## **103RD GENERAL ASSEMBLY**

## State of Illinois

## 2023 and 2024

#### HB2325

Introduced 2/14/2023, by Rep. Margaret Croke

### SYNOPSIS AS INTRODUCED:

205 ILCS 635/1-3 from Ch. 17, par. 2321-3

205 ILCS 635/1-4 205 ILCS 635/3-11 new

Amends the Residential Mortgage License Act of 1987. Provides that each full service office (rather than office, place of business, or location) at which a residential mortgage licensee conducts any part of his or her business must be recorded with the Secretary of Financial and Professional Regulation. Provides that licensees may allow mortgage loan originators to work from a remote location if specified conditions are met. Provides that "full service office" does not include a remote location. Defines "remote location".

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AN ACT concerning regulation.

# 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

Section 5. The Residential Mortgage License Act of 1987 is
amended by changing Sections 1-3 and 1-4 and by adding Section
3-11 as follows:

7 (205 ILCS 635/1-3) (from Ch. 17, par. 2321-3)

Sec. 1-3. Necessity for license; scope of Act.

9 (a) No person, partnership, association, corporation or other entity shall engage in the business of brokering, 10 funding, originating, servicing or purchasing of residential 11 mortgage loans without first obtaining a license from the 12 Secretary in accordance with the licensing procedure provided 13 14 in this Article I and such regulations as may be promulgated by the Secretary. The licensing provisions of this Section shall 15 16 not apply to any entity engaged solely in commercial mortgage 17 lending or to any person, partnership association, corporation or other entity exempted pursuant to Section 1-4, subsection 18 (d), of this Act or in accordance with regulations promulgated 19 by the Secretary hereunder. No provision of this Act shall 20 21 apply to an exempt person or entity as defined in items (1) and (1.5) of subsection (d) of Section 1-4 of this Act. 22 Notwithstanding anything to the contrary in the preceding 23

1 sentence, an individual acting as a mortgage loan originator 2 who is not employed by and acting for an entity described in 3 item (1) of subsection (tt) of Section 1-4 of this Act shall be 4 subject to the mortgage loan originator licensing requirements 5 of Article VII of this Act.

6 Effective January 1, 2011, no provision of this Act shall 7 apply to an exempt person or entity as defined in item (1.8) of subsection (d) of Section 1-4 of this Act. Notwithstanding 8 9 anything to the contrary in the preceding sentence, an 10 individual acting as a mortgage loan originator who is not 11 employed by and acting for an entity described in item (1) of 12 subsection (tt) of Section 1-4 of this Act shall be subject to 13 the mortgage loan originator licensing requirements of Article VII of this Act, and provided that an individual acting as a 14 15 mortgage loan originator under item (1.8) of subsection (d) of 16 Section 1-4 of this Act shall be further subject to a 17 determination by the U.S. Department of Housing and Urban Development through final rulemaking or other authorized 18 agency determination under the federal 19 Secure and Fair 20 Enforcement for Mortgage Licensing Act of 2008.

(a-1) A person who is exempt from licensure pursuant to paragraph (ii) of item (1) of subsection (d) of Section 1-4 of this Act as a federally chartered savings bank that is registered with the Nationwide Multistate Licensing System and Registry may apply to the Secretary for an exempt company registration for the purpose of sponsoring one or more

individuals subject to the mortgage loan originator licensing requirements of Article VII of this Act. Registration with the Division of Banking of the Department shall not affect the exempt status of the applicant.

5 (1) A mortgage loan originator eligible for licensure 6 under this subsection shall (A) be covered under an 7 exclusive written contract with, and originate residential 8 mortgage loans solely on behalf of, that exempt person; 9 and (B) hold a current, valid insurance producer license 10 under Article XXXI of the Illinois Insurance Code.

11 (2) An exempt person shall: (A) fulfill any reporting 12 required by the Nationwide Multistate requirements 13 Licensing System and Registry or the Secretary; (B) 14 provide a blanket surety bond pursuant to Section 7-12 of 15 this Act covering the activities of all its sponsored 16 mortgage loan originators; (C) reasonably supervise the 17 activities of all its sponsored mortgage loan originators; (D) comply with all rules and orders (including the 18 averments contained in Section 2-4 of this Act 19 as 20 applicable to a non-licensed exempt entity provided for in 21 this Section) that the Secretary deems necessary to ensure 22 compliance with the federal SAFE Act; and (E) pay an 23 annual registration fee established by the Director.

