



## 101ST GENERAL ASSEMBLY

### State of Illinois

2019 and 2020

**HB4624**

Introduced 2/5/2020, by Rep. Stephanie A. Kifowit

#### SYNOPSIS AS INTRODUCED:

20 ILCS 2805/2.01d new

Amends the Department of Veterans' Affairs Act. Requires the Department of Veterans' Affairs to place in each Veterans Home and Veterans Service Office a locked suggestion box into which people may place comments and concerns to be addressed by the Department. Provides that only the Inspector General, or his or her designee, shall have access to the contents of the locked suggestion boxes, which must be checked once per week. Requires the Inspector General, or his or her designee, to review the contents of the locked suggestion box, find concerning items, and submit a report to the General Assembly each year outlining the issues and concerns found and the solution to each issue and concern.

LRB101 16823 CPF 67933 b

FISCAL NOTE ACT  
MAY APPLY

A BILL FOR

1 AN ACT concerning State Government.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 5. The Department of Veterans' Affairs Act is  
5 amended by adding Section 2.01d as follows:

6 (20 ILCS 2805/2.01d new)

7 Sec. 2.01d. Suggestion boxes. The Department must place in  
8 each Veterans Home and Veterans Service Office a locked  
9 suggestion box into which people may place comments and  
10 concerns to be addressed by the Department. Only the Inspector  
11 General, or his or her designee, shall have access to the  
12 contents of the locked suggestion boxes. The Inspector General,  
13 or his or her designee, must check the locked suggestion boxes  
14 at least once per week and shall review the contents of the  
15 locked suggestion box, find concerning items, and submit a  
16 report to the General Assembly each year outlining the issues  
17 and concerns found and the solution to each issue and concern.