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SENATE RESOLUTION

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2	WHEREAS, The Illinois State Dental Society (ISDS) has a
3	growing concern with how dental care is being provided and
1	monitored by managed care organizations (MCOs) to their two
5	million Medicaid enrollees: and

- WHEREAS, The ISDS has recently submitted several FOIA requests to the Department of Healthcare and Family Services

  (DHFS) which have uncovered large gaps in basic dental care data that MCOs are supposed to be providing; and
- 10 WHEREAS, Care coordination under current MCOs may work with
  11 ancillary medical programs such as specialty care and
  12 behavioral health, where physicians oversee global medical
  13 issues, but dental care is quite different; and
  - WHEREAS, A true care coordination program established by the MCO with their dental administrator would ensure that pregnant women have access to the additional cleanings and periodontal services; a true care coordination program would have the MCO sharing information with the dental administrator on patients that are diabetic, none of which are occurring; and
- 20 WHEREAS, Current MCO contracts with DHFS require 21 systematic monitoring and evaluation for ancillary services,

- 1 including dental services, and for the MCO to provide a written
- 2 Quality Assurance Plan to DHFS, along with guidelines for their
- dental services; additionally, the MCO contract with DHFS
- 4 requires utilization reporting for dental benefits and ongoing
- 5 evaluation of continuity of care, access, and utilization,
- 6 including appropriate linkage between medical and dental
- 7 coordination none of which is taking place; and
- 8 WHEREAS, DHFS has adopted 20 HEDIS (Healthcare
- 9 Effectiveness Data and Information Set) quality measurements
- 10 to monitor care provided by the MCOs; none of these metrics
- 11 look at the quality of dental care provided to Medicaid
- 12 enrollees; and
- 13 WHEREAS, ISDS believes that dental care should not be
- 14 included under the MCOs, but that dental administrators should
- be able to directly contract with DHFS; this would allow DHFS
- 16 to have direct oversight of the programs that provide dental
- 17 care to the two million Medicaid enrollees in Illinois; and
- 18 WHEREAS, There is now a new request for proposal (RFP) that
- 19 would expand the existing coverage model using medical MCOs for
- up to 80% of the State's Medicaid population with none of the
- 21 concerns for dental care being addressed; therefore, be it
- 22 RESOLVED, BY THE SENATE OF THE ONE HUNDREDTH GENERAL

- 1 ASSEMBLY OF THE STATE OF ILLINOIS, that we strongly recommend
- 2 and urge Governor Rauner to instruct the Director of the
- 3 Department of Healthcare and Family Services, Felicia Norwood,
- 4 to issue an amendment to the current request for proposal
- 5 separating out dental care for Medicaid eligible recipients
- 6 into separate stand-alone dental administrators; and be it
- 7 further
- 8 RESOLVED, That this will provide better dental care,
- 9 increase utilization, control costs, and decrease tooth and gum
- decay and the suffering prevalent with this population; and be
- 11 it further
- 12 RESOLVED, That adult preventive services should be
- included and reimbursed at a reasonable level as a key part of
- 14 this new dental RFP; and be it further
- 15 RESOLVED, That suitable copies of this resolution be
- delivered to the Governor and the Director of Healthcare and
- 17 Family Services.