(3) The Secretary may deny an exempt company
 registration to an exempt person or fine, suspend, or
 revoke an exempt company registration if the Secretary

finds one of the following:

(A) that the exempt person is not a person of honesty, truthfulness, or good character;

4 (B) that the exempt person violated any applicable
5 law, rule, or order;

(C) that the exempt person refused or failed to furnish, within a reasonable time, any information or make any report that may be required by the Secretary;

9 (D) that the exempt person had a final judgment 10 entered against him or her in a civil action on grounds 11 of fraud, deceit, or misrepresentation, and the 12 conduct on which the judgment is based indicates that 13 it would be contrary to the interest of the public to 14 permit the exempt person to manage a loan originator;

15 (E) that the exempt person had an order entered 16 against him or her involving fraud, deceit, or 17 misrepresentation by an administrative agency of this State, the federal government, or any other state or 18 19 territory of the United States, and the facts relating 20 to the order indicate that it would be contrary to the 21 interest of the public to permit the exempt person to 22 manage a loan originator;

(F) that the exempt person made a material misstatement or suppressed or withheld information on the application for an exempt company registration or any document required to be filed with the Secretary;

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(G) that the exempt person violated Section 4-5 of this Act.

(a-5) An entity that is exempt from licensure pursuant to 4 5 item (7) of subsection (d) of Section 1-4 of this Act as an independent loan processing entity shall annually apply to the 6 Secretary through the Nationwide Multistate Licensing System 7 8 and Registry for an exempt company registration for the 9 purpose of sponsoring one or more individuals subject to the 10 mortgage loan originator licensing requirements of Article VII 11 of this Act. A loan processor who performs clerical or support 12 duties at the direction of and subject to the supervision and 13 instruction of a licensed mortgage loan originator sponsored by an independent loan processing entity shall be exempt from 14 15 his or her own licensing as a mortgage loan originator. An 16 independent loan processing entity shall not be subject to 17 examination by the Secretary. The Secretary may adopt rules to implement any provisions necessary for the administration of 18 this subsection. 19

(b) No person, partnership, association, corporation, or other entity except a licensee under this Act or an entity exempt from licensing pursuant to Section 1-4, subsection (d), of this Act shall do any business under any name or title, or circulate or use any advertising or make any representation or give any information to any person, which indicates or reasonably implies activity within the scope of this Act.

1 (c) The Secretary may, through the Attorney General, 2 request the circuit court of either Cook or Sangamon County to 3 issue an injunction to restrain any person from violating or 4 continuing to violate any of the foregoing provisions of this 5 Section.

6 (d) When the Secretary has reasonable cause to believe 7 that any entity which has not submitted an application for 8 licensure is conducting any of the activities described in 9 subsection (a) hereof, the Secretary shall have the power to 10 examine all books and records of the entity and any additional 11 documentation necessary in order to determine whether such 12 entity should become licensed under this Act.

13 (d-1) The Secretary may issue orders against any person if 14 the Secretary has reasonable cause to believe that an unsafe, 15 unsound, or unlawful practice has occurred, is occurring, or 16 is about to occur, if any person has violated, is violating, or 17 is about to violate any law, rule, or written agreement with the Secretary, or for the purposes of administering the 18 provisions of this Act and any rule adopted in accordance with 19 20 this Act.

(e) Any person, partnership, association, corporation or other entity who violates any provision of this Section commits a business offense and shall be fined an amount not to exceed \$25,000. A mortgage loan brokered, funded, originated, serviced, or purchased by a party who is not licensed under this Section shall not be held to be invalid solely on the

1 basis of a violation under this Section. The changes made to 2 this Section by Public Act 99-113 are declarative of existing 3 law.

(f) Each person, partnership, association, corporation or
other entity conducting activities regulated by this Act shall
be issued one license. Each <u>full service</u> office, <u>place of</u>
<del>business or location</del> at which a residential mortgage licensee
conducts any part of his or her business must be recorded with
the Secretary pursuant to Section 2-8 of this Act.

