



103RD GENERAL ASSEMBLY

State of Illinois

2023 and 2024

SB2054

Introduced 2/9/2023, by Sen. Ram Villivalam

SYNOPSIS AS INTRODUCED:

815 ILCS 312/65 new

Amends the Car-Sharing Program Act. Provides that a car-sharing program shall not require a shared-vehicle owner to pay any fee, penalty, or other cost when making a claim for personal injuries, physical damages, property damages, or other reimbursement. Provides that a car-sharing program shall provide shared-vehicle owners with a toll-free hotline for customer service inquiries, questions, or complaints that is answered at all times. Provides that if a shared-vehicle owner makes available a shared vehicle on a car-sharing program continuously for 75% of the time during a 90-day period, the car-sharing program shall reimburse the shared-vehicle owner for any damages to the shared vehicle caused by actual wear and tear, any damages to the engine, drivetrain, or other components of the shared vehicle, and the actual cost to clean the shared vehicle. Provides that every car-sharing program shall annually file a report with the Attorney General that includes specified information concerning claims filed by shared-vehicle owners. Makes other changes. Effective immediately.

LRB103 28774 SPS 55158 b

1 AN ACT concerning business.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Car-Sharing Program Act is amended by
5 adding Section 65 as follows:

6 (815 ILCS 312/65 new)

7 Sec. 65. Rights of shared-vehicle owners.

8 (a) A car-sharing program shall not require a
9 shared-vehicle owner to pay any fee, penalty, or other cost
10 when making a claim for personal injuries, physical damages,
11 property damages, or other reimbursement.

12 (b) A car-sharing program shall allow a shared-vehicle
13 owner to make a claim for personal injuries, physical damages,
14 property damages, or other reimbursement for a period of at
15 least 30 days after the car-sharing termination time, during
16 which time the claim for personal injury, physical damage,
17 property damage, or other reimbursement arose.

18 (c) A car-sharing program shall provide shared-vehicle
19 owners with a toll-free hotline for customer service
20 inquiries, questions, or complaints that is answered at all
21 times. A car-sharing program may also provide shared-vehicle
22 owners with an email address or online platform that will
23 receive customer service related inquiries, questions, or

1 complaints. A car-sharing program shall respond to all
2 customer service inquiries, questions, or complaints received
3 through an email address or online platform within 24 hours.

4 (d) If a shared-vehicle owner makes available a shared
5 vehicle on a car-sharing program continuously for 75% of the
6 time during a 90-day period, the car-sharing program shall
7 reimburse the shared-vehicle owner for any damages to the
8 shared vehicle caused by actual wear and tear and any damages
9 to the engine, drivetrain, or other components of the shared
10 vehicle.

11 (e) If a shared-vehicle owner makes available a shared
12 vehicle on a car-sharing program continuously for 75% of the
13 time during a 90-day period, the car-sharing program shall
14 reimburse the shared-vehicle owner for the actual cost to
15 clean the shared vehicle, not to exceed \$50.

16 (f) Every car-sharing program shall annually file a report
17 with the Attorney General that includes:

18 (1) the number of claims made by shared-vehicle
19 owners;

20 (2) the number of claims that the car-sharing program
21 approved;

22 (3) the number of claims that the car-sharing program
23 rejected; and

24 (4) the reasons for rejecting such claims.

25 The car-sharing program shall file the report for calendar
26 year 2023 on or before January 31, 2024 and on or before

1 January 31 for every year thereafter.

2 Section 99. Effective date. This Act takes effect upon
3 becoming law.