



# Illinois Department of Financial and Professional Regulation

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## Division of Professional Regulation

**JB PRITZKER**  
Governor

**DEBORAH HAGAN**  
Secretary

**CECILIA ABUNDIS**  
Acting Director  
Division of Professional Regulation

April 15, 2020

Illinois General Assembly  
705 Stratton Building  
Springfield, Illinois 62706  
Sent via email: [reports@ilqa.gov](mailto:reports@ilqa.gov)

Illinois General Assembly:

Pursuant to the requirements within the Illinois Personal Information Protection Act (“PIPA”), 815 ILCS *et seq.*, the Illinois Department of Financial and Professional Regulation, Division of Professional Regulation (“DPR”) is providing data breach notification of an incident involving an inadvertent disclosure of records. Specifically, a pdf containing the first name, last name, and Social Security number of a physician assistant was inadvertently disclosed.

DPR stores and tracks all licensee information in an internal database. After a complaint is received, printouts from that database are pulled and compiled into a case file to be submitted to the investigation unit. On or about April 14, 2020, DPR discovered that the acknowledgment email sent to the complainant contained the investigation file instead of the complaint acknowledgement letter. The investigation file contained unredacted personal information, specifically, the first and last name and Social Security number of a physician assistant. DPR reached out to the complainant and asked for the file to be destroyed. Furthermore, the DPR will ensure that all staff complies with the Illinois Department of Financial and Professional Regulation’s Statement of Policy Regarding Collection, Use, and Communication of Individual’s Social Security Numbers.

Thank you for your attention to this update.

Sincerely,

*Priscilla Chapman*

Priscilla Chapman  
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