10 (g) Licensees under this Act shall solicit, broker, fund, 11 originate, service and purchase residential mortgage loans 12 only in conformity with the provisions of this Act and such 13 rules and regulations as may be promulgated by the Secretary.

(h) This Act applies to all entities doing business in 14 15 Illinois as residential mortgage bankers, as defined by "An 16 Act to provide for the regulation of mortgage bankers", 17 approved September 15, 1977, as amended, regardless of whether licensed under that or any prior Act. Any existing residential 18 19 mortgage lender or residential mortgage broker in Illinois 20 whether or not previously licensed, must operate in accordance with this Act. 21

(i) This Act is a successor Act to and a continuance of the
regulation of residential mortgage bankers provided in "An Act
to provide for the regulation of mortgage bankers", approved
September 15, 1977, as amended.

26 Entities and persons subject to the predecessor Act shall

HB2325 - 8 -LRB103 26311 BMS 52672 b be subject to this Act from and after its effective date. 1 2 (Source: P.A. 100-851, eff. 8-14-18; 100-1153, eff. 12-19-18; 101-81, eff. 7-12-19.) 3 4 (205 ILCS 635/1-4) 5 Sec. 1-4. Definitions. The following words and phrases 6 have the meanings given to them in this Section: 7 (a) "Residential real property" or "residential real estate" shall mean any real property located in Illinois, 8 9 upon which is constructed or intended to be constructed a 10 dwelling. Those terms include a manufactured home as 11 defined in subdivision (53) of Section 9-102 of the Uniform Commercial Code which is real property as defined 12 13 in Section 5-35 of the Conveyance and Encumbrance of 14 Manufactured Homes as Real Property and Severance Act. 15 (b) "Making a residential mortgage loan" or "funding a 16 residential mortgage loan" shall mean for compensation or gain, either directly or indirectly, advancing funds or 17 18 making a commitment to advance funds to a loan applicant 19 for a residential mortgage loan. 20 (c) "Soliciting, processing, placing, or negotiating a 21 residential mortgage loan" shall mean for compensation or

22 gain, either directly or indirectly, accepting or offering 23 to accept an application for a residential mortgage loan, 24 assisting or offering to assist in the processing of an 25 application for a residential mortgage loan on behalf of a borrower, or negotiating or offering to negotiate the terms or conditions of a residential mortgage loan with a lender on behalf of a borrower including, but not limited to, the submission of credit packages for the approval of lenders, the preparation of residential mortgage loan closing documents, including a closing in the name of a broker.

8 (d) "Exempt person or entity" shall mean the9 following:

10 (1)(i) Any banking organization or foreign 11 banking corporation licensed by the Illinois 12 Commissioner of Banks and Real Estate or the United 13 States Comptroller of the Currency to transact 14 business in this State; (ii) any national bank, 15 federally chartered savings and loan association, 16 federal savings bank, federal credit union; (iii) 17 (blank); (iv) any bank, savings and loan association, savings bank, or credit union organized under the laws 18 19 of this or any other state; (v) any Illinois Consumer 20 Installment Loan Act licensee; (vi) any insurance 21 company authorized to transact business in this State; 22 (vii) any entity engaged solely in commercial mortgage 23 lending; (viii) any service corporation of a savings 24 and loan association or savings bank organized under 25 the laws of this State or the service corporation of a 26 federally chartered savings and loan association or

savings bank having its principal place of business in 1 this State, other than a service corporation licensed 2 or entitled to reciprocity under the Real Estate 3 License Act of 2000; or (ix) any first tier subsidiary 4 5 of a bank, the charter of which is issued under the Illinois Banking Act by the Illinois Commissioner of 6 Banks and Real Estate, or the first tier subsidiary of 7 a bank chartered by the United States Comptroller of 8 9 the Currency and that has its principal place of 10 business in this State, provided that the first tier 11 subsidiary is regularly examined by the Illinois 12 Commissioner of Banks and Real Estate or the Comptroller of the Currency, or a consumer compliance 13 14 examination is regularly conducted by the Federal 15 Reserve Board.

