



ILLINOIS STATE
UNIVERSITY
Illinois' first public university

Office of General Counsel

208G Hovey
Campus Box 1010
Normal, IL 61790-1010
Office: (309)438-8999
Fax: (309)438-7200

February 15, 2019

Via Electronic Mail reports@ilga.gov

Office of the Secretary of the Senate
401 Capitol Building
301 South Second Street
Springfield, IL 62706

House Clerk's Office
301 South Second Street, Room 420
Springfield, IL 62706

Dear Mr. Anderson and Mr. Hollman:

Pursuant to 815 ILCS 530/25, the following information is being provided regarding a possible breach of information security due to the potential release of personal information.

On February 11, 2019, ISU completed an investigation into a vendor software issue affecting University Systems with the assistance of a leading computer security firm and vendor. The investigation determined that on November 15, 2018, a regular system upgrade of vendor software caused a malfunction that may have allowed certain users' information maintained in University systems to be potentially exposed to other users who were logged in during a two-hour window before the update was remedied. The information that could have been accessed includes the names and Social Security numbers of [846] Illinois residents who were logged into University systems at the time of the malfunction. The University will be notifying affected individuals as prescribed by the Illinois Personal Information Protection Act. The source of the malfunction was a vendor software error and not the result of any unauthorized third-party efforts to access University systems.

To help prevent a similar incident from reoccurring in the future on the vendor's systems nationwide, we have worked with our vendor to resolve the issue with this update and to enhance its procedures related to future system updates. The University remains committed to implementing measures to secure and safeguard personal information. If you have any questions or comments, please do not hesitate to contact me at (309) 438-8999.

Sincerely,

A handwritten signature in blue ink that reads "Lisa M. Huson".

Lisa M. Huson