health information confidential and will not disclose
22	any of that information to anyone else except as
23	necessary to file a claim for payment for the ambulance
24	transport service provided to you."
25	(4) The agreement must be signed by the patient or by
26	the patient's authorized representative and must contain
27	the following statement immediately preceding the
28	patient's or representative's signature: "I WANT TO BE
29	TRANSPORTED BY AMBULANCE AND AGREE TO THE TERMS OF THIS
30	AGREEMENT, INCLUDING THE TERMS FOR PAYMENT FOR AMBULANCE
31	TRANSPORT SERVICE." The agreement must also be signed by
32	the ambulance service provider's authorized agent.
33	(5) The agreement must contain (i) the patient's full
34	home address, including the street name and number, city,
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55	state, and ZIP code, and (ii) the patient's Medicare
36	state, and ZIP code, and (ii) the patient's Medicare identification number and any other insurance

1	identification number.
2	(6) The agreement must contain the full name and
3	business address (including the street name and number,
4	city, state, and ZIP code) of the ambulance service
5	provider.
6	An executed copy of the agreement must be provided to the
7	patient or the patient's authorized representative.
8	(c) It is an unlawful practice within the meaning of this
9	Act for an ambulance service provider to enter into an
10	agreement with a patient, or a person acting on the patient's
11	behalf, that does not comply with subsection (b).
12	(d) In addition to any other penalty provided in this Act,
13	if the court finds that an ambulance service provider has
14	violated any provision of subsection (b), the court may order
15	that the ambulance service provider pay to the patient an
16	amount equal to 3 times the maximum amount stated in the
17	agreement in compliance with subdivision (b)(3)(B) of this
18	Section or, if no such maximum amount is stated in the
19	agreement, 3 times the amount claimed due by the ambulance
20	service provider, including any interest, collection costs,
21	and attorney's fees claimed by the provider.