16 (1.5) Any employee of a person or entity mentioned
17 in item (1) of this subsection, when acting for such
18 person or entity, or any registered mortgage loan
19 originator when acting for an entity described in
20 subsection (tt) of this Section.

(1.8) Any person or entity that does not originate mortgage loans in the ordinary course of business, but makes or acquires residential mortgage loans with his or her own funds for his or her or its own investment without intent to make, acquire, or resell more than 3 residential mortgage loans in any one calendar year. 1

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(2) (Blank).

(2.1) A bona fide nonprofit organization.

3 (2.2) An employee of a bona fide nonprofit 4 organization when acting on behalf of that 5 organization.

6 (3) Any person employed by a licensee to assist in 7 the performance of the residential mortgage licensee's 8 activities regulated by this Act who is compensated in 9 any manner by only one licensee.

(4) (Blank).

11 (5) Any individual, corporation, partnership, or 12 other entity that originates, services, or brokers 13 residential mortgage loans, as these activities are defined in this Act, and who or which receives no 14 15 compensation for those activities, subject to the 16 Commissioner's regulations and the federal Secure and 17 Fair Enforcement for Mortgage Licensing Act of 2008 and the rules promulgated under that Act with regard 18 to the nature and amount of compensation. 19

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(6) (Blank).

(7) Any entity engaged solely in providing loan
processing services through the sponsoring of
individuals acting pursuant to subsection (d) of
Section 7-1A of this Act.

(e) "Licensee" or "residential mortgage licensee"
shall mean a person, partnership, association,

corporation, or any other entity who or which is licensed
 pursuant to this Act to engage in the activities regulated
 by this Act.

(f) "Mortgage loan" "residential mortgage loan" or 4 5 "home mortgage loan" shall mean any loan primarily for personal, family, or household use that is secured by a 6 7 mortgage, deed of trust, or other equivalent consensual 8 security interest on a dwelling as defined in Section 9 103(v) of the federal Truth in Lending Act, or residential 10 real estate upon which is constructed or intended to be 11 constructed a dwelling.

(g) "Lender" shall mean any person, partnership,
association, corporation, or any other entity who either
lends or invests money in residential mortgage loans.

15 (h) "Ultimate equitable owner" shall mean a person 16 who, directly or indirectly, owns or controls an ownership 17 interest in a corporation, foreign corporation, alien business organization, trust, or any other form of 18 19 business organization regardless of whether the person 20 owns or controls the ownership interest through one or 21 more persons or one or more proxies, powers of attorney, 22 nominees, corporations, associations, partnerships, 23 trusts, joint stock companies, or other entities or 24 devices, or any combination thereof.

(i) "Residential mortgage financing transaction" shall
 mean the negotiation, acquisition, sale, or arrangement

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for or the offer to negotiate, acquire, sell, or arrange for, a residential mortgage loan or residential mortgage loan commitment.

4 (j) "Personal residence address" shall mean a street
 address and shall not include a post office box number.

(k) "Residential mortgage loan commitment" shall mean a contract for residential mortgage loan financing.

8 (1) "Party to a residential mortgage financing 9 transaction" shall mean a borrower, lender, or loan broker 10 in a residential mortgage financing transaction.

(m) "Payments" shall mean payment of all or any of the following: principal, interest and escrow reserves for taxes, insurance and other related reserves, and reimbursement for lender advances.

(n) "Commissioner" shall mean the Commissioner of 15 16 Banks and Real Estate, except that, beginning on April 6, 17 2009 (the effective date of Public Act 95-1047), all references in this Act to the Commissioner of Banks and 18 19 Real Estate are deemed, in appropriate contexts, to be 20 references to the Secretary of Financial and Professional 21 Regulation, or his or her designee, including the Director 22 of the Division of Banking of the Department of Financial 23 and Professional Regulation.

(n-1) "Director" shall mean the Director of the
 Division of Banking of the Department of Financial and
 Professional Regulation, except that, beginning on July

1 31, 2009 (the effective date of Public Act 96-112), all 2 references in this Act to the Director are deemed, in 3 appropriate contexts, to be the Secretary of Financial and 4 Professional Regulation, or his or her designee, including 5 the Director of the Division of Banking of the Department 6 of Financial and Professional Regulation.

7 "Loan brokering", "brokering", or "brokerage (0) service" shall mean the act of helping to obtain from 8 9 another entity, for a borrower, a loan secured by 10 residential real estate situated in Illinois or assisting 11 a borrower in obtaining a loan secured by residential real 12 estate situated in Illinois in return for consideration to be paid by either the borrower or the lender including, 13 14 but not limited to, contracting for the delivery of 15 residential mortgage loans to a third party lender and 16 soliciting, processing, placing, or negotiating 17 residential mortgage loans.

(p) "Loan broker" or "broker" shall mean a person, 18 19 partnership, association, corporation, or limited 20 liability company, other than those persons, partnerships, 21 associations, corporations, or limited liability companies 22 exempted from licensing pursuant to Section 1-4, 23 subsection (d), of this Act, who performs the activities 24 described in subsections (c), (o), and (yy) of this 25 Section.

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(q) "Servicing" shall mean the collection or

remittance for or the right or obligation to collect or 1 remit for any lender, noteowner, noteholder, or for a 2 3 licensee's own account, of payments, interests, principal, and trust items such as hazard insurance and taxes on a 4 5 residential mortgage loan in accordance with the terms of 6 the residential mortgage loan; and includes loan payment 7 follow-up, delinquency loan follow-up, loan analysis and any notifications to the borrower that are necessary to 8 9 enable the borrower to keep the loan current and in good 10 standing. "Servicing" includes management of third-party 11 entities acting on behalf of a residential mortgage 12 licensee for the collection of delinquent payments and the by such third-party entities of said licensee's 13 use 14 servicing records or information, including their use in 15 foreclosure.

16 (r) "Full service office" shall mean an office, 17 provided by the licensee and not subleased from the 18 licensee's employees or independent contractors, and staff 19 in Illinois reasonably adequate to handle efficiently 20 communications, questions, and other matters relating to 21 any application for, or an existing home mortgage secured 22 by residential real estate situated in Illinois with 23 respect to which the licensee is brokering, funding 24 originating, purchasing, or servicing. The management and operation of each full service office must 25 include 26 observance of good business practices such as proper

signage; adequate, organized, and accurate books 1 and records; ample phone lines, hours of business, staff 2 3 training and supervision, and provision for a mechanism to resolve consumer inquiries, complaints, and problems. The 4 5 Commissioner shall issue regulations with regard to these requirements and shall include an evaluation of compliance 6 7 with this Section in his or her periodic examination of each licensee. "Full service office" does not include a 8 9 remote location.

10 (s) "Purchasing" shall mean the purchase of 11 conventional or government-insured mortgage loans secured 12 by residential real estate situated in Illinois from 13 either the lender or from the secondary market.

14 (t) "Borrower" shall mean the person or persons who15 seek the services of a loan broker, originator, or lender.

16 (u) "Originating" shall mean the issuing of17 commitments for and funding of residential mortgage loans.

18 (v) "Loan brokerage agreement" shall mean a written 19 agreement in which a broker or loan broker agrees to do 20 either of the following:

(1) obtain a residential mortgage loan for the
borrower or assist the borrower in obtaining a
residential mortgage loan; or

24 (2) consider making a residential mortgage loan to25 the borrower.

26 (w) "Advertisement" shall mean the attempt by

1 publication, dissemination, or circulation to induce, 2 directly or indirectly, any person to enter into a 3 residential mortgage loan agreement or residential 4 mortgage loan brokerage agreement relative to a mortgage 5 secured by residential real estate situated in Illinois.

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(x) (Blank).

7 (y) "Government-insured mortgage loan" shall mean any 8 mortgage loan made on the security of residential real 9 estate insured by the Department of Housing and Urban 10 Development or Farmers Home Loan Administration, or 11 guaranteed by the Veterans Administration.

12 (z) "Annual audit" shall mean a certified audit of the 13 licensee's books and records and systems of internal 14 control performed by a certified public accountant in 15 accordance with generally accepted accounting principles 16 and generally accepted auditing standards.

17 (aa) "Financial institution" shall mean a savings and loan association, savings bank, credit union, or a bank 18 organized under the laws of Illinois or a savings and loan 19 20 association, savings bank, credit union or а bank 21 organized under the laws of the United States and 22 headquartered in Illinois.

(bb) "Escrow agent" shall mean a third party, individual or entity charged with the fiduciary obligation for holding escrow funds on a residential mortgage loan pending final payout of those funds in accordance with the - 18 - LRB103 26311 BMS 52672 b

1 terms of the residential mortgage loan.

2 (cc) "Net worth" shall have the meaning ascribed
3 thereto in Section 3-5 of this Act.

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(dd) "Affiliate" shall mean:

5 (1) any entity that directly controls or is 6 controlled by the licensee and any other company that 7 is directly affecting activities regulated by this Act 8 that is controlled by the company that controls the 9 licensee;

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(2) any entity:

(A) that is controlled, directly or indirectly, by a trust or otherwise, by or for the benefit of shareholders who beneficially or otherwise control, directly or indirectly, by trust or otherwise, the licensee or any company that controls the licensee; or

(B) a majority of the directors or trustees of
which constitute a majority of the persons holding
any such office with the licensee or any company
that controls the licensee;

(3) any company, including a real estate
investment trust, that is sponsored and advised on a
contractual basis by the licensee or any subsidiary or
affiliate of the licensee.

(ee) "First tier subsidiary" shall be defined by
 regulation incorporating the comparable definitions used

1 2 by the Office of the Comptroller of the Currency and the Illinois Commissioner of Banks and Real Estate.

3 (ff) "Gross delinquency rate" means the quotient determined by dividing (1) the sum of (i) the number of 4 5 government-insured residential mortgage loans funded or purchased by a licensee in the preceding calendar year 6 7 that are delinquent and (ii) the number of conventional 8 residential mortgage loans funded or purchased by the 9 licensee in the preceding calendar year that are delinquent by (2) the 10 sum of (i) the number of 11 government-insured residential mortgage loans funded or 12 purchased by the licensee in the preceding calendar year 13 and (ii) the number of conventional residential mortgage 14 loans funded or purchased by the licensee in the preceding 15 calendar year.

16 (gg) "Delinquency rate factor" means the factor set by 17 rule of the Commissioner that is multiplied by the average 18 gross delinquency rate of licensees, determined annually 19 for the immediately preceding calendar year, for the 20 purpose of determining which licensees shall be examined 21 by the Commissioner pursuant to subsection (b) of Section 22 4-8 of this Act.

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(hh) (Blank).

(ii) "Confidential supervisory information" means any
 report of examination, visitation, or investigation
 prepared by the Commissioner under this Act, any report of

examination visitation, or investigation prepared by the 1 2 state regulatory authority of another state that examines 3 a licensee, any document or record prepared or obtained in connection with or relating 4 to any examination, 5 visitation, or investigation, and any record prepared or obtained by the Commissioner to the extent that the record 6 7 summarizes or contains information derived from any 8 report, document, or record described in this subsection. 9 "Confidential supervisory information" does not include 10 any information or record routinely prepared by a licensee 11 and maintained in the ordinary course of business or any 12 information or record that is required to be made publicly available pursuant to State or federal law or rule. 13

14 (jj) "Mortgage loan originator" means an individual 15 who for compensation or gain or in the expectation of 16 compensation or gain:

(i) takes a residential mortgage loan application;or

19 (ii) offers or negotiates terms of a residential20 mortgage loan.

21 "Mortgage loan originator" includes an individual 22 engaged in loan modification activities as defined in 23 subsection this Section. A mortgage (yy) of loan 24 originator engaged in loan modification activities shall 25 report those activities to the Department of Financial and 26 Professional Regulation in the manner provided by the

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Department; however, the Department shall not impose a fee for reporting, nor require any additional qualifications to engage in those activities beyond those provided pursuant to this Act for mortgage loan originators.

5 "Mortgage loan originator" does not include an loan 6 individual engaged solely as а processor or 7 underwriter except as otherwise provided in subsection (d) of Section 7-1A of this Act. 8

9 "Mortgage loan originator" does not include a person 10 or entity that only performs real estate brokerage 11 activities and is licensed in accordance with the Real 12 Estate License Act of 2000, unless the person or entity is 13 compensated by a lender, a mortgage broker, or other 14 mortgage loan originator, or by any agent of that lender, 15 mortgage broker, or other mortgage loan originator.

16 "Mortgage loan originator" does not include a person 17 or entity solely involved in extensions of credit relating 18 to timeshare plans, as that term is defined in Section 19 101(53D) of Title 11, United States Code.

(kk) "Depository institution" has the same meaning as
in Section 3 of the Federal Deposit Insurance Act, and
includes any credit union.

(11) "Dwelling" means a residential structure or
 mobile home which contains one to 4 family housing units,
 or individual units of condominiums or cooperatives.

(mm) "Immediate family member" means a spouse, child,

sibling, parent, grandparent, or grandchild, and includes
 step-parents, step-children, step-siblings, or adoptive
 relationships.

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(nn) "Individual" means a natural person.

"Loan processor or underwriter" means 5 (00)an 6 individual who performs clerical or support duties as an 7 employee at the direction of and subject to the 8 supervision and instruction of a person licensed, or 9 exempt from licensing, under this Act. "Clerical or support duties" includes subsequent to the receipt of an 10 11 application:

(i) the receipt, collection, distribution, and
analysis of information common for the processing or
underwriting of a residential mortgage loan; and

15 (ii) communicating with a consumer to obtain the 16 information necessary for the processing or 17 underwriting of a loan, to the extent that the communication does not include offering or negotiating 18 19 loan rates or terms, or counseling consumers about 20 residential mortgage loan rates or terms. An 21 individual engaging solely in loan processor or 22 underwriter activities shall not represent to the 23 public, through advertising or other means of 24 communicating or providing information, including the 25 use of business cards, stationery, brochures, signs, 26 rate lists, or other promotional items, that the

individual can or will perform any of the activities
 of a mortgage loan originator.

3 "Nationwide Multistate Licensing System (pp) and Registry" means a mortgage licensing system developed and 4 5 maintained by the Conference of State Bank Supervisors and Association 6 the American of Residential Mortgage 7 Regulators for the licensing and registration of licensed 8 mortgage loan originators.

9 (qq) "Nontraditional mortgage product" means any 10 mortgage product other than a 30-year fixed rate mortgage.

11 (rr) "Person" means a natural person, corporation, 12 company, limited liability company, partnership, or 13 association.

14 (ss) "Real estate brokerage activity" means any 15 activity that involves offering or providing real estate 16 brokerage services to the public, including:

17 (1) acting as a real estate agent or real estate
18 broker for a buyer, seller, lessor, or lessee of real
19 property;

20 (2) bringing together parties interested in the 21 sale, purchase, lease, rental, or exchange of real 22 property;

(3) negotiating, on behalf of any party, any
portion of a contract relating to the sale, purchase,
lease, rental, or exchange of real property, other
than in connection with providing financing with

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1 respect to any such transaction; 2 (4) engaging in any activity for which a person engaged in the activity is required to be registered 3 or licensed as a real estate agent or real estate 4 5 broker under any applicable law; or 6 (5) offering to engage in any activity, or act in any capacity, described in this subsection (ss). 7 (tt) "Registered mortgage loan originator" means any 8 individual that: 9 10 (1)meets the definition of mortgage loan 11 originator and is an employee of: 12 (A) a depository institution; 13 (B) a subsidiary that is: (i) owned and controlled by a depository 14 15 institution; and 16 (ii) regulated by a federal banking 17 agency; or (C) an institution regulated by the Farm 18 Credit Administration; and 19 20 (2) is registered with, and maintains a unique identifier the Nationwide Multistate 21 through, 22 Licensing System and Registry. 23 (uu) "Unique identifier" means a number or other 24 identifier assigned by protocols established by the 25 Nationwide Multistate Licensing System and Registry. 26 (vv) "Residential mortgage license" means a license

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issued pursuant to Section 1-3, 2-2, or 2-6 of this Act.

2 (ww) "Mortgage loan originator license" means a
3 license issued pursuant to Section 7-1A, 7-3, or 7-6 of
4 this Act.

5 (xx) "Secretary" means the Secretary of the Department 6 of Financial and Professional Regulation, or a person 7 authorized by the Secretary or by this Act to act in the 8 Secretary's stead.

9 (yy) "Loan modification" means, for compensation or 10 gain, either directly or indirectly offering or 11 negotiating on behalf of a borrower or homeowner to adjust 12 the terms of a residential mortgage loan in a manner not provided for in the original or previously modified 13 14 mortgage loan.

15 (zz) "Short sale facilitation" means, for compensation 16 gain, either directly or indirectly offering or or 17 negotiating on behalf of a borrower or homeowner to facilitate the sale of residential real estate subject to 18 19 more residential mortgage loans one or or debts 20 constituting liens on the property in which the proceeds from selling the residential real estate will fall short 21 22 of the amount owed and the lien holders are contacted to 23 agree to release their lien on the residential real estate 24 and accept less than the full amount owed on the debt.

(aaa) "Bona fide nonprofit organization" means an
 organization that is described in Section 501(c)(3) of the

1 Internal Revenue Code, is exempt from federal income tax 2 under Section 501(a) of the Internal Revenue Code, does 3 not operate in a commercial context, and does all of the 4 following:

5 (1) Promotes affordable housing or provides home
 6 ownership education or similar services.

7 (2) Conducts its activities in a manner that
8 serves public or charitable purposes.

9 (3) Receives funding and revenue and charges fees 10 in a manner that does not create an incentive for 11 itself or its employees to act other than in the best 12 interests of its clients.

13 (4) Compensates its employees in a manner that
14 does not create an incentive for its employees to act
15 other than in the best interests of its clients.

16 (5) Provides to, or identifies for, the borrower
17 residential mortgage loans with terms favorable to the
18 borrower and comparable to residential mortgage loans
19 and housing assistance provided under government
20 housing assistance programs.

21 <u>(bbb) "Remote location" means a location other than a</u> 22 principal place of business or a full service office at 23 which a mortgage loan originator of a licensee may conduct 24 <u>business.</u>

The Commissioner may define by rule and regulation any terms used in this Act for the efficient and clear

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1	administration of this Act.
2	(Source: P.A. 100-783, eff. 8-10-18; 100-851, eff. 8-14-18;
3	100-1153, eff. 12-19-18; 101-81, eff. 7-12-19.)
4	(205 ILCS 635/3-11 new)
5	Sec. 3-11. Remote location operations. Licensees may allow
6	mortgage loan originators to work from a remote location if:
7	(1) the licensee has written policies and procedures
8	for the supervision of mortgage loan originators working
9	from a remote location;
10	(2) access to company platforms and customer
11	information is in accordance with the licensee's
12	comprehensive written information security plan;
13	(3) no in-person customer interaction occurs at a
14	mortgage originator's residence unless that residence is a
15	licensed location;
16	(4) physical records are not maintained at a remote
17	location;
18	(5) customer interactions and conversations about
19	consumers will be in compliance with federal and State
20	information security requirements, including applicable
21	provisions under the federal Gramm-Leach-Bliley Act and
22	the Safeguards Rule established by the Federal Trade
23	Commission and set forth in 16 CFR Part 314, as such
24	requirements may be amended from time to time;
25	(6) mortgage loan originators working at a remote

1	location access the company's secure systems, including a
2	cloud-based system, directly from any out-of-office device
3	the mortgage loan originator uses, including, but not
4	limited to, a laptop, phone, desktop computer, or tablet,
5	via a virtual private network or comparable system that
6	ensures secure connectivity and requires passwords or
7	other forms of authentication to access;
8	(7) the licensee ensures that appropriate security
9	updates, patches, or other alterations to the security of
10	all devices used at remote locations are installed and
11	maintained;
12	(8) the licensee has an ability to remotely lock or
13	erase company-related contents of any device or otherwise
14	remotely limit all access to a company's secure systems;
15	and
16	(9) the Nationwide Multistate Licensing System and
17	Registry record of a loan originator that works from a
18	remote location designates the principal place of business
19	as the loan originator's registered location unless the
20	loan originator elects another licensed branch office as a
21	registered location.